**CURRICULUM VITAE**

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## 

**Objective:**

## To pursue a challenging position to explore my talents for the best utilization of organizational growth and personal development, in which I can utilize my strong technical, analytical and design skills to achieve our mutual goals.

## Expertise Summary:

* **12+ years of Experience in IT Industry.**
* **ISTQB (foundation Level ) certified.**
* Have played the roles of **Test Manager, Defect Manager, Business Analyst, Scrum Master, Product owner.**
* Experience in a **Traditional (Waterfall) models as well as Agile methodology (Scrum , Kanban Frameworks). Thorough knowledge of SDLC as wll as STLC.**
* Have been involved in **Manual Testing and Automation Testing.( Selenium and API testing)**
* Experience in**TelecomDomain (OSS/BSS), Banking , Health care ,Retail and CRM domain.** Testing experience on Siebel CRM, Oracle BRM (Infranet , Pipeline)**.** Testing on Legacy applications, webservices like SOAP UI/XML Testing (SOA TESTING)**,ETL Testing**, **UAT Testing,**

**WEB testing, Database Testing**, Data Migration.

* Experience with working with offshore test and development teams.**More than 6+ years of experience in SIT testing(ie. E2E Integration Testing).**Worked on Mediation, Order management system (Siebel CRM), Billing System ( Oracle BRM Portal/Pipeline), Collection systems (Tallyman), Fulfillment system., Web Testing, Sales force ,ETL testing(IBM Datastage)
* Have worked as Defect Manager too. Handled around 18 teams across the project and delivered quality deliverables on time.
* Worked on **Jira ,Kanban** for user story tracking/reporting, bug tracking & reporting and for generating reports like sprint planning.
* Committed, open minded, flexible team worker with good interpersonal skills, leadership abilities and a good listener.
* Excellent inter-personal and team management skills, Communication Skills and onsite/offshore coordination
* Program Level and Management experience of large testing teams and external stakeholders in an **Agile Environment.** Performed the role of **a SCRUM MASTER** for several sprints..
* **Technically Strong in designing Test Objective matrix, Test strategy, Detailed Test plan, Test scenarios, Test estimates,Test cases and execution of the same. Reviewed Test Scenarios and results and provided inputs for automation. Have worked on Oracle DB and DB2. Possess Knowledge in sql queries. Have worked on UNIX and LINUX.**
* Experience in Black Box testing like Functional, Integration, Regression, User Acceptance Testing, Batch Testing , System testing and End to End System Integration testing.
* Good understanding and In-depth knowledge on Software Development Life Cycle and Test Methodology.(STLC)
* Expertise in Problem solving and Tracking Bug Reports, interrogating databases
* Understand new ideas and technical concepts quickly, converting them into meaningful results. Motivated to take independent responsibilitiesand charge. A skilled problem solver and an efficient team player.Coaching, Mentoring and Developing team members and a very good team player

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| **Technical Skills** | |
| **Operating Systems** | Windows 98/XP/2000, UNIX.,Linux | |
| **Database** | DB2, Oracle10g | |
| **Testing Tools** | Rational Clear Quest Tool, TOAD,Mercury’s Test Director ,HP Quality Centre, SQL developer, IBM Data stage, **JIRA,** DB2, IBM Rational  Clear Quest ,HP ALM. | |
| **Domain** | Telecom,Banking, CRM,Retail , Health Care | |
| **Systems/Applications** | Comptel Mediation, Siebel, Alcatel Intelligent Network, Oracle BRM (Infranet, Pipeline), Fusion , Oracle transport management.,ETL , Cargo Network Services (CNS),SOAP UI , IBM Data stage, Salesforce. | |
| **Dataware Housing tools** | ETL / Data Warehouse Testing | |

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| **Qualification** |

* B.E. (Electronics & Instrumentation) from Proudhadevaraya Institute of Technology, affiliated to VTU, in the year 2003.

