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| Pavan Kumar Nelabhotla     |  | | --- | | Senior Siebel Consultant |  |  | | --- | | **Contact** |     Address  Brickfields, Kaula Lumpur Malaysia.  +60 – 0174591132 (Primary) +91 - 6281888625 (WhatsApp Only)  E-mail  Pavansiebel1@gmail.com   |  | | --- | | **Skills** |     Siebel Development    Excellent  EAI    Excellent  Telecommunication    Very Good  Telecom CRM | OM    Very Good  Configuration | Workflows |eScript    Excellent  Siebel Logs Analysis –  Good  Linux| Shell Scripting    Good  SQL | PL-SQL    Good | A Dynamic IT Professional with 15 Years of IT Experience in Telecom, IT & Banking and Telecom Domains – Siebel CRM. I have 8 years of **Siebel Development** and 7 years in Siebel CRM support.   * Worked on telecommunications and mobile sales Applications. * Good Understanding of Siebel Call center, Sales Applications. * Good experience in Siebel Configuration, Workflows, e-Scripting, integration. * Worked on Siebel Product Configurations and Prices. * Worked on the LLD/TTD documents based on requirement. * Working on solution Design document based on the function requirements * Knowledge on eligibility & compatibility rules. * I have Siebel L3/L2 Support Experience. * Worked on mobile sales application (Siebel Sales Enterprise Mobile). * Worked on Siebel IP 20.6, Workspace, Siebel Migration tools. * Good experience on EAI, Webservices. * Worked on Siebel Open UI requirement * Worked on the performance and server crashes. * Configuring Data Object, Business Object and User Interface layer objects as per Customer requirements. * Ability to configure the requirements in Siebel Tools to customize the Application, Lower level designing, Coding the requirements using Siebel eScript, testing and preparation of Technical Design Document * Highly self-motivated and able to set effective priorities to achieve immediate & long-term goals and meet project & operational deadlines. * Good team player and ability to learn new things quickly. * Excellent communication and interpersonal skills. * Experience in configuring Integration Objects, IO User properties, EAI Data Maps, EAI Value Maps. * Having experience in handling the Siebel performance issues related to integration and configuration. * Good experience on Order Management, Account Management and Service Management Modules.  |  | | --- | | **Acheivements** |      * The Best performer (Cookie) award from Tech Mahindra– 2007, 2008, 2009. * The Best Team award from Tech Mahindra Ltd-- 2010-11 Q4.  |  | | --- | | **Work History** |  |  |  |  |  | | --- | --- | --- | --- | |  | 2024-03 – 2023-10 |  | **Siebel Consultant**  *Lavu Tech Solution, Kuala Lumpur, Malaysia.*   * Development and bug fixes on the functional flow. * Creating Data validation rules using workflows in Siebel on different entities. * Transform the data using EAI from Siebel to External System and vice versa. * Invoking workflows using eScript * Support application and performance tuning with the application servers. |  |  |  |  |  | | --- | --- | --- | --- | |  | 2022-03 – 2022-08 |  | **Siebel Consultant**  *IBM India private ltd worked India, Gurgaon,Delhi, Delhi*   * Development and bug fixes on the functional flow. * Creating Data validation rules using workflows in Siebel on different entities. * Transform the data using EAI from Siebel to External System and vice versa. * Invoking workflows using eScript * Support application and performance tuning with the application servers. |      |  |  |  |  | | --- | --- | --- | --- | |  | 2021-12 - 2022-03 |  | **Siebel Consultant**  *Larson & Turbo Mindtree India Ltd, India*   * Creating the Integration Objects. * Creating Data validation rules using workflows in Siebel on different entities. * Transform the data using EAI from Siebel to External System and vice versa. * Invoking workflows using eScript * Transport XML streams to and from the Siebel application and external applications, * Reading the XML data and insert into the Seibel application. * Writing XML files using EAI XML Write from File. * Map the data using Data mapping Engine to transform