**Name: -** SHAIK MASTANVALI **Phone Number**: - 9916436743

**E-mail id**:-mastanvali.shaike1990@gmail.com

**Professional Summary: -**

* Having Around 5 years of experience.
* Having 4 years of experience on MS-Dynamics CRM 365 on Online.
* Worked on various Dynamic CE (Customer Engagement) modules like Sales, Marketing Customer Service & Field Service.
* Very Good experience in creating & customizing Solutions and Entities.
* Experienced in making Forms, Fields and Views as need.
* Well knowledge on making of Dashboards, Charts and Reports.
* Good experience Develop Plugins in CRM to facilitate Complex Business rules and validate the data, create events and automate Customer Services.
* Good experience in Sitemap Configuration.
* Having experience on creation of Workflows, Dialogs and ideas on Business Process Flows.
* Having good experience in Ribbon Work bench and Ribbon Customizations.
* Having good experience in CRM REST Builder.
* Hands on experience on SSRS Reports
* Working knowledge on Creating Power Apps Components.
* Hands on experience on Power Apps. And Power Automate Flows.
* Hands on experience on Power Apps into Canvas Apps and Model Driven Apps.
* Design backend databases, front end user interfaces and Developed canvasappsas per the business requirements by using PowerApps.
* Hands on experience on PCF Controls (Power Apps Component Framework)
* Having experience in Plug-in creation and registration, debugging the Plug-in.
* Good experience in Rosco (Mobile App) Configuration.

**Education details**

* Master of Technology (M. TECH) Acharya Nagarjuna University Andhra Pradesh in 2015 First class with distinction.

**Technical Skill Set**

* Software package : Microsoft Dynamics CRM 365
* Programming : C#.Net.
* Database : SQL Server 2012, 2014, 2016.
* Web technologies : ASP.Net, HTML, CSS.
* Scripting Languages: JavaScript, jQuery.

**Employment History**

* Currently Working as MS CRM Developer in preludesys India Pvt Ltd from September-2022 to till Chennai Location.
* Working as MS CRM Developer in NXG Labs Private Limited from April 2022 to September-2022 Location Pune Client (Nexon Asia Pacific) Australia.
* Worked as Honeywell Technology Solutions as a Software Engineering at Bangalore Location January 2018 to March-2022.

**Project Details**

**(1).** Title **: MONASH-CE-IMP (MonashIVFD365 Marketing & Sales Implementation).**

Client **:** **(Nexon Asia Pacific). Australia.**

Technology **: Microsoft Dynamics CRM 365.**

Role **:** **MS** **CRM Developer.**

**Description:**

 Monesh is a global organizational consulting firm. We work with clients to design their organizational structures, roles and responsibilities. We help them hire the right people and advise them on how to reward, develop and motivate their workforce. And we help professionals navigate and advance their careers.

**Responsibilities**:

* Involved in Customization of Field module in Dynamics CRM 365.
* Created Custom plug-ins and Java Scripts for Business Management System.
* Interact with the Client for the requirements and deployment.
* Extensively used Plug-in Registration Tool to register C# plugins & Custom Workflow Activities in CRM.
* Involve with Team to add users to Dynamics 365 and create Security Roles and assign those roles to Users Based on Access rights and Privileges.
* Involved in Creating entities, attributes and views based on specified requirements.
* Design and customize Dynamic CRM forms, ribbons, sitemap, workflows, Dialogue.
* Co-ordinated with technical team in implementing the Solution.
* Requirements gathering and design the process flows.
* Worked on PCF Controls.
* Designed PowerApps Components using Power Apps.
* Develop the workflows using Microsoft Power Automate.
* Designed Input forms using Power apps.

**Environment:** MS Dynamics CRM online 365, Visual studio 2015/2017, Advance Find, XRM Toolbox, Ribbon Workbench, JavaScript, C#, CRM REST Builder, Woodford Solution

**(2):** Title **: EmitacEnterpriseSolution (Uae).**

Client  **: MBRHE (Mohammed Bin Rashid Housing Est.) \_DYNAMIC 365.**

Technology **: Microsoft Dynamics CRM 365.**

Backend **: SQL Server 2012 R2.**

Role : **MS** **CRM Developer.**

**Description:**

The objective of the This Project is to describe the complete scope features functionality, technologies, and integration requirements of MRHE Dynamic 365 CRM On-Premise Implementation MS Dynamic 365 CRM On-Premise Solution to be used to build the Below Modules Customer Management, Marketing, and Service Modules-Case Managements Microsoft Social Engagements Integration, Integrations Integration with Exchange Server, Call Center integration, Mobile Integration, SMS Integration, Portal Integration, Backed oracle System, EID Customer Visits Dynamic 365 CRM Would Primarily be used by MRHE Users and Call Center Users to Store all Customers and Cases from CRM Kiosk, Portal, and Mobile APP. The CRM System Will Provide the Guided Business Processing Customer Management, Case Management, and Microsoft Social Engagements

**Responsibilities**:

* Involved in Configuration and Customization of Dynamics CRM 365.
* Used Java-script for client-side validations.
* Interact with the Client for the requirements and deployment.
* Created Custom plug-ins for Business Management System.
* Involved in documentation such as weekly status Report.
* Worked on Business Rules.
* Worked on field service module.
* Worked on Resco mobile application.
* Used CRM Rest Builder.
* Worked on various processes like workflows, Business process and dialogs.
* Involved in Support tasks.
* Worked on Solutions both managed and unmanaged solutions.

**Environment:** MS Dynamics CRM online 365, MS Dynamics SDK, Visual studio 2015/2017, Advance Find, XRM Toolbox, XML, Ribbon Workbench, JavaScript, C#.



**(3):** Title **: Dynamics CRM Ericsson.**

Client : **Claro.**

Technology **: Microsoft Dynamics CRM 365.**

Backend **: SQL Server 2012 R2.**

Role : **Software Developer.**

**Description:**

This project is a telecom group serving while Claro has developed a large market share in Colombia, data for prepaid customers indicates that Claro has lost market share to competing providers Tigo and Movistar. This may be due to Claro's position as the most-expensive per-minute provider in the country's prepaid market. Tigo and Movistar offer prepaid customers flat-rate per-minute plans for calls placed to all mobile service providers and landlines within Colombia.

**Responsibilities**:

* As a developer, involved in both client-side and server-side programming.
* Created Workflows, business rules, Business process flows and dialogs.
* Interact with the Client for the requirements and deployment
* Worked on Customizations.
* Requirement gathering.
* Extensively used Advanced Find functionality in CRM.
* Interact with Customer Service Managers and Leads to understand the Business Level Requirements.

**Environment:** MS Dynamics CRM, MS Dynamics SDK, Visual studio 2015/2017, Advance Find, XRM Toolbox, XML, Ribbon Workbench, JavaScript, C#.

**Personal Particulars**

* Date of Birth : 02-08-1990
* Gender : Male
* Nationality : Indian
* Marital Status : Yes
* Languages Proficiency : English

**Shaik Mastanvali**