**WORK HISTORY:**

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| **Organization** | **Designation** | **Duration** |
| PWC (Through Stratalycs Technologies) | Senior Consultant | May,2019 to till date |
| Maternity Break | Maternity Break | August 2017 to Apr 2019 |
| Cisco India pvt ltd ( payroll of Allegis group) | Test Lead | April 2017 to July 2017 |
| Intuit(through Adecco) | Business System Analyst & Scrum Master | Feb 2017- April 2017 |
| Maternity break | Maternity Break | March 2015 to April 2017 |
| Capgemini India Pvt Ltd | Senior Consultant (Test Lead) | August 2011 –March 2015 |
| Tech Mahindra | Test Lead | April 2010– August 2011 |
| IBM India Pvt Ltd | Defect Manager | April 2007 – April 2010 |
| JP Morgan Chase | Team Member | Feb 2006 - March 2007 |
| Ocwen Financial solutions | Analyst | April 2004 - Feb 2006 |

**Achievements**

* Won **Spot award**for exceptionally doing well at work.

Was promoted as QC within 3 months of my service and was rated**“ExceedsExpectations”**during my tenure at**JP Morgan Chase**

* **At IBM**, have been appreciated immensely by Managers onsite and offsite for working under heavy pressures and for handling multiple projects simultaneously with best deliverables without missing schedules. Here too am rated**“exceeds expectations(2+ as per company**

**standards)”** for smooth handling of work along with other team building

activities.

* **At IBM(Onsite):** Had been to **Australia(Sydney)** and had an opportunity to work at

Client’s place. It was a migration project and the migration was from legacy to Web services. Successfully migrated two projects

**Professional affiliation:**

**PWC**

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| **Project Name** | **SAUDI Telecom Project** |
| **Client** | **SAUDI Telecom company , Saudi Arabia** |
| **Role** | **Senior Consultant** |
| **Environment** | STC Comptel-EL application and server |
| **Project Description** | STC have initiated the IT BC/DR(Disaster Recovery) program to develop Disaster recovery capability for their key business processes and the associated IT applications. The IT BC/DR program goal is to establish defined responsibilities, activities and procedures to recover IT services because of unexpected disruption. Also, mitigate the risk of system and service unavailability by documenting effective response, implementing recovery and restoration solutions for the continuation or resumption of mission-critical services in the event of a disaster. |
| **Responsibilities** | * Review of LLDs (Low level design documents) related to Comptel -EL * Review of DR procedures * Review of DR test plans and scripts * Configuration review documents and testing output * Workshops with SI (Accenture) and STC * Engaging in Review Meetings. * Any other project related documents deemed necessary by the PwC |

**Cisco India pvt ltd ( payroll of Tek Systems India Pvt Ltd)**

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| **Project Name** | **Inmarsat** |
| **Client** | **Inmarsat** |
| **Role** | **Test Lead** |
| **Environment** | Windows XP, UNIX, Oracle g, Salesforce CRM |
| **Project Description** | Inmarsat owns and operates a global satellite network, offering mobile and fixed communications services for maritime, enterprise, government &aviation.At Cisco, we provide the hardware and software solutions to the Company. One of them is the portal that connects E2E applications. |
| **Responsibilities** | * Improved the process, by providing and implementing various process improvement ideas. * Designing & executing Test Cases as per the Test Process. * Providing realistic and accurate testing estimates and reporting progress against them. * Participate in definition of business requirement and design reviews to ensure that software is designed to facilitate testing. * Executed test cases and performed system testing. Supported in system integration testing and E2E (Salesforce E2E) testing. * Communicate frequently with Development teams to track and resolve. |

**Intuit**

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| **Project Name** | **EBS (Enterprise Business Solutions)** |
| **Client** | **Intuit US** |
| **Role** | **Business System Analyst (BSA) & Scrum Master** |
| **Environment** | **Oracle BRM, API Testing using POSTMAN, JSON script, JIRA(KANBAN)** |
| **Project Description** | Intuit has various Billing systems, which they decided to replace with one central Billing system. Oracle BRM was chosen to be implemented as the new central Billing management system. As a part of **EBS(Enterprise Business Solutions), we (BSA) were responsible for the implementation of Oracle BRM along with other teams.** |
| **Responsibilities** | * As a part of EBS, BSA s bridged the gap between Client’s Finance Team and Coding and Testing team in India. * Responsible for reviewing use cases and user stories. * Responsible for API testing using POSTMAN and JASON script. * Liased with stake holders for smooth implementation of the solutions * Also played the role of **SCRUM MASTER** along with **BSA role** for several sprints. * Bridged the gap between Clients and the stake holders. |

**Capgemini India Pvt Ltd**

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| **Project Name** | **Supply Transport management solution (STMS)** |
| **Client** | **IKEA** |
| **Role** | Senior Consultant |
| **Environment** | Windows XP, UNIX, Oracle g, Cargo Network Services (CNS),  Oracle Fusion Middleware (Internal IKEA system integration) |
| **Project Description** | The purpose of the STMS project is to implement a new foundation (Processes, Roles & Responsibilities and Systems) for the Supply Chain Execution area at IKEA to support future growth and enabling new ways of working and realisation of Business opportunities.  The project will support the Supplying strategy in terms of securing availability to lowest possible cost.  i.e..It is being planned to upgrade the current legacy systems ( which is CNS) to Web services and the first step towards it ,is STMS. CNS has all the transport needs in on system, independent of the order method or organization.It is currently one efficient tool to order and book transports. |
| **Responsibilities** | * Improved the process, by providing and implementing various process improvement ideas. * Designing & executing Test Cases as per the Test Process. * Providing realistic and accurate testing estimates and reporting progress against them. * Participate in definition of business requirement and design reviews to ensure that software is designed to facilitate testing. * Executed test cases and performed system testing. Supported in system integration testing and E2E testing. * Communicate frequently with Development teams to track and resolve.. * Communicate frequently with Development teams to track and resolve. |

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| **Project Name** | **Astellas HSD dashboard** |
| **Client** | **Astellas** |
| **Role** | Senior Consultant |
| **Environment** | Windows XP, UNIX, IBM Data stage, Oracle g |
| **Project Description** | Astellas is a Helath care client. The Health Systems Dashboard (HSD) Project was initiated to provide a business intelligence system that had the following capabilities:   * Report on contract performance; * Identify gross-to-net impact of different rebates or discounts on a contract for a customer; * Track contract compliance and evaluate overall return on investment.   The Commercial Deal Dashboard is designed to accomplish this functionality as a whole. QlikView is the technology that has been chosen to deliver this functionality, as QlikView was found to be more robust than other tools reviewed in terms of delivering reports to a mobile device, allowing users to export the data effectively and efficiently to an Excel Spreadsheet or to a PowerPoint slide for presentation delivery, and working collaboratively between business users and technology developers to create the dashboards in a workshop type environment in a more timely and effective manner than other tools in this space. |
| **Responsibilities** | * Performed ETL testing using IBM Data stage , Oracle 10g. * Participate in definition of business requirement and design reviews to ensure that software is designed to facilitate testing. * Executed test cases and performed system testing * Communicate frequently with Development teams to track and resolve. |

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| **Project Name** | **Nexus** |
| **Client** | **T- Mobile UK** |
| **Role** | Senior Consultant |
| **Environment** | Nexus, UNIX, Win Runner/QTP, Oracle 10g,Tuxedo,Oracle , HP Quality Centre , XT42 , Citrix |
| **Project Description** | Nexus is a Telecom billing Prepay Software which is widely used by T-Mobile UK(TMUK).   * Nexus plays a vital role in the rating of all pre pay calls for T-Mobile UK,Virgin and Telecom plus . It calculates every charge for each call(SMS,IN,DATA)customers for all the service provider. * Nexus is T-Mobile’s Prepay online rating engine. Nexus mainly deals with the rate changes for Voice, SMS, and Data calls. Configuration of value added services and facilities. |
| **Responsibilities** | * Designing the test plan and test result template which will be sent to the client for every CR . And constantly updating the same based on the feedback. * Doing technical work along with the team for all the deliverables. * Assigning work to the team , based on their skill set and their availability . * Preparing transmittal report for every release ,sent to production. * Working closely with both the offshore and onshore managers to achieve immediate goals. * Working with Delivery managers to deliver the Business as usual CRs as well as the fix for production defects. * Monitoring the team for their performances both on a short term and on a long term basis and providing feedback of the same to the managers. * Doing forecasting of work for future release and predicting the amount of resources required and the corresponding man hours required |

