**Sangeet Shekhar** **sangeet.shekhar94@gmail.com**

**Contact: (+91) 9040866935**



**PROFESSIONAL SUMMARY**

* **Overall experience of 6.2 Years in developing ecommerce and in development of web applications . 5x Salesforce Certified.**
* **Have an experience of 5.5+ years majorly in Salesforce Community cloud & Salesforce Sales Cloud , CloudCraze (B2B Commerce Cloud), B2B Lightning experience and Salesforce (SFDC Development) and trained by Salesforce for CloudCraze (B2B Commerce Cloud) .**
* **Have an experience of 2+ years in Lightning B2B Development as B2B Lex Developer.**
* **Worked as Salesforce , CloudCraze Developer & Trainer and Deployment Manager, experienced with DevOps tools like Bitbucket, Azure Devops for defining the CI-CD Process using pipelines & branching policies to automate the deployment. Also experienced with the Gearset and ANT tool and Changeset to retrieve and deploy into the higher environments and helped team with any deployment issues.**
* **Worked on the Heroku Integrations with SFMC to implement the Share Emails and Confirmation Emails**
* **Comprehensive experience on Force.com platform, salesforce.com customization ,Configuration and implementation.**
* **Experience in implementing custom solutions using Visualforce pages, Subscriber Page and apex classes, effective accounts setup and other integrations with ERP systems.**
* **Experience in implementing and automating Business Processes with salesforce platform features – Workflow rules, Approval process, Process builder, Validation rules, Custom settings, Custom metadata, Field sets ,Page layouts ,Case Creation and assignment rules**
* **Have experience in writing SOQL, SOSL queries, Security model. Worked on Effective account setup etc. Also Have worked on various integrations with ERP and SFMC/Heroku.**
* **Experience in implementing the Salesforce Batch jobs and Schedulers.**
* **Have knowledge on setup of Cybersource payment for credit card payment.**
* **Hands on SFDC dataload tool and workbench to load data from Sandbox to higher org/Prod.**
* **Hands on experience on Web Technologies (HTML ,CSS,Javascript).Have a good understanding of Object Oriented design and programming concepts.**

**● Worked in different aspects of application development life cycle ,from requirement gathering to analysis ,design solutions & implementation ,production maintenance and support.Experience with Agile based development methodologies .**

**Page**

**1**



* **Have experience in Deployment of CC using SFDC Change set ,ANT and Gearset deployment tools to different Sandboxes and production environment . Also have experience in sandbox setup like Installation of CC and Upgrading to latest versions. Importing config settings from lower sandbox to higher orgs and Prod env . Part of the Production environment setup.**
* **Have completed few badges in salesforce Trailheads .**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **TECHNICAL SKILLS** | |  |  |  |  |  |  |
| **●** | **CRM** | **CloudCraze (B2B Commerce Cloud) , Salesforce** | | | |  |  |
| **●** | **Process** | **Software** |  | **Analysis,Designing,Customization,Development,Testing** | | | **&** |
|  |  | **Maintenance** | |  |  |  |  |
| **●** | **Language** | **Apex** | **&** | **Visualforce(SFDC** | **platform** | **languages),Java** | |
|  |  | **,J2EE,HTML,Javascript,Basics of CSS,JSP** | | |  |  |  |
| **●** | **Tools:** | **Eclipse,ApexDataloader,WorkBench,VSCode,Force.com IDE(Eclipse plugin),** | | | | |  |
|  |  | **and other salesforce.com delopment tools.** | | |  |  |  |
| **●** | **Version Control** | **Git,SVN** |  |  |  |  |  |
| **●** | **Agile tools** | **JIRA,Azure Devops,ALM** | | |  |  |  |



