Kiran Setty

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PROFESSIONAL SUMMARY

* Around 4.9 years of experience in Salesforce.com configuration, Development, Deployments and in Production Support as well.
* Experienced in handling and fixing the cases which are being raised by the businesspeople once the product has gone to live within the SLA.
* Experience in SFDC development using Apex classes and Triggers, Visual Force, Force.com IDE, SOQL, SOSL and Java Script.
* Proficiency in SFDC Administrative tasks like creating profiles, Roles, Users, Page Layouts, Approvals, Workflows, Validation rules, Workflow rules, process builders.
* Developed SFDC Customized Reports, Dashboards.
* Experience in data migration using Apex Data Loader.
* Good at Object Oriented Languages like Core java, Apex.
* Good Knowledge on lighting components.
* Worked on batch class, schedules classes and involved in Integration activity.
* Worked in different types of cases and incidents.
* Experienced in moving metadata from Sandbox to Production using Copado.
* Good Communication and inter-personal skills, analytical skills, and ability to perform as part of team or individually.
* Implemented and delivered projects under Agile Development Environment with large and small Team Projects.
* Demonstrated ability to work well with a wide variety of people at various levels. A self-starter with positive attitude, willingness to learn new concepts and acceptance of challenges.

techniCAL SKILLS

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| --- | --- |
| **Programming Languages:** | Apex programming, Java |
| **Web Technologies:** | Visual Force, HTML, Java Script |
| **Technologies:** | Cloud Computing  |
| **Tools** | Force.com IDE (Eclipse), Bamboo, Ant tool, Work bench, Source tree, Git, Jira, Apex Data Loader, Copado. |
| **Operating Systems:** | Windows 7/Vista/XP |
| **Application Software:** | MS Office |

EDUCATION

* **Completed M.Tech from J.N.T.U in 2015**

Experience Profile

* Worked as a Salesforce Developer with **Mind tree** fromJuly 2016 to July-2018.
* Currently working as a Salesforce Developer with **Infosys Ltd** fromAugust 2018 to till date.

PROject profile

**Project 3 : Telstra**

**Platform : Salesforce**

**Role : Salesforce Developer & Administrator**

**Description of the Project:**

Telstra is Australia’s leading telecommunications and technology company, offering a full range of communications services and competing in all telecommunications markets. They provide 18.0 million retail mobile services, 3.7 million retail fixed bundles and standalone data services and 1.7 million retail fixed standalone voice services. Telstra is proud to be helping their customers improve the ways in which they live and work through connection.

**Responsibilities**:

* Worked on different standard and custom objects.
* Created matching and duplicate rules.
* Created report types for those duplicate rules.
* Wrote on apex classes and Triggers for specified objects.
* Created workflow rules and process builder as per requirement.
* Written batch class and test class for that batch class.
* Worked on Custom Metadata Type and Custom Setting.
* Created reports/dashboards as per client requirement.
* Created process builder to perform some actions.
* Worked on Workflows and Approval Process, Validation Rules, Report Types.
* Worked on Sharing rules and OWD settings and field-level security.
* Creating some roles and assigning those roles to the users accordingly.
* Worked on incidents by using BMC tool.
* Deployed components from lower to higher orgs.
* Created Dev orgs from production, created branches and setting up pipeline from dev orgs to Copado org, which we help to promote user stories from lower to higher orgs.
* performed bulk load operations by using work bench/Data loader on production and lower orgs.
* Created users assigning licenses and permission sets based on profile.
* Created multiple queues and adding users to the queues.
* Raised CRQ requests, CRP documents for deployments.
* Created confluence pages and added required information for Fastlane/Sprint release.

**Achievements in Projects:**

* Awarded “**Insta award**” for the work performed in this project.

**Project Name 2 : Newziland Election commission (NZEC).**

**Platform : Sales force**

**Role : Sales force Developer & Administrator**

**Description of the Project:**

The citizens of Newziland can enroll their details to cast their votes. After entering the details user will be verified based on the address. Once the citizen is verified, the respective person will become a voter.

**Responsibilities**:

* Worked on different Custom objects.
* Worked on Workflows and Approval Process, Validation Rules, Report Types.
* Worked on Sharing rules and OWD settings and field-level security.
* Created page layouts, search layouts to organize fields, related lists and other components on record detail and edit pages.
* Created Visual force pages and classes for those pages.
* Wrote on apex classes and Triggers for specified objects.
* Involved in Integration activities.
* Created custom objects specific to required application.

**Project 1 : A sales CRM System for Royal Orchid hotels**

**Platform : Salesforce**

**Role : Salesforce Developer & Administrator**

**Description of the Project:**

Royal Orchid group of hotels is amongst India’s fastest growing hotel chains. It operates 21 business & leisure hotels across India. The hotel is in the hospitality business as it believes in providing superior services with competitive pricing. The CRM System is developed in order to streamline their sales process. The system also provides dining table booking, availability and customer details.

**Responsibilities**:

* Worked on different Custom objects.
* Majorly involved in Configuration.
* Worked on Workflows and Approval Process, Validation Rules, Report Types.
* Worked on Sharing rules and OWD settings and field-level security.
* Created page layouts, search layouts to organize fields, related lists and other components on record detail and edit pages.
* Involved in requirement design approach.
* Creating some roles and assigning those roles to the users accordingly.
* Wrote on apex classes and Triggers for specified objects.
* Created report/dashboards as per requirement.
* Involved in deployments using changesets.

**Achievements in Projects:**

* Awarded as “**Shining star**” for the work performed in this project.
* Awarded as “**Team Excellence**” of outstanding contribution.

**ACEDEMIC PROJECT:**

### Project Name: A HYBRID CLOUD APPROACH FOR SECURE AUTHORIZED DEDUPLICATION

**Tools/Environment: C,** Java

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**Description:** Data deduplication is one of important data compression techniques for eliminating duplicate copies of repeating data, and has been widely used in cloud storage to reduce the amount of storage space and save bandwidth. To protect the confidentiality of sensitive data while supporting deduplication, the convergent encryption technique has been proposed to encrypt the data before outsourcing. We also present several new deduplication constructions supporting authorized duplicate check in hybrid cloud architecture.

**Responsibilities:**

* Worked on various aspects of the project including initial requirement and design phase backend development, as well as front-end implementation
* Functional analysis, Designing , Coding and testing.
* Document preparation.

**Declaration:**

I do Hereby declared that all the above given information is true to the best of my Knowledge.

**Place: (Kiran Setty)**

**Date:**