**Tech Mahindra**

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| **Project Name** | **LAT Telecom** |
| **Client** | **LAT telecom** |
| **Role** | Team Lead |
| **Environment** | Siebel 8.1.1( Oracle CRM) |
| **Project Description** | The LAT Telecom is the leading provider of electronic communications services in Latvia.The company offers  electronic communication solutions for home, small and medium size businesses, state and municipal institutions, as well as for corporate clients. |
| **Responsibilities** | We were responsible for Data migration from a legacy system Maksis (Siebel 6.1) to Siebel 8.1.  MAKSIS is used by business solution department, corporate customer assistance service, information sector, business intelligence department a.o. divisions of LAT Telecom’s mother company, as well as LAT Telecom call centre (BPO). As a part of larger transformation program, MAKSIS was being replaced with Siebel 8.1.1 CRM Solution (referred to as New Siebel).   * Role: Team lead. Leading a team of 4 Members * Liaising with Dev team for defects . * Analysis of the requirement specification. * Estimation for the project. * Prepared the Mapping specification (S2T i.e Source to Target) document * Involved in Siebel system testing and analysis . Data Mining and Migration from a legacy system Siebel 6.1 to Siebel 8.1 was the major task. * For migrating the legacy data from current CRM Source system to target system – New Siebel using Big-Bang Approach. Big-Bang Approach was developed in stage 1, stage 2 and stage 3.In stage1 all legacy data was transformed into the Staging Area data model. In stage 2 data from staging area was integrated and transformed (based on CRM specific rules/requirements). Also CRM specific validations was performed during this stage. In stage 3 all the data in staging was loaded in New Siebel EIM tables. EIM is acting as ETL tool. * Implementation of migration solution to migrate the data from Staging Area to New Siebel. * Data transformation from staging area to Siebel 8.1.1 EIM and Siebel Tables. * Pilot migration for entities between Siebel 6.1 and validate the migrated data and provide volumetric and audit report. * Two Dry runs of Data Migration scripts execution before execution of scripts in Production. * Migration of identified source data to New Siebel CRM in BIG-BANG manner. * One time Incremental data load for Closed Orders/Fault tickets/Failed records, Assets and corresponding Entities. Incremental Data Load can be run as when required. * Sending Daily test status report. Estimation for the project. * Defect Management and defect analysis * Incorporating test plans * Offshore and Onshore calls. * Test progress and tracking * Evening offshore ramp up . * Review the test status * Intra/inter team communication, coordination and follow up. * Ensuring SIT support and E2E support . * SQA activities if any.. |

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| **Project Name** | **TNZ BBA** |
| **Client** | TNZ |
| **Role** | Team Lead |
| **Environment** | POM ( product order management tool) |
| **Project Description** | The BBA project is as per the latest directive of the Telecom Separation Undertaking of New Zealand Govt., Telecom Retail has to comply with Equivalence of Input (EOI) with regards to the sale of its retail Broadband services. The idea behind is to re-use the existing capabilities of ordering of PLV BBI services as well as access provisioning via wholesale in an EoI compliant manner. The following are considered to be the manifold functionalities of this project New OrderProvisioning,ChangeService,Relinquishment,PreQualification,In-flight changes and Modify, Resubmit order, Throttle on Cap & overall Jeopardy Management. |
| **Responsibilities** | * Sending Daily test report.. * Defect Management and defect analysis * Incorporating test plans * Offshore and Onshore calls. * Test progress and tracking * Evening offshore ramp up . * Review the test status * Intra/inter team communication, coordination and follow up. * Ensuring SIT support . * SQA activities if any. |