**Page**

**SALESFORCE CERTIFICATIONS**



**Certifications Name**



**B2B Commerce on Lightning Experience Administrator**



**B2B Commerce on Lightning Experience Developer**



**Salesforce Certified Platform App Builder**



**Salesforce Certified Platform Developer I**



**Salesforce Accredited B2B Commerce Developer**



**Flosum Certified Professional**



**EXPERIENCE & EMPLOYMENT HISTORY**



**Date**

**December 2021**

**February 2022**

**October 2021**

**June 2021**

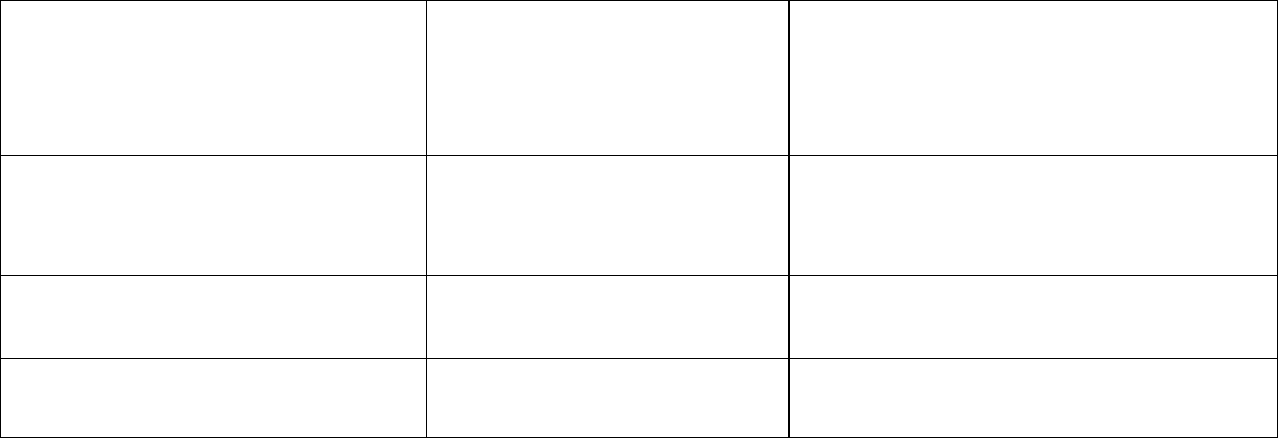
**December 2020**



**April 2021**



|  |  |  |
| --- | --- | --- |
| **Company Name** | **Role** | **Date** |
| **Cognizant Technology Solutions** | **Senior Salesforce** | **23rd Dec 2020 to Till Date** |
|  | **Developer/ B2B Lex** |  |
|  | **Developer / Cloudcraze** |  |
|  | **Developer** |  |
| **Deloitte India consulting Pvt Ltd** | **Salesforce B2B Cloudcraze** | **8rd April 2019 to 21 Dec 2020** |
| **as Consultant** | **Consultant & Salesforce** |  |
|  | **B2B Cloudcraze Trainer** |  |
| **HCL Technologies Ltd** | **Salesforce B2B Cloudcraze** | **14th May 2018 to 3rd April, 2019** |
|  | **developer** |  |
| **Accenture** | **Java Developer** | **18th May ,2016 to 11th April ,2018** |