the external integration Object to an internal Integration Object. * Support application and performance tuning with the application servers. * Regular communication with Client and onsite. * Supporting the Application and Leading the team |  |  |  |  |  | | --- | --- | --- | --- | |  | 2018-01 - 2021-12 |  | **Siebel Consultant**  *Syntel India Private Ltd— Pune, India*   * Regular communication with Client and onsite. * Support application and performance tuning with the application servers. * Creating the Integration Objects. * Creating Customizing the BIP reports in Siebel on different entities. * Transform the data using EAI from Siebel to External System and vice versa. * Invoking workflows using eScript * Transport XML streams to and from the Siebel application and external applications. * Reading the XML data and insert into the Seibel application. * Writing XML files using EAI XML Write from File. * Map the data using Data mapping Engine to transform the external integration Object to an internal Integration Object. |  |  |  |  |  | | --- | --- | --- | --- | |  | 2015-12 - 2016-06 |  | **Siebel Consultant**  *Gulf Testing Factory Services,Dubai*   * Working as Onsite Integration lead. * Worked on BIP reports using RTF and pdfs. * Involved in analyzing and designing the business requirements. * Worked on Technical Design Document for eService Portal Application, Service Request, Account and Contact, Inspection System * Implemented various system integrations with ADTA, HAAD, QCC, ADFCA Portal and Mobility Application. * Extensively worked Siebel Vanilla Siebel Business Services like (EAI Siebel Adapter, EAI Data Transformation Engine, Inbound E-mail Database Operations, PRM ANI Utility Service , Workflow Utilities, Outbound Communications Manager, CUT Account Administration Toolkit Service, EAI Value Map) |  |  |  |  |  | | --- | --- | --- | --- | |  | 2012-09 - 2015-10 |  | **Siebel Administrator***,*  *Accenture India Ltd, India*   * Installing Siebel servers and configuring components on latest linux and Windows Systems, * Supporting the application with e2e implementations. * Installation of BIP with Weblogic 12c and creating the customizing reports using BI Publisher. * Worked on web Services integration with Siebel. * Workflow Issues: Runtime Events, Validations, Workflow Policies Activation, and Worked on creating, testing, deploying, invoking and Debugging Workflow processes, * Scripting: Worked on Applet level, BC level and Business Service level Server Scripting. * Configuration: DVM’s,StateModels,Drilldowns, Views, Screens, picklist. * Co-ordinate offshore team and business user for regression testing to ensure. |  |  |  |  |  | | --- | --- | --- | --- | |  | 2005-02 - 2011-11 |  | **Sr Technical Associate**  *TechmahindraPvt Ltd,Pune, INDIA*   * L3 Support Lead for the functional and Technical. * Configured the below Provided fixes to exhaustive list of post upgrade issues. * Worked on EAI Outbound Web Service. * Worked on EAI Web Service for Order Submit Button. * Worked on Integration Object, EBC, VBC and EAI Siebel Adapter BS. * EAI Data Mapping. * Worked on Order Management Workflows and SignalAlarm Monitoring, Ticketing the faults, 1st level troubleshooting and resolving issues, escalating the critical issues to support team for faster resolution. |      |  | | --- | | **Education** |      |  |  |  |  | | --- | --- | --- | --- | |  | 1991-04 - 1992-04 |  | **10th Standard**  *GVS High School - Ongole*, AndhraPradesh |  |  |  |  |  | | --- | --- | --- | --- | |  | 1992-07 - 1994-04 |  | **Intermediate Board of Education (MPC)**  C S R Sarma College, Ongole, Andhra Pradesh |  |  |  |  |  | | --- | --- | --- | --- | |  | 1994-07 - 1997-11 |  | **Bachelor of Science (Bsc MPC)**  C S R Sarma College, Ongole, Andhra Pradesh | |  | 1998-08 – 2001-04 |  | **Master of Computer Applications (MCA)**  Veltech Engineering College, Avadi, Chennai, TamilNadu |      |  | | --- | | **Additional Information** |      * PAN: , ADVPN5223G * Passport No : W6127969. * D.O.B: 09-08-1976. * Marital Status : Married |
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