**IBM India Pvt Ltd**

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| **Project Name** | **PIE(Prepay IN Evolution (PIE)) Phase 1** |
| **Client** | **Vodafone** |
| **Role** | System IntegrationTest Engineer |
| **Environment** | Java ,SQL, Siebel , Alcatel Intelligent Network, Infranet(Oracle BRM), WBI, Comptel Mediation |
| **Project Description** | The purpose of the Prepay IN Evolution (PIE) program is to replace the current prepay functionality within the AIN with a new platform that will allow for greater flexibility and  Speed-to-market of prepay propositions. The PIE program will be implemented across two Phases.  **PIE Phase 1** will implement updates to Vodafone Prepay Propositions (specific to RedSIM) on VFAU’s existing architecture. This will be the last major refresh of Prepay RedSim propositions prior to the completion of the PIE programme..  **PIE phase 2** project will implement a new prepay platform, Instant Convergent Charging (ICC), into the VFAU network. Alcatel-Lucent Provisioning Central (APC) is a new Integration layer to provide mediation function for BSS systems to interface with AIN and ICC in parallel. BSS will be enhanced to allow Vodafone to take advantage of the configurable nature of the ICC platform |
| **Responsibilities** | * **For Phase 1** , Had been to **Australia for migration of a project from Australia to India ( Project :PIE(Prepay IN Evolution (PIE) Phase 1 )for 2 months and had an opportunity to work directly with clients at client place.** * **Got an opportunity to work with Vodafone managers and vendors (Nokia, Contractors in Australia, TCS) at Australia. Since client (Vodafone) was happy with the performance, they extended my stay .** * **For phase 2**, Performed the role of a **Defect manager** .**Responsible for managing the defects as the dev team was in India and testing team was in Australia and testing being done by the client( Vodafone) team , which included IBM team along with most of them being vendors . Liaising with the team in onsite and hence getting activities done in offshore was one of the priority tasks** * **Involved in IVR testing, Handset testing and Billing (Infranet & Pipeline).** * To own and chair daily defect calls with lead Development, Test and Operational Teams, and to provide clear minutes and actions. * The management and control of all defects within the development and environment teams. * Define new processes and channelize the process for better execution of the project * Ensuring all defects are entered correctly and controlled / managed as effectively as possible through their lifecycle * Maintaining absolute integrity of the defect database and ensuring a full audit trail for any changes made to defect status outside of the published defect process. * Analysis of the requirement specification. * Extensively involved in writing **Test Objective matrix(TOM) and Detailed Test Plan (DTP)** * Involved in **TOM and DTP review** for other applications. * Preparation of Test cases. * Involved in testcase review and **Test Summary Report(TSR)** |

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| **Project Name** | **Web Evolution-STSS** |
| **Client** | **Vodafone** |
| **Role** | System IntegrationTest Engineer |
| **Environment** | Java ,SQL, Siebel , **Infranet Billing( Oracle BRM**), WBI, Comptelmeditaion, MY Bill website, UNIX |
| **Project Description** | The Web Evolution –STSS project requires new functionality to be designed, built, tested and incorporated into Mobile Settings (MyPhone), MyBill, Oracle Fusion, OSB (ALSB) and Siebel to provide to users of the online self service environment the ability to manage their own settings for IDD, Roaming, Voicemail mailbox and VF Traveler.  The activation and deactivation of each of these settings will require a set of associated business rules to occur prior to the requested action occurring. The primary business rule is to perform an eligibility check for the user as to whether they can perform the requested action.  The eligibility check will ensure that only the customers whose account is of the type ‘Person’ or ‘Local Registered Company’ and are not overdue and further will ensure that there are no high level bars associated with the account or MSISDN for which the action has been requested. |
| **Responsibilities** | * Was extensively involved in Order management and **Billing** * Analysis of the requirement specification. * Extensively involved in writing Test Objective matrix(TOM) and Detailed Test Plan (DTP) * Preparation of test Plan and Test cases. * Responsible for executing test cases. * Involved in System Integration testing. * Reported bugs, Resolved the reported bugs with the developers. * Involved in test case review. |