**Page**



**PROJECT EXPERIENCE & DETAILS**



**Company**

**Cognizant Technology Solutions**



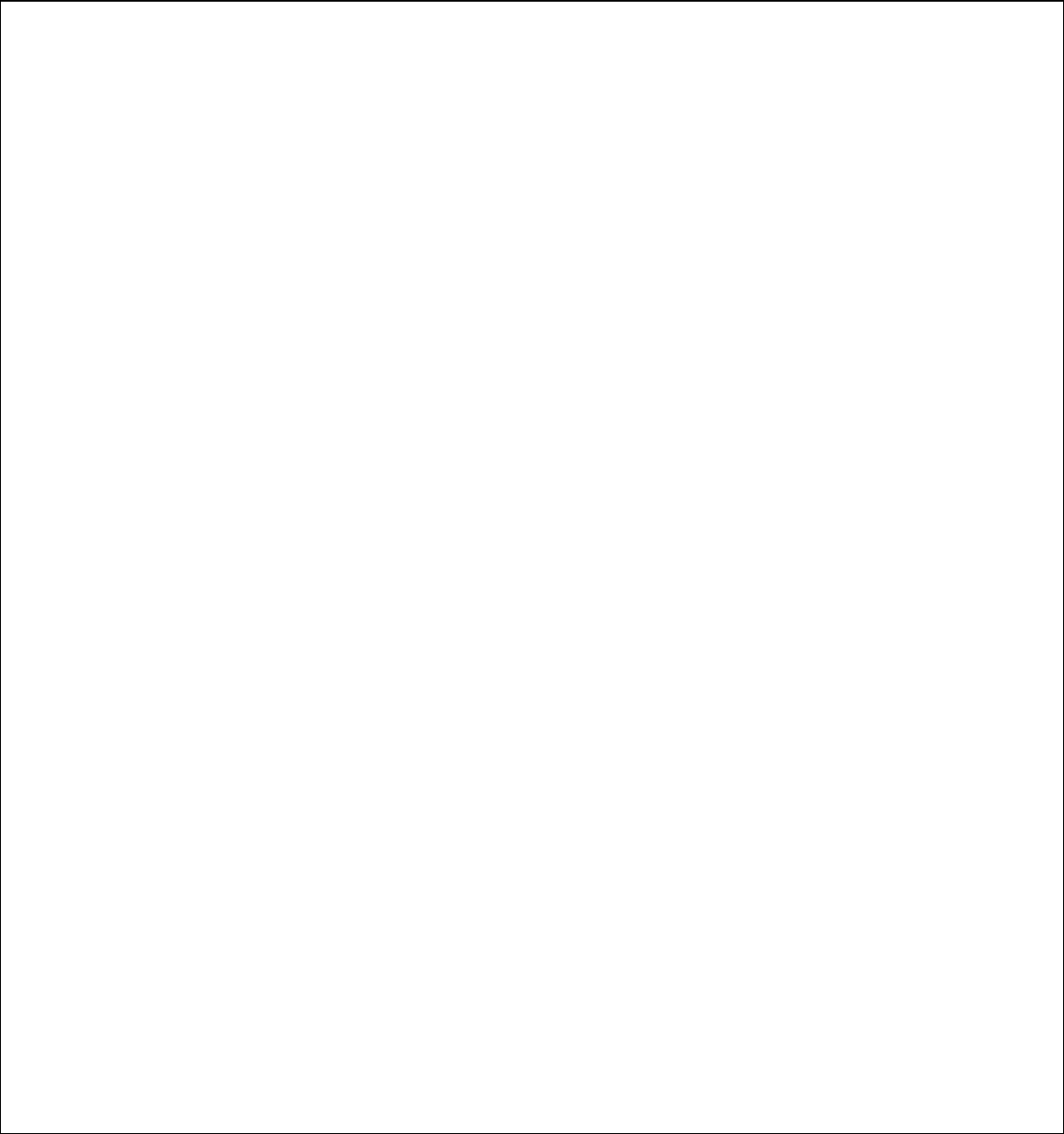
**Duration**

**Dec 2020 to Till Date**



**Role**

**Senior Salesforce B2B Lex/Cloudcraze developer & Deployment Manager**



**Project : [Confidential]**

**The [Confidential] Company is an American tobacco manufacturing company based in Winston-Salem, North Carolina.**

**Responsibilities:**

* **As B2B Lex Developer : Involved In B2B Lex migration of the project with building new functionalities using Lightning B2B experience. Customized the Checkout flows, Created several and upgraded pages like PLP,PDP, Cart, Order , Order Summary, Payments, Integrations. Used Native Salesforce objects and also working on Integration with other clouds like CPQ, Service and Sales cloud.**
* **As B2B Lex Developer : Involved In Designing the new functionalities like customized home Page , Audiencing several Home page widgets for different types of users.**
* **As B2B Lex Developer : Involved In developing the real-time integrations like inventoryCheck, Realtime Pricing fetch, Payment Integration, Tax/ Shipping charges integration and Order Submission integration.**
* **Involved in the customization by overriding or extending the OOTB functionalities i.e. Service and Logic Classes and RemoteAction methods and binding it to the Front-end. Involved in development of website from scratch involving Cloudcraze B2B Commerce implementation and Salesforce Configuration activities such as Creating Workflows,Triggers,Process builder ,Validation rules , Record Types and Page Layouts,Case creation and assignment rules,security model. Also experienced in Overriding CC service and logic classes to suit the requirement.Have also worked on effective account setup.**
* **As Deployment Manager : Responsible for automating the deployment process by implementing CI-CD using Bitbucket pipelines. And helped the team with any deployment issues and following best practices within the team. Also experienced in building package.xml for various metadata components and deploying using different tools like SFDC change set , ANT tool and Gearset .**
* **Code Reviews :Involved in Code Reviews for the team members before moving them to higher Orgs .**

