**DHAVAL MEHTA** 

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**Objective**

* To be recognized as an efficient Scrum Master having proficiency in Scrum Analysis role
* Seeking a position to utilize my skills and abilities in Scrum Master that offers a constant learning experience while being resourceful and innovative

**Self-Analysis**

* Dynamic and resourceful personality.
* Self-motivated and dedicated towards work.
* Quick learner in different aspects of a job with limited training.
* A good team player.
* Depth knowledge of SDLC, Trades, Credit Card, Payment domain knowledge.

**Profile Summary**

* A qualified professional with around **13 years of techno-functional Scrum Master experience**.
* **Certified Scrum Master (CSM) from Scrum Alliance.**
* My strength lies in client handlingand guiding team on Agile practices.
* Worked on Web applications, **Main Frames** and windows application.
* Worked on CICS, TSO, JCL, VSAM, DB2 projects.
* Domains worked on – **Payments (SEPA) and Credit card payments,** Security Trades, Investment banking.
* **Worked on Agile and waterfall methodology.**
* Tool used - HP Quality Center, RTC (Rational Team Concert), JIRA
* Worked on SQL queries on various projects.

**Employment Chronicle:**

Working as Senior Scrum Master in **Oracle Financial Services Software (OFSS)** Limited on Investment Banking/ Payments/ Trades domain since 17th Jan, 2011 till date

Worked as Manual Software Tester/ QA in **TCS e-Serve Limited** from 2nd June 2008 to 07th Jan, 2011.

**Project Highlight At OFSS:**

**DML (Dollar Market Logic) – CICS, TSO, JCL, VSAM, DB2 Main Frame Project:** DML is basically a Mainframe application from which securitylending loans or borrows can be initiated. These loans than flows to various other applications like SLE2, SLD, SMAC, GSMAC, etc. It is considered to be heart of various applications and partner channels of security lending. DML sends different types of feeds to all other applications through flat files(TSO).

**Securities Lending Data – Trades *(SLD)*** - SLD is basically a reporting application which takes feed fromvarious systems like – DML, SSGA position (for reinvestment of cash), Triparty agent, OIR (Operation Info Repository -> It has all reference data for the clients/Brokers) & then its generates various kinds of reports like – SPJ (Substitute Payment journal), ERPS (Earning Reconciliation Payment system), SFIR (Securities Finance Internal reporting), SLPR (Securities Lending Performance reporting). It is a logical grouping of different systems.

**SEPA*(Payments domain Project)***--The Single Euro Payments Area (SEPA) is a EU wide initiative designed toharmonize the interbank standards for credit transfers and direct debits in EURO across the 31 country SEPA region.

The project aims at the development of common financial instruments, standards, procedures, and infrastructure to enable economies of scale and to improve the efficiency of cross border payments and turn the fragmented national markets for euro payments into a single domestic one: SEPA

Scope Involved the Credit Transfer payments within SEPA region:

**SEPA ALTO Application** – Functional analysis of Credit Transfer on SEPA ALTO Application and E2E functionality from different partner systems like Citi Direct, CFX/EFX, GIW, RBCS and Flexcube.

**MORCOM GROUPING*(Investment Banking Project)***–The purpose of the MORCOM Groupings project is toprovide a groupings function within the MORCOM portal that can be utilized by Internal (JPMorgan Employees) and External (Broker Dealer and other third parties) users. It is a web application of JPMC (JP Morgan Chase) which is based on investment management for their clients and Advisors and was used for the Groupings of their Mutual Funds clients with their specific agents.

**i-Inquire/ Query Management*(Investment Banking Project)***–This is a web based project on Mutual Fundassets class. The purpose of QM project is to automate the manual processes of recording and tracking service

requests received by the JPMCC Operations. QM would provide JPMCC internal and external users with online capabilities to log service requests 24\*7 and track the request status until resolution. KPIs will be measured and tracked and will provide the management with indicators of performance of every department.

**Portfolio Reconciliation (Portrec)*(Investment Banking Project)***–The purpose of project was to track all theupdates related to JPMC’s clients and maintain their portfolio. This portfolio consisted the Mutual Funds assets class and Equities assets class maintained with JP Morgan. This was enhanced project of QM. All the functionalities of QM were also present in Portrec.

