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Overview:

Overall, 3.5 years of IT Experience to be a part of an organization that offers challenging responsibilities in the field of Software Development, I see myself successful in my job.

Professional summary:

- 3+ year's hands on experience in Salesforce.com CRM configuration changes, customizations & Deployment activities.
- Hands on experience on sales cloud and service cloud
- Experience in designing Custom Objects, Custom Tabs, Custom Fields, Page Layouts, and Record Types. Good knowledge in relationships.
- Involved in Automated business process by using Workflow Rules and Approval Process for automated alerts, field updates, and Email generation according to application requirement.
- Experience in configuring users, profiles, roles and permissions towards business requirements.
- Implemented security and sharing rules at object, field, and record level for different users at different levels of organization.
- Good experience in Apex data loader and Eclipse tools and developing Lightning Components
- Good Working Knowledge in SOQL & SOSL.
- Knowledge in writing Triggers, Apex classes and Visual Force Page.
- Experienced in use of Standard and Custom controllers of Visual force in development of custom Sales force pages as required by business requirements.
- Proficient knowledge of Governor limits. Experienced in optimization of existing code in according to the governor limits.
- Learning Lightning Web Components (LWC)

Educational Qualification:

- Bachelor of Technology in CSE from Jawaharlal Nehru Technological University, 2018, Kakinada.

Technical Skills:

Programming Languages	: Apex
Force.com	: Apex, Visualforce, Salesforce configuration
CRM	: Salesforce CRM
SFDC Technologies	: Workflows, Approvals, Sandbox Testing, Data Loader, Demand Tools
Web Technologies	: HTML and CSS
Operating System	: Windows family, MAC.
Database	: SOSL & SOQL
Tools	: Force.com IDE, Apex Data loader, Visual Studio, Eclipse.

Professional Experience:

- Worked in Virtual Education Frameworks Pvt Ltd, Hyderabad, Telangana Feb 2019 – Feb 2022.
- Worked in Maestrowiz Solutions Pvt. Ltd, Madurai, Tamilnadu March 2022 – July 2022.

Key Projects:

Project#1

Role   **: Salesforce Developer**

Client   **: IVY Mobility**

Project Name   **: Direct Store Delivery**

Project Description:

Ivy Mobility is a pioneer in cloud-based Software as a Service (SaaS) for the consumer goods industry offering faster Route-to-Market solutions. A modern and high-performance app for iOS and Android devices, our Direct Store Delivery solution is customizable for every role in your field force like DSD (with wireless DEX integration and Scan-Based Trading- SBT), pre-sellers, van-sellers, merchandisers, distributors, distribution centers, delivery people, supervisors, tell sellers, beauty advisors, and many more.

Responsibilities:

- Created custom objects, tabs, fields, page layouts as per Business Requirements.
- Created page layouts to organize fields, custom links, related lists and other components on record detail & edit pages.
- Deployed Apex triggers, classes, Visual Force pages and controllers for custom functionality.
- Created and Deployed Several Reports Using Salesforce Platform.
- Developed and Deployed Workflows and Approval Processes.
- Created Lightning Components, Apex Classes
- Involved in Development and Testing the given requirements using Lightning Component, Apex Classes, Apex Triggers & AURA as per the Business requirements.
- Customization that includes setting up Roles, Profiles, Sharing Rules, Reports, Dashboards.
- Created workflow rules and defined related tasks, time triggered tasks, email alerts, filed updates to implement business logic.
- Involved in Bug Tracking using tools Jira.

Project#2

Role   **: Salesforce Admin & Developer**

Client   **: MetLife Insurance**

Project Name   **: MetLife Insurance**

Project Description:

MetLife system central idea is a Case Creation defined as the process of putting data from the new application into the New Business system for the first time. The end result is the establishment of a Case within the system that will enable the processing and management of a request for a policy. Underwriting is process of selection and classification of applications for insurance. This also involves evaluation of various factors of mortality and selection of acceptable lives for issuing policy of insurance and filtering of high-risk lives and the process of evaluating the mortality risk associated with life insurance applications without the intervention of human resources. The benefits of Automated Underwriting include streamlined processing (improved time service) and uniformity of decisions**.**

Responsibilities:

- Understanding the requirements from a client for developments and enhancements.
- Gathering and finalizing the requirements.
- Created custom objects, fields, and relationship fields and formula fields and Validation rules.
- Imported data by mapping to business objects in CRM system using Apex data loader and Import/Export wizard
- Created Users, Profile, permission set.
- Created Triggers, Lightning Components, Apex Classes.
- Created Batch Classes, Scheduled Classes.
- Experience on Test Classes for code coverage.
- Writing queries using SOQL and SOSL.
- Created reports and report types.

Project#3
Role   **: Salesforce Admin Support & Salesforce QA**
Client   **: Goorooship**
Project Name   **: GR Sales Process**

Project Description:

Goorooship is Canada based transporting company. Company offers different kind of shipping quotes to customers and helps to compare shipping rates and track shipments. We have implemented a complete Salesforce Implementation from Web to Lead to Integrations with Different Brokerage Company APIs.

Responsibilities:

- Involved in daily scrum calls and updated the work done as per client requirement.
- Created Reports & Dashboards.
- Created Process Builders in place of workflows using.
- Customization that includes setting up Roles, Profiles, Sharing Rules, Reports, Dashboards.
- Involved in User Acceptance Testing.
- Used Data Loader to insert, update, and bulk import or export of data from Salesforce.com Objects.
- Used it to read, extract, and load data from comma separated values (CSV) files.
- Responsible for loading data into Salesforce.com using apex Data loader.
- Created Test scripts, Test cases, executed Test cases and logged the defects in QC environment.
- Responsible for customizing custom fields, Page Layouts, Record Types, Workflows and Approval Process, Validation Rules, Report Types.

  I hereby declare that the above written particulars are true to the best of my knowledge and belief.

Place: Hyderabad
Date: