

Surbhi Jain

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OBJECTIVE

Software Test Engineer with 4+ years of experience (Manual and Automation), seeking suitable role in Software Testing where my knowledge, ability and dedication will be utilized and challenged.

PROFILE SUMMARY

- 4+ years of IT experience in the areas of **Manual & Automation Testing**.
- Hands on Exp in automation using **Selenium WebDriver, Java on TestNG**.
- Designed and implemented different automation frameworks from scratch like **Page Page Object Model(POM), Data Driven framework and Hybrid framework and BDD Cucumber**.
- Experienced with build Management tools like Maven and continuous Integration tool Jenkins.
- Experienced in creating, modifying and enhancing both manual Test cases and Test Scripts created in selenium Web driver.
- Expertise in **S.D.L.C & S.T.L.C**.
- Interacted with business analysts, developers and helped them in baselining the requirement specifications.
- Experienced with different types of testing including **Blackbox testing, Functional testing, Regression testing, Integration testing, System testing & Re-testing**.
- Exposure of working in all **SDLC phases** i.e. Requirement analysis, Design, Development and Testing.
- Worked on Testing of Web applications.
- Exposure to Test Strategy and Test Plan.
- Exposure to writing, reviewing and executing test scenarios and test cases
- Exposure to root cause analysis of defects and failed test scripts
- Excellent communication and interpersonal skills with strong work ethics.
- Team player, highly productive and Committed towards Project Work.

WORK EXPERIENCE :

Name of the Company	Designation	From	To	Duration (Years)
DXC Technology	Software Test Engineer	Nov-2016	Till Date	4+ Years

Areas of Expertise

SKILLS	TOOLS
Domain	American Airlines a
Scripting Languages	Core Java, Automation Testing(Selenium) and Manual Testing
Database	Oracle SQL
Testing Tools	Selenium Web Driver – Current TestNG – Current Maven -Current Jenkins -Current
Database-Language	SQL
OS	Windows
Tools	QC ALM,JIRA
Processes	Waterfall, Agile – Current
Packages	MS Office (MS Word, MS Excel, PowerPoint etc.) – Current

PROJECT DETAILS

Project #1: State Of Kansas(Healthcare Life Science Innovations)

Role : Quality Assurance Engineer

Environment: Windows 7/8

Testing Tools– Soap UI, ALM, Selenium Web Driver, FileZilla, KEES tools, SQL, Core Java.

Description: KMMIS - Kansas Medicaid Management Information System

- Medicaid is a government-sponsored program that provides assistance for health care coverage to people with low-incomes.
- The program meant for the state of Kansas to upgrade a Medicaid computer system that tracks patient claims payments to providers.
- The Kansas Department of Health and Environment(KDHE) and the three private insurance companies that administer Kansas Medicaid, or KanCare, will use it to track and pay Medicaid claims to providers.
- I worked on Financial Management(Module 5) which involved testing different CMS(Centers for Medicare & Medicaid Services) reporting like Children's Health insurance Program (CHIP), MCHIP, Kancare.

Project #2: SSM(Legacy)/FLYWAKER/SPARTANS

Role : Quality Assurance Engineer

Environment: Windows 7/8

Testing Tools– Soap UI, ALM, Sabre Tool, Selenium Web Driver, Rally.

Description:

The Project deals with the activation and printing of bag-tags done by an agent at the airport. As a Tester, testing every QA / IQA / STAGE Builds before Production Deployment. Automation Process enhances the time to execute 50+ Test Cases to log in to the project and entering the passenger details and perform the required actions to activate the bags and give print command.

Project #3 : Customer HUB

Role : Quality Assurance Engineer

Environment : Windows 7/8

Testing Tools :Soap UI, ALM, Sabre Tool, Win SCP, Putty, Selenium Web Driver, Postman, WebSphere MQ, SQL Developer, Toad, IBM Blue mix (Cloud DB/Portal), JIRA, Rally.

Description:

Customer Hub was a middleware project that facilitates services to all consumer and organization related transactions along with other AA projects and it did so with the help of 38 web services which was increasing day by day

ROLES AND RESPONSIBILITIES

Test Engineer:-

- Understanding the application thoroughly with help of Stories and supporting documents.
- Involved in Development, Testing and Regression Test.
- Preparing and documenting test conditions and test cases, Review of Test cases and Test Estimation.
- Coordinating with Scrum Master, Test Manager and Development Team for Bug Fixing, Involved in Analyzing Test Results, Reporting and Tracking Defects using QC.
- Responsible for leading a project team in delivering solution to our customer
- Responsible for effective communication between the project team and the customer. Provide day to day direction to the project team and regular project status to the customer.
- Responsible for mentoring with all the test cycle processes, account processes to new joiners of the team
- Actively involved in handling walkthroughs of test plan with Business and development team
- Escalating/projecting the correct risk/issue on correct time to correct stakeholders
- Actively following all processes that has been entitled in the account w.r.to the client needs.
- ToC - As a part of Tester on Call, it was expected to monitor the working of all 38 services using an automated process and to provide support during local-worldwide failover or server migrations.
- Functional Testing – Testing of services under development or modifications. This includes execution of manual test cases, collection of artifacts and defect logging JIRA/ALM.

Test Automation Engineer

- Developed Page object Model Design Selenium framework on TestNG Platform
- Used Build Management Tool Maven in the framework for batch triggering of test cases
- Reviewed the Code prepared by other teammates and suggested improvements if required.
- Running Smoke regression suite after every build and publish the detailed reports with the bugs detected
- Running Full Automation suite for every Release and analyze the root cause of Failed scripts
- Maintained the Selenium & JAVA automation code and resources in source controls like GitHub over the time for improvements and new features
- Executing regression test scripts of web in Selenium.

KEY HIGHLIGHTS

- Received appreciation from DXC Technology client for handling complex task well.
- Single handedly worked on critical projects.
- Received DXC Technology SPOT Award for taking complete ownership of quality work in the Team
- Received Young Jaina Award from Maitree Samuh
- Got Appreciation Certificate from Hewlett Packard Enterprise for outstanding and contribution on the AA General Data Protection Regulation Program (May 2017 – Jun 2018).

EDUCATION DETAILS

- Bachelor of Engineering from Truba Institute of engineering and information technology, Bhopal affiliated to RGTU, Bhopal with specialization in Computer Science and Engineering 2016 (8.03 CGPA)
- H.S.S. Board of secondary education Garhakota, Sagar(M.P.) in 2012(78.2%)
- H.S.C. Board of secondary education Garhakota, Sagar(M.P.) in 2010 (82.4%)

PERSONAL DETAILS

Full Name: Surbhi Jain

Date of Birth: 30/08/1994

Languages spoken : English, Hindi

DECLARATION

I hereby declare that all the information given above is true to the best of my knowledge and belief.

Place:-

Surbhi Jain