**CFT*(Investment Banking Project)***–This is a web based project. This project aims to build a multi-product, fullyintegrated and consolidated post-trade Client Facing Technology platform with the ability to:

* View information across asset classes like MF, equities, derivatives, FX, etc; lines of business and post trade functions
* Personalize and customize the views to individual clients needs in order to provide an outstanding user experience

**Dashboard**–This project basically is build to capture the trades done and limits utilized by JP Morgan’s clients.This project incorporates derivatives functionality viz.. **Credit Derivative.**. This project is all about integrated trade lifecycle dashboard functionality with real-time transactions. The online trade lifecycle dashboard incorporates real time updates on trade status & limits utilization for the cleared & intermediated business giving clients a single place to view their status and associated limits. The trade status & limits utilization information is complemented with tailored alerts & notification capability as well as report/data extracts from the dashboard.

**Project Highlight at TCS *(worked on Credit Cards Payments)***

**IWS Collection** –It is basically a Credit Cards payment application, which is used by the collectors ofCitibank. It also includes providing various payment arrangements to Citibank customers.

**Settlement Term Change** (Special Project)–It was a special project handled alone by me which had some newfunctionality added to be tested.

**DCF (Pilot Process) –** It was the only project that was based on Main Frame and it was developed on JCL MainFrame language. It was a pilot process and got training for this process on calls. This project was responsible for generation, comparison and sending of letter for the projects throughout the NA Cards. We were supposed to work TSO and ISPF.

**Roles and Responsibities**

* **Responsible for ensuring Scrum is understood and enacted.**
* Managing the whole Software Development Life Cycle.
* ensuring that the Scrum Team adheres to Scrum theory, practices, and rules.
* Act as a servant-leader for the Scrum Team.
* Set up and maintains cadence for Agile ceremonies like Sprint planning, daily standups, retrospectives, Sprint grooming etc.
* To lead, manage and coach several Agile teams effectively.
* Conduct scrum of scrums for effective dissemination and sharing of information across the teams.
* Help engineers for fair & reasonable estimates.
* Maintains Agile boards and influences engineers to update it regularly.
* To facilitate ineffective sizing of user stories during sprint planning.
* Generates reports that are available from the Agile tools(s) and make it available to Engineering manager.
* Ensure that no engineer in scrum team is waiting on anything -- internal or external to the team.
* Maintains and provides sprint artefacts like sprint burndown charts, velocity, capacity etc.
* To ensure the understanding, adoption and compliance of the team, Product Owner, Program Manager and stakeholders to the Agile Scrum framework.
* Responsible for building effective teams and foster organizational adoption of being agile.

**Achievements:**

* Worked & handled several Investment Banking projects solely.
* Awarded with i-Appreciate award in OFSS in 2017.
* Awarded as a star of the month twice in 2017.
* Received several appreciation mails from onshore clients and offshore Managers.
* Have worked in all portfolios of credit cards: Bankcards, Diners, Ready Credit, Business Cards, Sears, Oil Commercial, Oil Consumer, Hybrid Cards, RPL Consumer and RPL Commercial.
* Have worked on 10 projects including 6 special projects in TCS.
* Worked on mainframe projects – TSO, ISPF, DB2, etc
* Received praise from clients for various projects and Galaxy of Thanks from the clients due to exemplary performance in TCS.
* Promoted as Project/Team Lead.
* Worked on implementation validation for all the releases.

**Educational Details:**

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| --- | --- | --- |
| **EXAM** | **Institution/ University** | **Year of Passing** |
| MBA – Finance | Institute of Technology & Management | November, 2012 |
|  |  |  |
| B.Sc. – Information Technology | Mumbai University | June,2008 |
|  |  |  |
| HSC | Mumbai University | June, 2005 |
|  |  |  |
| SSC | Maharashtra state Board | June, 2003 |
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|  | **PERSONAL DETAILS:** |  |
| Gender: | Male |
| Marital Status: | Single |
| Languages known: | English, Hindi, Marathi, Gujarati |
| Passport number: | *Available on request* |

I declare that the above information is true to the best of my knowledge.

**(Dhaval N Mehta)**