

OMKAR SANAP

Address: 101, MadhuKunj Co-operative Housing Society, Sector-19, Kharghar, Navi Mumbai, Maharashtra 410210

Phone: +91-8097940661, +91-8928826271

Email: osanap2@gmail.com

LinkedIn: www.linkedin.com/in/omkar-sanap

Trailblazer: <https://trailblazer.me/id/osanap>

Experience Summery

- Over 3 years of IT Experience in Developing, Enhancement, Deploying and Maintenance of salesforce application.
- Working as Salesforce Developer with Accenture, Mumbai since Aug 2019 to till now.

Professional Summery

- Over 3 years of experience as an Administration and Developer in Salesforce. has good knowledge of the Technical and Functional aspects of Salesforce, on demand CRM package.
- Extensive experience with the Salesforce.com development life cycle, application design patterns, integration patterns and deployment planning.
- Experience in development of Integration.
- Experience in development: Apex classes, Batch Scheduling, SOQL, SOSL, Apex Test Classes and Test Class Coverage
- Used Email to case features and created a community where the customers can create, update and manage their cases.
- Proficient in dealing with functionalities related to financial service cloud.
- Created lookup and master-detail relationships on the objects and created junction objects and various advanced fields like Picklist, Field Dependencies, Custom Formula fields, Email generation.
- Experience in deployment of component with Salesforce CLI and VS Code.
- Good experience in implementing Object Oriented Programming concepts in Software Development.

Education Summery

- Complete Bachelor of Engineering (Computer Engineering) (B.E) in 2019 from Atharva College of Engineering, Mumbai through Mumbai University.
- Completed Diploma in Computer Engineering in 2016 from Government Polytechnic Mumbai
- Completed SSC in 2013 from Paranjape Vidyalaya school, Andheri

Employment Summery

- August 2019 to Current: Accenture Solutions Private Limited

Skill Set

Skill Category	Skill Type	Skill Details
Technical	Salesforce Technologies	Force.com, SOQL, SOSL, Apex Classes, Lightning Aura Components, Workflow & Approvals, Reports, Dashboard, Custom Object, Email to Case
Technical	Languages	Apex, Core java
Technical	Salesforce tools	Workbench, Salesforce CLI Tool, Salesforce change set
Technical	Databases	Oracle10g, MySQL, Mongo DB
Technical	Web Technologies	HTML, CSS, JavaScript, NodeJs

Project Executed

Project-1

Title: Service Request

Project Name: Optimus/BOC – Service Request

Client Name: IDFC First Bank

Role: Salesforce Developer

Duration: Dec 2019 – March 2022

Description:

Optimus/BOC – Service Request is a customizable platform created for managing various types of service request (Cases) of Bank. This platform caters everything from authentication of customer through IVR, creating cases from Customer 360, validate customer identity by authentication levels, routing of cases (users/queues), inbound & outbound integration with MDM, CBS and various channels through MULE and TIBCOESB.

Responsibilities:

- Involved in requirement analysis phase and in designing data model of project BOC.
- involved in development of integration for SYNC and ASYNC call that comprises development of triggers, classes, custom metadata, custom setting, and custom objects.
- Involved in Development of Email to Case Journey of BOC Project
- Worked together with Mule soft team to developed Inbound Service Request and Integration Framework.
- Used Apex Data Loader to manage and query data of different objects.
- Worked with deployment team to create package XML and deploy the components with Salesforce CLI Tool, Jenkins, and Bit bucket.
- Involved in Development of Platform Event Logging Integration Framework.
- Involved in UNIT testing and Integration testing.
- Guided colleagues how to overcome the complex scenarios when they are experiencing some critical issues like duplicating of records, bug fixes in coding etc.

Project-2

Title: Kotak CLOS

Project Name: Kotak CLOS – Loan Management System

Client Name: Kotak Mahindra bank

Role: Salesforce Integration Developer

Duration: March 2022 – June 2022

Responsibilities:

- Involved in API Development for **Kotak** Project and Involved in Development of REST API with JSON Or XML Object.
- involved in development of integration for SYNC and ASYNC call that comprises development of triggers, classes, custom metadata, custom settings, and custom objects.
- Worked with deployment team to create package XML and deploy the components with Salesforce CLI Tool, GitHub, and Azure devops.
- Developed Apex Classes and created custom objects, custom fields, Custom Metadata and Custom Setting

Project-3

Title: HDFC LTD. Sales App

Client Name: Housing Development Finance Corporation

Role: Salesforce Developer

Duration: June 2022 – Current

Responsibilities:

- Involved in Production Support for **HDFC Ltd.** Project and Involved in Development of REST API and Production Salesforce support for Production issue.
- Handling the Jira issue of HDFC Ltd. Production issue
- Developed Apex Classes and created custom objects, custom fields, Custom Metadata and Custom Setting
- Providing Support of the day-to-day management of salesforce.com
- Experience in Using change set in Salesforce Deployment.
- Also working or involved in HDFC Internal Project.

Salesforce Certifications

- Salesforce Certified Administrator
- Salesforce Certified Platform Developer I
- Salesforce Certified Platform Developer II
- Salesforce Certified JavaScript Developer I
- Salesforce Certified Platform App Builder.
- Salesforce Certified Service Cloud Consultant

Languages

- English
- Hindi
- Marathi

Declaration

I hereby declare that the details furnished above are all true to the best of my knowledge.

Omkar Y. Sanap