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| **Project Name** | **Quattro** |
| **Client** | **Vodafone** |
| **Role** | System Integration Test Engineer |
| **Environment** | Java ,Windows XP, UNIX |
| **Applications** | **Siebel ,** Alcatel Intelligent Network, **Infranet (Oracle BRM),** WBI, Comptel Mediation, Web based applications like My Bill, Tallyman, SSG, Sam Services Gateway (SSG),Lara, SIM2 Account Balance |
| **Project Description** | The aim of Project Quattro is to provide fixed services on top of Vodafone’s mobile service so as to create a Vodafone branded integrated whole-of-business offering for small to medium enterprises (SME) covering their fixed voice, mobile voice, mobile data and DSL data needs.  Project Quattro was initiated to take Vodafone Australia from being a service provider of mobile product solutions, to a being a full service provider of Total Communication solutions for SME customers. |
| **Responsibilities** | * Involved in order management, **Billing** and mediation * Analysis of the requirement specification. * Extensively involved in writing Test Objective matrix(TOM) and Detailed Test Plan (DTP) * Preparation of test Plan and Test cases. * Responsible for executing test cases. * Involved in System Integration testing. * Reported bugs, Resolved the reported bugs with the developers. * Involved in test case review. |

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| **Project Name** | **Web Evolution-STSS** |
| **Client** | **Vodafone** |
| **Role** | System IntegrationTest Engineer |
| **Environment** | Java ,SQL, Siebel , **Infranet Billing( Oracle BRM**), WBI, Comptelmeditaion, MY Bill website, UNIX |
| **Project Description** | The Web Evolution –STSS project requires new functionality to be designed, built, tested and incorporated into Mobile Settings (MyPhone), MyBill, Oracle Fusion, OSB (ALSB) and Siebel to provide to users of the online self service environment the ability to manage their own settings for IDD, Roaming, Voicemail mailbox and VF Traveler.  The activation and deactivation of each of these settings will require a set of associated business rules to occur prior to the requested action occurring. The primary business rule is to perform an eligibility check for the user as to whether they can perform the requested action.  The eligibility check will ensure that only the customers whose account is of the type ‘Person’ or ‘Local Registered Company’ and are not overdue and further will ensure that there are no high level bars associated with the account or MSISDN for which the action has been requested. |
| **Responsibilities** | * Was extensively involved in Order management and **Billing** * Analysis of the requirement specification. * Extensively involved in writing Test Objective matrix(TOM) and Detailed Test Plan (DTP) * Preparation of test Plan and Test cases. * Responsible for executing test cases. * Involved in System Integration testing. * Reported bugs, Resolved the reported bugs with the developers. * Involved in test case review. |

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| **Project Name** | **NRTRDE** |
| **Client** | **Vodafone** |
| **Role** | System Integration Test Engineer |
| **Environment** | **ComptelMediationEventlink( Nokia SGSN ,Ericsson MSCand Nokia MSS CDRs)**, SyniverseDatanet. |
| **Project Description** | NRTRDE is a standards based near real time solution to address roamer fraud, replacing the existing email based solution currently in place. NRTRDE will reduce the window of opportunity to 4 hours or less, down from up to 36 hours when using the existing solution.  Comptel Meditation will prepare unrated inbound roamer CDRs (including GPRS) in TD.35 (in ASCII csv format) files. These files will then be pushed to SyniverseDataNet by an internal SFTP Server and external SFTP Server through the existing TAPVPN. The Aus/Fiji solution will use the same VPN for the transfer of TD.35 files and the Australia FraudX solution. A new VPN will be required for the Fiji FraudX solution. DataNet will then distribute NRTRDE data to other clearing houses or direct to our roaming partner networks.   |  | | --- | | **ComptelEventLink (C-EL)** has following three server processinggg sequences: 1) ARC – Account Recording Collection 2) ARM – Account Recording Modification 3) ARD – Account Recording Delivery Account Recording Modification (ARM) modifies the CDR’s into a format suitable for succeeding sub-systems and Business Support Systems (BSS). Account Recording Modification (ARM) is one of the MDS/AMD sub-systems which is responsible for the conversion of CDR’s from the input(raw data) format into wanted output(unified) format and this process usually covers the decoding and filtering of CDR’s , validating and modifying them and finally formatting them to the wanted output format and writing them to a file. | |
| **Responsibilities** | * Analysis of the requirement specification. * Preparation of test Plan and Test cases. * Responsible for executing test cases. * Involved in System Integration testing. * Reported bugs, Resolved the reported bugs with the developers. * Involved in test case review. |

