Aswin Sakthi

Project Manager, Scrum Master

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Project Manager with **19 years** of experience in managing Clients and Stakeholders in United States. Consistently surpass project goals with hands-on involvement and in-person interaction with all stakeholders and team members.

🛠 Skills

Salesforce CRM, Sales Cloud, Commerce Cloud, Service Cloud, Marketing Cloud.

Stakeholder Management, SDLC, Business Acumen, Insurance – Life, Health, P&C, HealthCare, Agile, Waterfall.

Jira. Java, Mainframe.

💼 Work History

2015 - 06 – Current

Project Manager
Baywoods IT Services, Coimbatore

- Implemented Salesforce Integration projects in Agile methodology.
- Conducted Discovery sessions with Clients to understand the requirements.
- Designed the System architecture diagram of the solution, and got sign-off from Clients.
- Prepared Functional Specification document of the solution agreed and got sign-off from Clients.
- Managed projects from Initiation to Go-Live and Maintenance.
- Planned, designed, and scheduled phases for large projects.
- Provided detailed technical and operational direction in project challenges, consistently meeting deliverables according to deadlines.
- Coordinated with cross-functional teams to resolve project issues and mitigate risks.
- Developed and implemented strategic project plans to meet business objectives.
- Provided detailed project status updates to stakeholders and executive management.
- Drafted project reports to identify successful outcomes, insights and future recommendations.
- Monitored project progress, identified risks and took corrective action as needed.
- Maintained open communication by presenting regular updates on project status to customers.
- Scheduled and facilitated meetings between project stakeholders to discuss deliverables, schedules and conflicts.

👥 Projects:

- Zoltan Realties, UAE – Sales, Service and Marketing Cloud Implementation for it's realty business.
- PLG, UK – Commerce Cloud OMS Implementation for e-commerce business.

2004-02-2015-06 Project Lead

Cognizant Technology Solutions, Coimbatore

- Partnered with project team members to identify and quickly address problems.
- Produced quality standards, checklists, report templates, and processes.
- Planned, executed, and controlled assigned projects, ensuring work performed complied with contractual requirements.
- Met with manager weekly to provide detailed project report and milestone updates.
- Led by example, applying thorough understanding of complex projects and business acumen to workplace challenges to motivate team members towards greater productivity.
- Identified potential risks and devised contingency plans, preparing team members to avoid and respond promptly to possible obstacles.
- Built flow charts and project plans, informing clients on available services while proposing viable paths towards accomplishing objectives.
- Reported regularly to managers on project budget, progress and technical problems.
- Verified quality of deliverables and conformance to specifications before submitting to clients.

🎓 Education

1998- 2002	**B.E.: Computer Science and Engineering**
	Sri Ramakrishna Engineering College – Coimbatore

🚩 Languages

English (Expert), Tamil

🎖 Certifications

Certified Scrum Master

Salesforce Certified Administrator

LOMA 280, INS21

✣ About Me

DOB: 25/April/1980

Marital Status: Married