



RITESH KUMAR

Sr. Process Associate

Education

Bachelor Of Technology 2014-2018
Ajay Kumar Garg Engineering College, GZB
Computer Science with 74%

Intermediate 2013
City Montessori School, Lucknow
Science (Computers) with 90%

High School 2011
City Montessori School, Lucknow
Science (Computers) with 92%

Contacts

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Expertise

Salesforce CRM Communities
Apex Triggers Data Loader
Lightning Components
Visualforce Pages
Soap & Rest API

Skills

Self Motivated
Conflict Resolution
Quick Learner
Leadership

About Me

Passionate Salesforce Developer with a significant record of maintaining client satisfaction. A proven independent worker, multitasker with more than 2 yrs. of experience in Apex Classes & Triggers, Lightning Components, VF pages, RestAPI Integration, Communities and others Salesforce Admin Tasks.

Experience

Developer, Genpact
Project- CORA (Client Genpact) Jan,2020 – Present

- Part of Implementation Team to provide solutions to client.
- Developed a lightning component to parse data from CSV and create records in sObjects using Custom Metadata.
- Involved in creating PDF from data in custom objects as Attachment using Visualforce Page and Component.
- Developed Web Service Callout from Salesforce to Client Side Using RestAPI Integration.

Developer, Genpact
Project- McKesson (Phase II) July,2019 – Jan,2020

- Developed a lightning component for SuperUser to create & edit records of access provided Custom Metadata using deployment.
- Created an interactive UI using LDS for Case Management in Communities for creating, editing cases.
- Created workflow rules, defined time-triggered tasks, email alert and field updates to implement business logic.
- Provided hyper-care support after go-live of Project.

Developer, Genpact
Project- McKesson (Phase I) Jan,2019 – June,2019

- Administered, configured User profiles, roles, assigning Permissions Generating security tokens, other administration tasks.
- Written an Apex Trigger to update data in sObjects.
- Designed & deployed custom objects, Custom tabs, Page Layouts to Suit to the needs of application.
- Developed Drag and Drop using lightning Component for Bulk Closure of cases via CSV containing list of cases IDs.

Developer, Genpact
Project- Proflow (Client Genpact) Sept,2019 – Dec,2019

- Part of Implementation Team to provide solutions to client.
- Developed an automation tool using Lightning Components to check status of all activities running in background.
- Prepared project design document based on client's needs.

Recognitions

- Among top 3 students in Genpact Training.
- Appreciation & 20000 cheer points for Automation Lightning Task
- Awarded best asset among McKesson Dev Team.