**Page**

**Company**

**Deloitte India Consulting Pvt Ltd**



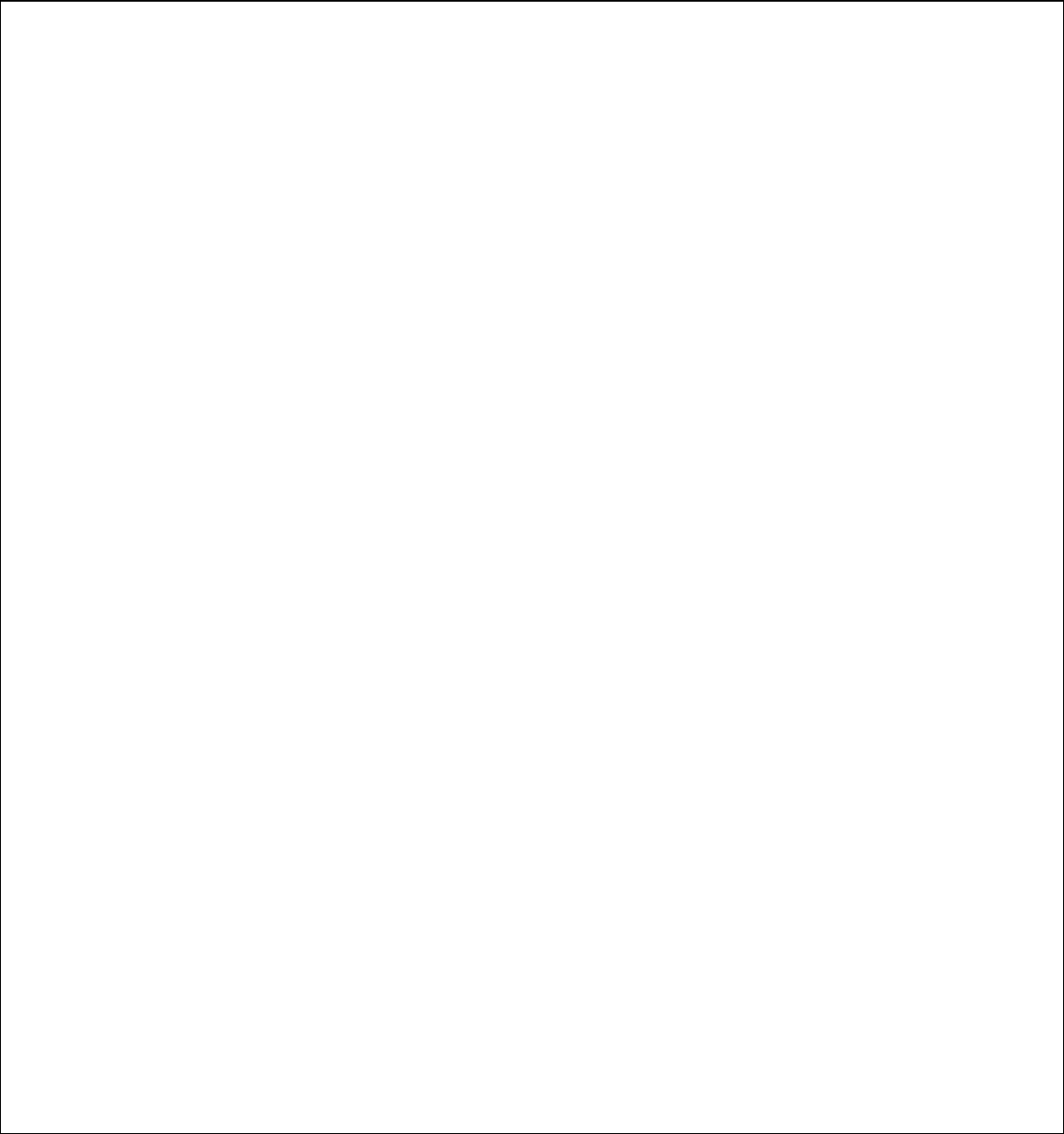
**Duration**

**October 2020 to Dec 2020**



**Role**

**Salesforce/Cloudcraze developer & Deployment Manager**



**Project : Kellogg’s Brazil – Parati**

**The Kellogg Company, doing business as Kellogg's, is an American multinational food manufacturing company headquartered in Battle Creek, Michigan, United States. Kellogg's produces cereal and convenience foods, including crackers and toaster pastries and markets their products by several well known brands including Corn Flakes, Frosted Flakes, Pringles, Eggo, and Cheez-It. Kellogg's mission statement is "Nourishing families so they can flourish and thrive.**

**Responsibilities:**

* **As B2B Lex / Cloudcraze Developer : As B2B Lex Developer involved In B2B Lex migration of the project with building new functionalities using Lightning B2B experience. Customized the Checkout flows, Created several and upgraded pages like PLP,PDP, Cart, Order , Order Summary, Payments, Integrations. Used Native Salesforce objects and also working on Integration with other clouds like CPQ, Service and Sales cloud.**
* **Responsible for setting up Payment Module- CYBERSOURCE [Credit card], BOLLETO PAYMENT, PURCHASE ORDER . Integrating the payment and Order submission to the third party Order Management System.**
* **As Cloudcraze Developer : Involved from the B2B ecommerce managed package org & data setup and overriding cloudcraze configuration and customization to meet the complex business functionalities as per the given requirement.**
* **Involved in the customization by overriding or extending the OOTB functionalities i.e. Service and Logic Classes and RemoteAction methods and binding it to the Front-end. Involved in development of website from scratch involving Cloudcraze B2B Commerce implementation and Salesforce Configuration activities such as Creating Workflows,Triggers,Process builder ,Validation rules , Record Types and Page Layouts,Case creation and assignment rules,security model. Also experienced in Overriding CC service and logic classes to suit the requirement.Have also worked on effective account setup.**
* **As Deployment Manager : Responsible for automating the deployment process by implementing CI-CD using Bitbucket pipelines. And helped the team with any deployment issues and following best practices within the team. Also experienced in building package.xml for various metadata components and deploying using different tools like SFDC change set , ANT tool and Gearset .**
* **Code Reviews :Involved in Code Reviews for the team members before moving them tohigher Orgs .**

