Vyasa Mukkamala

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| Mobile : 469 215 9496  E-mail : vyasa.phani@gmail.com |  |

Dynamic and results-driven solutions architect/project manager with over 17 years of progressive roles in spearheading the management, design, development, testing, roll-out and support of the ERP Ecosystem comprising on-prem and cloud systems. Recognized leader, applying high-impact innovative solutions to major business objectives. Strong knowledge of business processes such as Procure to Pay, Order to Cash, Incident to Resolution, Record to Report and Plan to Make. Able to effectively translate business requirements via client interviews into efficient business process solutions. Adept at working with senior management to prioritize activities, achieve defined project objectives and drive effective process improvements. Experience in blended Agile/Waterfall methodologies and worked with global teams. Provided several presentations in the industry; conducted Demo/Walk through product road maps at various workshops and provided recommendations. Interacted with all levels of management both with Customer and Implementation Partner to deliver services that meet service level agreements. Managed end-to-end lifecycle of various projects that involved capabilities, processes, SOW preparation, requirements, project deliverables coordination, signoffs, and resource management

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|  | **Skills** |

**Applications**:

Oracle E-Business Suite, Oracle Service Cloud CX, Oracle Procurement Cloud, Oracle Sales Cloud CX, Oracle CRM On-Demand

**Technical**:

Oracle Fusion Middleware, Dell Boomi, SQL, PL/SQL, JavaScript, Oracle Applications Framework, BI Publisher, Shell Scripting, Java, Oracle Data Integrator, Oracle APEX

**Soft Skills**:

Business Analysis, Digital Transformation, Requirements Gathering, Process mapping, Resource management, Risk management

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|  | **Work History** |

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| 2013-10 - Current | **ERP Project Manager**  Overhead Door Corporation, Lewisville, TX   * Played dual role of Project Manager/Solutions Architect for implementation of various projects that included evaluation of PCI Compliance solutions, Customer Data Hub, Call Center Quality Management, CMS Portal for internal training, and Oracle Mobile Field Service solution for Store & Forward (offline capability) * Presented to PMO on various projects status, risks, budget usage/forecast, prepared SOWs, and managed vendor resources * Collaborated with multiple stakeholders on application roadmaps, planning, budgeting, forecasting, documentation, training, deployment, and support * Played role of Solution Architect responsible for Incident to Resolution (Incident, Dispatch, Field Service) and Order to Cash business flows that included designing solutions for business processes, process improvements and support * Played role of Project manager with Solution Architect oversight for implementation of Oracle Procurement Cloud that deals with Indirect purchases and integration with Oracle EBS * Played role of Technical Architect for implementation and Integration of Oracle Service Cloud CX with Oracle EBS, custom SLAs, BI Reports, customized workflows for custom scheduling of Configured Products, and integration with third-party payments processing * Successfully led key projects which resulted in process improvements for seamless flow between Dispatchers, Technicians, Billing, Purchasing and Operations Management * Supported Applications involved Oracle CRM On-Demand for Opportunity Management, Oracle Service Cloud CX for Call-Center Operations, Infor CPQ for Configurations, Oracle EBS, Oracle Eloqua Marketing CX application for ad-hoc email campaigns, Oracle Procurement Cloud for Indirect expenses and Oracle Sales Cloud for Opportunity Management |

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| 2012-06 - 2013-10 | **Solutions Specialist**  Sunera Technologies, Beachwood, OH   * Played role of Solutions Specialist responsible for retrofit/re-implementation of Oracle EBS on consulting assignment * Responsible for solution design of Order to Cash business flow in process manufacturing setup for various Business Units within the parent group * Participate in documentation preparation and coordinate business sign-off on project deliverables, triage production support and enhancements * Supported Applications involved Oracle CRM On-Demand for Opportunity Management and Oracle EBS |

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| 2011-05 - 2012-06 | **Oracle EBS Technical Manager**  FXDD LLC, New York, NY   * Played role of Oracle EBS Technical Manager responsible for integration of Oracle EBS with third-party payment gateways and financial institutions using Oracle Fusion Middleware * Solutions included development/deploy/support of web services to integrate with internal and external systems, data migration coordination effort, manage numerous financial reports of Record to Report business flow and develop/deploy custom processes that involved high data volume * Supported Applications involved Oracle EBS and Oracle Fusion Middleware |

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| 2010-10 - 2011-05 | **Technical Program Manager**  Sunera Technologies, Austin, TX   * Played role of Technical Program Manager on consulting assignment for Oracle ERP Roll-out (pharma) and Re-implementation (retail) projects * Responsible for project deliverables, vendor resources coordination; facilitate CRP/UAT workshops and business sign-off * Supported Applications involved Oracle EBS |

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| 2004-05 - 2010-10 | **Senior Consultant**  Oracle India Pvt Ltd, Bengaluru, Karnataka   * Played roles of Project Technical Lead and Senior Technical Developer over time on Roll-out, Retrofit, Implementation and Upgrade of Oracle ERP projects on various consulting assignments * Business Flows included Order to Cash, Procure to Pay, Manufacturing, CRM, and Financial Flows * Clientele involved Hi-Tech, Financial, Service, and Manufacturing Industries * Technical work included Data migration, Reports, Workflow, Custom screens, Integration of customizations with standard modules * Supported Applications involved Oracle EBS and Oracle Fusion Middleware |

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| 2003-02 - 2004-05 | **Software Engineer**  B2B Software Solutions Pvt Ltd, Hyderabad, India   * Played role of Technical Developer on various consulting assignments on ERPs and Client-Server Custom applications * Supported Applications involved Oracle EBS, Microsoft Navision and Oracle Developer 2000 |

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|  | **Education** |

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| 1999-06 - 2002-06 | Master of Science: Computer Applications  Osmania University - Hyderabad, India |

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|  | **Additional Information** |

* Client names and references provided upon request