Karuna Sai Nelluri

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# Professional Summary:

* Having 3.6 years of experience as a Salesforce CRM Developer and Administrator.
* Experience in SFDC Configurations/Customizations - as Administrator and Developer.
* Experience on implementing Apex classes, Batch Class, Visual Force Pages, Apex Components and Controllers, and Triggers as per the business requirements.
* Good at deploying Salesforce CRM applications using Change Set, Force.com IDE and Workbench.
* Good at writing Test Classes for Code Coverage in Salesforce.
* Good at using GUI Data Loader and Command Line Interpreter version of Data Loader
* Good at using Design Patterns of Salesforce CRM.
* Good at data migration using Apex Data Loader and MS Access tools.
* Experience in developing Lightning Components.
* Experience in developing User Interface, Page Layouts, Tabs, Custom fields, Custom objects, Validation Rules, Triggers, etc.
* Hands on experience on creating custom Objects and Tabs, designing Custom Fields, assigning Validation Rules and Field-Level Dependencies.
* Expertise at administrative tasks such as User management, creating Profiles, Roles
* And Permission Sets, Workflow, Email notification and templates, Reports and Dashboard

# Professional Experience:

* Currently working as **Salesforce Developer** in **Tech Mahindra** from May 2017 to Till Date.

# Educational Qualification:

* **M.Sc Compute Science from Andhra University (AU)**, Visakhapatnam, in 2015.

# Technical Skills:

**SalesForce.com (SFDC) CRM Product:**

Apex,Visual Force, Trigger,REST API, SOAP API, Administrator activities, Force.Com IDE, Developer Console, Apex Data Loader, Change Set, Eclipse and Workbench.

Projects Summary:

**Project Name:** Novartis OTC Spice

**Client:** GSK, Finland

**Role:** Salesforce.com Developer/Administrator

From December 2018 – till date

**Description:**

Novartis is Pharmaceutical Company, manufacturing medicines across the worldwide. It is a global leader in generics, vaccines and consumer health products. It has developed many innovative products for patients and consumers.   
Managed Market is responsible to Develop and Support key business group- Customer Planning. Designing a Salesforce system to implement the sales process for the client. A series of enhancements requested by the client business. Minor modifications to existing functionality in the application as identified by the business.

**Responsibilities**:

* Involved in the estimation of Use Cases.
* Developed Apex Code, Triggers and Design using Visual Force Pages.
* Handled Administrative Activities.
* Developed Test classes for Code Coverage.
* Creating Workflows as per business requirements
* Interface Designing using Visual Force page and their supportive Controller Classes
* Conduct the data migration for the entire standard and as well as custom objects using Apex data loader/Salesforce.
* Implemented lightning Components.8e

**Environment:** Force.com Platform, Apex Language, Visual Force, Triggers, Knowledge Articles, Administrative Activities, Change Set, Force.com migration tool (Ant), Force.com IDE, Data Loader.

**Project Name:** Cigna healthcare.

**Client:** Cigna, Philadelphia, USA

**Role:** Salesforce Developer/Administrator.

# From May 2017 – November 2018

**Description:**

A healthcare application to be used by doctors on their daily patient rounds. It uses Salesforce to store, manage, and view the latest patient information, tasks, and medical exam results. Healthcare professionals on their daily patient rounds created the Rounds Manager application for use. It has created so that healthcare professionals will have access to their patient’s latest information whenever and wherever they need it.

**Responsibilities:**

* Requirement analysis, Developing design approach and development.
* Designed, developed and deployed Custom objects, Custom tabs, Validation rules, Workflow Rules, Email Alerts, Page layouts, Components to suit to the needs of the application.
* Created visual force pages, apex classes and triggers.
* Involved in creating Users, Roles, Profiles and Security Settings based on role hierarchy.
* Involved in creating auto approval process using apex and apex sharing rules.
* Created test classes for code coverage of Controllers and triggers.
* Developed Custom Objects, Custom Reports and configured the Analytic Snapshots to dump the data on regular basis for the sales performance and lead generation statistics.
* Migration using Eclipse IDE from Sandbox to Production.

**Environment:** Force.com Platform, Apex Language, Visual Force Pages, Triggers, Administrative Activities, Change set, Eclipse, Data Loader.