Siri B.S
E-mail: siribs93@gmail.com
Cell: +91 9620923663

Objective

8+ years' experience in process planning, business operations, financial oversight, resource management to achieve smooth flow of project operations. Applying creative and analytical approach to operations for continuous process improvement. Skilled at identifying or anticipating problems and providing solutions. Hands-On experience in Power Platform application development including Canvas app, Model Driven app creation. Power Automate Workflow, Power BI, Power Automate AI Builder.

Experience Details

August 2022 to Current
LTIMindtree, Bangalore
Role: Specialist Software Engineering (O365 Developer: Power Platform)
Tools: Canvas App, Power automate, AI builder, SharePoint Online, Jira

- Expertise in designing in complete sequence of Power automate workflow designs for multiple Canvas applications. Experience in Power Pages and Chat bot development
- Experience in application development and involved nested levels of approval handling including multiple branch decisions for lab providing multi-cloud infrastructure. designed the entire power automate workflow sequence handling all nested approvals including cost-based decision making
- Experience in developing in Canvas app application development, Power automate workflow, Data verse table creation and relationships, Model driven app, Power automate Workflows, Power BI, Data verse, SharePoint Online, Power Automate AI Builder
- Development of AI Builder and trained for capturing the information from PDF document and updating details into SharePoint Online list
- Experience in accelerated application development to push application for internal teams with reduced window for rollout of application (prelaunch before 3 weeks of scheduled launch)
- Experience in PCF Component development and contributed 2 components for Organization library
- Willing to learn new concepts and adapt to new environments
- Experience in Team Handling and Team management

August 2021 to August 2022
Kyndryl Private Ltd., Bangalore
Role: Power Platform Developer /Project Co-Ordinator
Tools: MS-Excel, Power Platform, Jira

- Experience in PowerApps applications & BI development using the Microsoft Power Platform

- Developed Canvas App
- Set up Microsoft Flow (Power Automate) to provide auto-approval and status update features based on predefined criteria.
- Developed application in PowerApps using Flow, Excel, Forms and SharePoint online.
- Overall management of Project including financial planning & Budgeting, Resource planning, License procurement and management, Hardware resource utilization and tracking the usage.
- Experience in Multicloud resource management & Fin-ops module
- Detailed analysis of the Incident, change tickets received
- Conduct trainings where required on Lab process and procedure. New IBM Forms development for respective use cases
- Designed technical upgrade paths, incorporating requested functionality and performance enhancements.
- Drafted analysis of new and emerging technologies, recommending where appropriate.
- Orchestrated projects within strict timeframes and budget constraints by solving complex problems and working closely with senior leaders.
- Handled Lab migration project between different Data Centers
- Handled Data Centre exit project.

July 2019 to August 2021
IBM India Pvt. Ltd. ,Bangalore
Role: Lab Manager, cloud operations/ Akiba Knowledge management tool analyst
Tools: IBM Forms (Forms Experience Builder), IPWC, GitHub, Trello, MS- Excel, Macros
- Handle/maintain Lab resources including Hardware (server, Network equipment), Infra (network), Software (Hypervisor/Solutions) and Applications
- Effectively monitor lab for resources, usage, and allocation on a regular basis
- Financial budgeting for lab with respect to resources (hardware/software/infra)
- License management for All tools and cloud software provided.
- Work on wide variety of cloud software (AWS, Azure, IBM Cloud)
- Handled project management activity for data center migration from one location to another
- Handle migration with very minimal downtime without data loss
- Effectively optimized resources usage for migration for cost savings
- Worked on Server management for Custom Knowledge base software based on php
- Resolved issues with optimal configuration of php and Apache server
- Root caused kb article issues on server with config tuning and space utilizations
- Incident Analysis using DMAIC to reduce inflow of incident/workflow.

January 2016 to July 2019
IBM India Pvt. Ltd., Bangalore
Role: Delivery Analyst/Data Analyst/IPC Management
Tools: Service Now, Maximo, TSRM, RCA, Excel, Mural, Slack, D3 Dashboard, Minitab
- Perform incident Analysis using DMAIC and reduce inflow of Incidents, Workorders.
- Quality improvement using Kaizen techniques.
- Support activities related to Defect Prevention and RCA process within the pool
- SLA monitoring

- Incident management and Change management
- Use of various LEAN and process improvement methodologies to assist projects in meeting their goals
- Involve in Statistical data analysis and decision making
- Involve in Process Baseline reports and customer review reports when requested by project team
- Develop, analyze and implement dashboards, status reports. Publish Daily, Weekly, Monthly decks to top management and Client
- Perform Bottom-up analysis for inflow Incidents
- Develop process documentation for identified gaps and or revise existing procedures
- Maintain interlocks with Delivery team
- Work with Team members across the location(s) to improve and change the process and improve effectiveness eliminating waste
- Maintain interlock with the Service Availability Manager and account's Manager

September 2014 to January 2016
IBM India Pvt. Ltd., Bangalore
Role: Delivery Analyst/Data Analyst/IPC Management
Languages: JCL, REXX
Tools: DFSMS (DSS, HSM, RMM), DS8000 series DASD and Tape Hardware.
Incident and Change Management tools: MAXIMO, Service Now
- Implementation of documented and approved changes
- Backup & Recovery of data from tapes
- Maintain and allocate Datasets on different volumes.
- Perform testing for Hardware replacements
- Implementing and monitoring daily backups and weekly backups for DASD data.
- Performed Disaster recovery.
- Performed HSM and RMM reorg.
- Perform regular health check on systems.

Certifications & Badges:
PL900 Microsoft Certification, Lean Six Sigma Yellow Belt, Lean Six Sigma Green Belt, ITIL V3 foundation, Agile explorer, Cognitive Practitioner.

Achievements:

- Manager's choice spot award for 5 consecutive years.
- Appreciation from Client regarding the reduction in SLA for Inflow incidents
- Star Performer Award- 2020

Education:

Course	Institution	Result
SSLC	KGHS, Shimoga (2008)	89.9%
PUC	SVBPI College, Shimoga(2010)	79.9%
BE (Computer Science)	Kalpataru Institute of technology, Tiptur (2014)	74%