**Page**

**Company**

**Deloitte India Consulting Pvt Ltd**



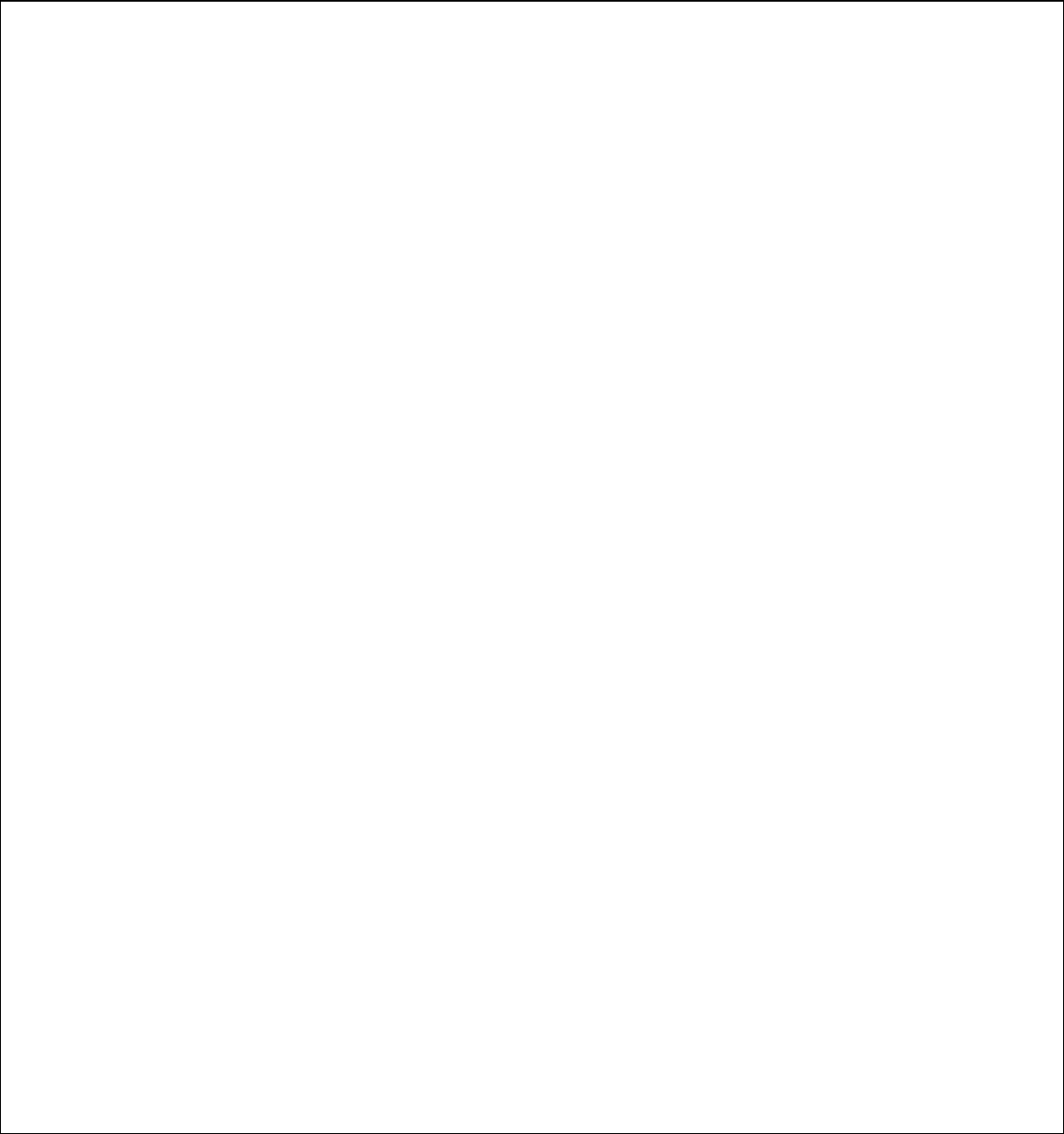
**Duration**

**April 2020 to October 2020**



**Role**

**Salesforce/Cloudcraze developer & Deployment Manager**



**Project : Avient (Formerly PolyOne Corporation)**

* **Avient (Formerly PolyOne Corporation) is a global provider of specialized polymer materials and services. PolyOne has operations in thermoplastic compounds, specialty polymer formulations, color and additive systems, thermoplastic resin distribution, and vinyl resins. They are first time hosting their sites in Digital Marketplace and is development from scratch in cloudcraze.**