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| **Project Name** | **ICC (IBM customer Connect)** |
| **Client** | IBM US |
| **Role** | Test Engineer |
| **Environment** | DB2 8.1, Java, IE 6, IE 7, Aix 5.1(OS), Windows XP, Win vista |
| **Project Description** | An integrated Web portal for customer collaboration. Its Comprehensive and secure toolset. Centralized project data for use by all project stakeholders, External or internal customers, Practice/business development teams, Delivery organizations, Client care teams Universally available tool providing global access using Web browsers over the Internet. Multiple projects can be managed simultaneously through independent workspaces |
| **Responsibilities** | * Analysis of the requirement specification. * Extensively involved in writing Test Objective matrix(TOM) and Detailed Test Plan (DTP) * Involved in TOM and DTP review for other applications. * Preparation of Test cases. * Responsible for executing test cases. * Involved in System Integration Testing, Regression testing, functional testing. * Reported bugs, Resolved the reported bugs with the developers. * Involved in testcase review |

**JP MORGAN CHASE**

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| **Project Name** | ARC |
| **Client** | JP Morgan US |
| **Role** | Test Engineer |
| **Environment** | Java 1.4.2,MsSQL. , Aix 5.1(OS), Windows XP, Win vista |
| **Project Description** | An integrated Web portal for customer collaboration. Its Comprehensive and secure toolset. Centralized project data for use by all project stakeholders, External or internal customers, Practice/business development teams, Delivery organizations, Client care teams Universally available tool providing global access using Web browsers over the Internet. Multiple projects can be managed simultaneously through independent workspaces |
| **Responsibilities** | * Analysis of the requirement specification. * Preparation of Test cases. * Responsible for executing test cases. * Involved in UAT. * Reported bugs, Resolved the reported bugs with the developers. * Involved in testcase review |

**Ocwen financial solutions**

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| **Project Name** | ORA |
| **Client** | Ocwen US |
| **Role** | Analyst |
| **Environment** | Java 1.4.2,Oracle, Aix 5.1(OS), Windows XP. |
| **Responsibilities** | * Worked in a team called ORA(Ocwen Realty Advisors) where the role involves to execute a customized quality assurance process for its customer’s results in reduced costs without increased risk. * Involved in creating orders and analysis of Data using a tool called Order tracking which tracks the orders of a particular vendor. Order tracking is database(oracle 8i) which maintains the brokerage data. This helps in keeping track of the brokerage amount, performance and other activities of the broker. * The above database is also connected to a website called Real Trans, which allows the brokers to make the required changes and the same is reflected on the database at our end. * Worked on an application called Real Trans which is a Web based application and an end system which is an e-commerce platform providing both unparalleled quality and timely responses for clients. * Trained in US and neutral accent. Thus possess strong and effective inter-personal and communication skills and the ability to interact personally with a diverse group of clients and staff. * Creating weekly status report for weekly status meeting |

***Personal Profile:***

Spouse’s Name : Ravi Kiran Mutyala.

Sex : Female

Marital status : Married

Nationality : Indian

Languages known : English,Hindi, Kannada,Telugu,Tamil.

Date of Birth : 09/08/1981