**Responsibilities:**

* **As Cloudcraze Developer : Involved from the B2B ecommerce managed package org & data setup and overriding cloudcraze configuration and customization to meet the complex business functionalities as per the given requirement.**
* **Involved in the customization by overriding or extending the OOTB functionalities i.e. Service and Logic Classes and RemoteAction methods and binding it to the Front-end. Involved in development of website from scratch involving Cloudcraze B2B Commerce implementation and Salesforce Configuration activities such as Creating Workflows,Triggers,Process builder ,Validation rules , Record Types and Page Layouts,Case creation and assignment rules,security model. Also experienced in Overriding CC service and logic classes to suit the requirement.Have also worked on effective account setup.**
* **Involved in implementing the CI & CD for salesforce deployment to higher environments. Experience in devops such as Bitbucket, Azure Devops, Jira, Confluence[For daily report and documentations]**
* **Features worked upon : Involved in development of website from scratch involving Cloudcraze B2B Commerce implementation and Salesforce Configuration activities such as Creating Workflows,Triggers,Process builder ,Validation rules , Record Types and Page Layouts,Case creation and assignment rules,security model. Also experienced in Overriding CC service and logic classes to suit the requirement.Have also worked on effective account setup.**
* **As Deployment Manager : Responsible for automating the deployment process by implementing CI-CD using Bitbucket pipelines. And helped the team with any deployment issues and following best practices within the team. Also experienced in building package.xml for various metadata components and deploying using different tools like SFDC change set , ANT tool and Gearset .**
* **Code Reviews :Involved in Code Reviews for the team members before moving them to higher Orgs .**

**Page**



* **Production/Sandbox setup : Was involved in the Production env setup (Installing Cloudcraze and Upgarding to 4.12 version).Also involved in Dataload activities and migrating the configuration settings and the overrided service classes .**



**Company**

**Deloitte India Consulting Pvt Ltd**



**Duration**

**April 08 ,2019 to March 2020**



**Role**

**Salesforce/Cloudcraze developer**



**Project : Solar Turbines Incorporated .**

* **Solar Turbines Incorporated, a wholly owned subsidiary of Caterpillar Inc., designs and manufactures industrial gas turbines for onshore and offshore electrical power generation, for marine propulsion and for producing, processing and transporting natural gas and oil.**

**Project was developed from scratch in cloudcraze .**

**Responsibilities:**

* **As Cloudcraze Developer : Involved from the B2B ecommerce managed package org & data setup and overriding cloudcraze configuration and customization to meet the complex business functionalities as per the given requirement.**
* **Features worked upon : Involved in development of website from scratch involving Cloudcraze B2B Commerce implementation and Salesforce Configuration activities such as Creating Workflows,Triggers,Process builder ,Validation rules , Record Types and Page Layouts,Case creation and assignment rules,security model. Also experienced in Overriding CC service and logic classes.Have also worked on effective account setup.**

**Worked on writing SFDC Batch jobs and Schedulers , which was to load the information the product data loaded by client into a custom CC object to our CC Product and its related objects like PriceList item , Product media etc .**

* **Integrations & Team Lead : Leading a team of 4 members for various integration across different systems (LN – ERP system and MDM) .Major integrations involved are Order and quote update status,Shipment update for orderItems from ERP system to Cloudcraze,non CC order creations(Orders placed in ERP to CC ),Sending PDF attachment of Purchase order from CC to ERP system .**

**Worked on triggering SFMC/Heroku email for product sharing ,order acknowledgement and failure cases.**

* **Deployment : Was involved in building package.xml for various metadata components and deploying using different tools like SFDC change set , ANT tool and Gearset .**
* **Code Reviews :Involved in Code Reviews for the team members before moving them to higher Orgs .**
* **Performance fixes : Have increased the custom page performance issue and also fixed the SOQL :101 issue which was a blocker for the production deployment. Custom page wasbreaking**

**Page**



**when the products were more than 200 in the page . Have fixed the SOQL governer limit issue and the page successfully loaded with 1200 products .**

* **Production/Sandbox setup : Was involved in the Production env setup (Installing Cloudcraze and Upgarding to 4.10 version).Also involved in Dataload activities and migrating the configuration settings and the overrided service classes .**

**PROJECT EXPERIENCE**



**Company**

**HCL Technologies Ltd.**



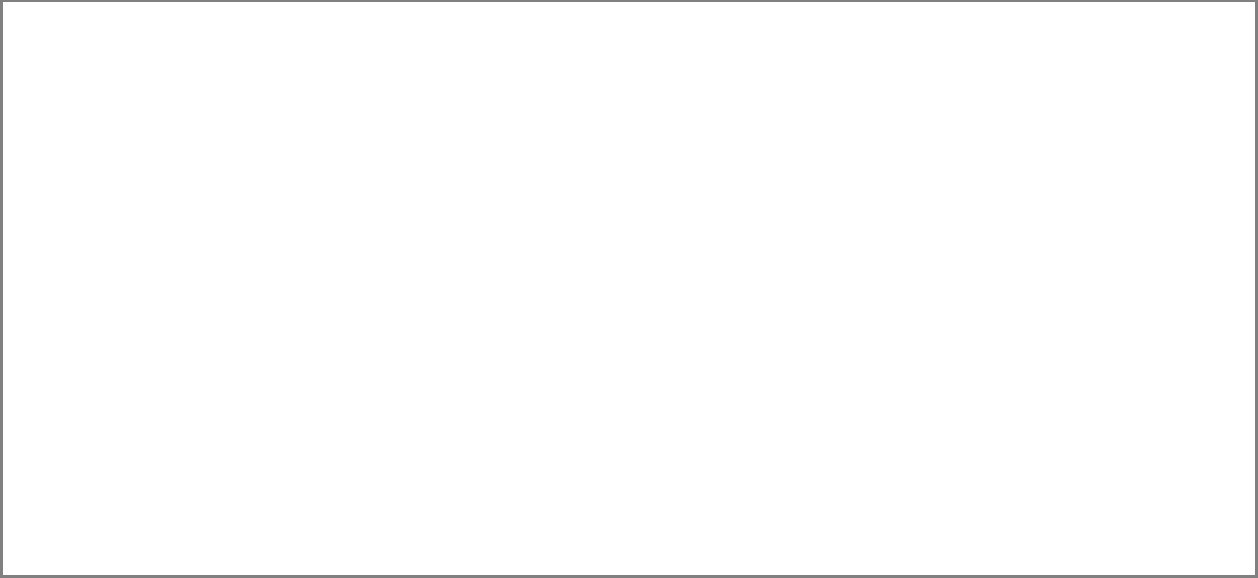
**Duration**

**July 01, 2018 to April 03, 2019**



**Role**

**Salesforce/Cloudcraze developer**



**Project: - Cummins – Filtration eCommerce Implementation**

**Cummins Inc. is an American Fortune 500 corporation that designs, manufacturers, and distributes engines, filtration, and power generation products. Cummins also service engines and related equipment, including fuel systems, controls, air handling, filtration, emission control, electrical power generation systems, and semi-trucks.**

**Responsibilities: -**

**Involved in development of eCommerce site of Cummins-Filtration website using Cloudcraze B2B Commerce Implementation and Salesforce Configuration activities such as creating Workflows, Process builder, Validation rules, Record types and Page Layouts, Duplicate rules, Email templates, Apex Triggers, Apex Testing etc. Also involved in Data migration using Data Loader.**

**Technology/ languages used: -**

**Salesforce.com CRM, CloudCraze B2B Commerce, Workflow rules, Process builder, Validation rules, Record types and Page Layouts, Duplicate rules, Email templates, Data Loader.**

**SELECTED PROJECT EXPERIENCE**



**Company**

**HCL Technologies Ltd.**



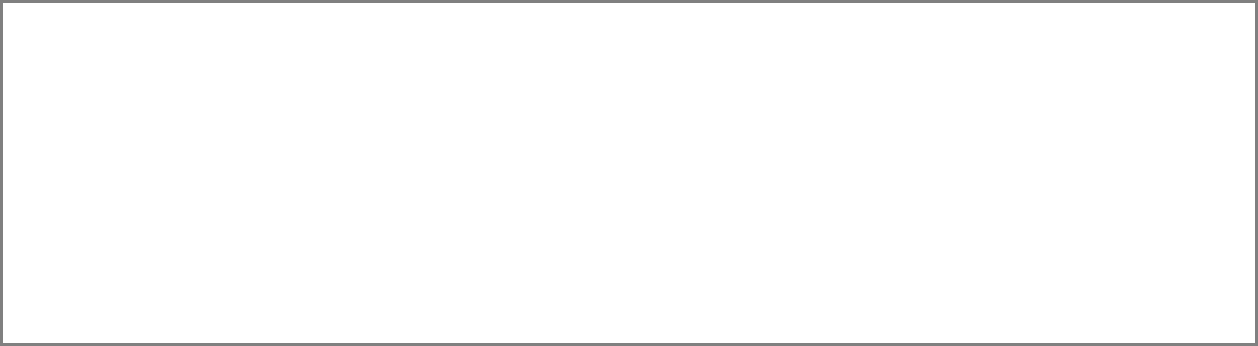
**Duration**

**May 2018 till July 2018**



**Role**

**Salesforce CRM Developer**



**Project: - Salesforce CRM 2.0 Project**

**Brightstar Corp. is U.S.-based privately held corporation which is into Wireless Telecommunications industry. As part of this project, we have streamlined their complex Sales process, we have simplified Lead Creation and Lead Conversion process, built numerous features on Account, Contact, Opportunity modules.**

**Responsibilities: -**

**Worked on this project for the last 3 months, and involved in Salesforce Configuration activities such as creating Workflows, Process builder, Validation rules, Record types and Page**

**Page**



**Layouts, Duplicate rules, Email templates, Apex Triggers, Apex Testing etc. Also involved in Data migration using Data Loader.**

**Technology/ languages used: -**

**Salesforce.com CRM, Workflow rules, Process builder, Validation rules, Record types and Page Layouts, Duplicate rules, Email templates, Data Loader.**

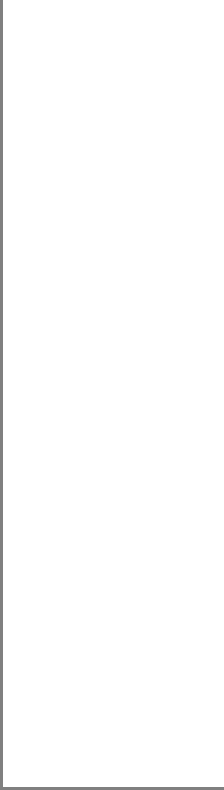
**PROJECT EXPERIENCE**



**Company**

**Duration**

**Role**



**Project: -**

**Accenture**



**May 2016 to April 2018.**



**Java Developer**



**AT & T Inc.**

**AT&T Inc. is an American multinational telecommunications holding company headquartered at Whiteacre Tower in Downtown Dallas, Texas. It is the world’s largest telecommunications company, the second largest provider of mobile telephone services and the largest provider of fixed telephone services in United States through AT&T Communication.**

**Responsibilities:**

**Designed and maintained 4 Web AT&T internal web applications such as COST,**

**WEBSTR, CMPM, LSO.**

**Developed several Java classes as per requirement. Involved in full project development.**

**Involved in fixed in the defects and enhancement for these applications for new features being added.**

**Involved in the extensive development using Spring MVC framework. Wrote Annotation Based Entity Class.**

**Implemented Service, DAO interfaces and there implementation classes. Technology/ languages used: -**

**JAVA, JDBC, RALLY, Eclipse, Spring MVC**



**QUALIFICATIONS**



**Level** **Subject / Stream** **CGPA / Percentage** **College / University**



**B.Tech** **Information Technology** **8.62 CGPA** **Kalinga Institute of**

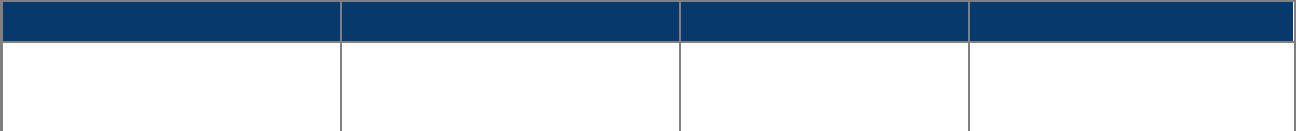
**Industrial Technology**



**Page**

**Level**

**Subject / Stream**



**CGPA / Percentage**

**College / University**

**Class-12**



**Science CBSE Board**



**68.3 %**



**D.A.V Public School , Khagaul , Patna**



**Class-10**

**CBSE Board**



**9.0 CGPA**



**D.A.V Public School , Walmi , Patna**



**PERSONAL DETAILS**



|  |  |  |  |
| --- | --- | --- | --- |
| **Name** | **Email-Id** | **Contact details** | **Languages Known** |
| **Sangeet Shekhar** | **Sangeet.shekhar94@gmail.com** | **+91-** | **English,Hindi** |
|  |  | **9040866935** |  |



**Page**