

Kush Goel
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Result oriented Software Professional with ~7 years of experience in Software Quality Assurance and Quality Control. Exposure to working at Client Location and delivering High Quality Products by collaborating with ALL Project Stakeholders.

PROFILE SNAPSHOT

- Accomplished track record of successfully delivering **Testing Projects with minimal Production Issues** with expertise in both **Agile (SCRUM) and Waterfall** models.
- 2+ years of Lead experience in **mentoring and training QC teams** spread across different locations in India.
- Experienced in working closely with ALL Project Stakeholders during all phases of Development Lifecycle.
- Successfully optimized the overall Testing efforts by using **Automation and Test Data Management Techniques**
- Experienced in **Automation** scripts preparation for regression suites using **Selenium web driver**.
- Thorough knowledge of **Software Testing Life Cycle**, and Proficient in mapping clients' requirements and leading the project from designing phase to project closure phase.
- Contributed to high-reliability application releases as a result of thorough testing rapidly discovering defects that helped maintain project quality and deliveries on time
- Implemented the knowledge of Web Service Testing using **SOAPUI tool, SQL and Oracle** database concepts.
- Hands on experience on working on performance tools like **Webload** and understanding its various components
- Excellent written and verbal communication skills, strict attention to detail and ability to work independently, lead/work within a team environment.
- High energy and self-motivated professional with a natural ability to deliver under constraints, reach out to other areas beyond direct responsibility such as championing people development & training.

Areas of Expertise

- | | |
|---------------------------------|-------------------------------------|
| • Functional Testing | • Test Estimates |
| • API Testing | • Test Scheduling |
| • Automation Testing | • Capacity Planning |
| • Database Testing | • Stakeholder Management |
| • Regression Testing | • Test Planning |
| • Browser Compatibility Testing | • Test Data Management |
| • Performance Testing | • Status Reporting (Daily & Weekly) |

IT PURVIEW

- **Operating Systems:** Windows 98 onwards
- **Automated Testing tools/frameworks:** Selenium-WebDriver (Java)
- **Languages:** Core JAVA, XML (XSD and WSDL), SQL, Basic Linux
- **Bug Tracking Tools:** User Request, HP ALM, JIRA, TFS
- **Test Management Tools:** HP ALM 11.52(QC), MTM
- **Testing Tools:** SOAPUI, POSTMAN, XML Marker, Beyond Compare, Notepad++, Oracle XE, sqldeveloper
- **Others:** Eclipse, MS Office 07/13, FileZilla, Git

EMPLOYMENT DETAILS

Dec'18 – till date: Landis Gyr as Sr. Engineer SQA
Aug'13 – Dec'18: PureSoftware as Sr. Test Engineer

ACADEMIC DETAILS

B.Tech from Jaypee Institute of Information Technology University(2009-2013 batch)

CERTIFICATIONS

- Certified ISTQB (International Software Testing Qualifications Board) Tester
- Certified ISTQB Agile Tester
- OCAJP qualified

~ Please find attached Annexure for project details ~

ANNEXURE

Organization: Landis Gyr

Product: Command Center, TechStudio

Project: Advanced Metering Infrastructure for TPDDL & CLP with Command Center

Period: December'18 – till date

Role: Sr. Engineer

Summary: We are providing the Advanced Metering Infrastructure to TATA POWER DELHI DISTRIBUTION LIMITED and China Light Power. Smart meters are capable of sending packet data over Radio Frequencies to the collector points which in turn push data to the command center database where it has the logic of processing this packet data for meters depending on various business logics and present them on the front end, CIS (Customer Information System). There are different kinds of reports that can be generated, various trends of energy consumptions can be deduced as well as billing of these energy meters can be done. The main customers of this project are the utilities who produce energy. They not only use this tool for billing purpose but also for various research processes.

Tech Studio provides flexibility and mobility when and where you need it. Based on a Windows Operating Systems platform. The tool uses a portable local radio to provide RF Radio communication to radios, endpoints and collectors. Network connectivity allows communication with the Command Center host, for security and data collection.

Roles and Responsibilities:

- Responsible for preparation of test strategy in each sprint and instrumental in preparation of test estimates, identification of risk/issues and their mitigation plan.
- Responsible for performing smoke test, system integration testing, functional testing and non-functional testing.
- Responsible for creating and maintaining test environment required for carrying out testing.
- Involved in design and development of keyword-driven automation framework using **Selenium Webdriver** (TestNG).
- Analysis of test requirement and automation feasibility.
- Automate new features for reducing time and cost.
- Test automation scripting and execution.
- Good working experience on **SOAP UI** for testing and validating various web services used in the application.
- Well acquainted with finding errors in the server logs and troubleshooting the same.
- Responsible for flashing RF (Radio frequency) meters and collectors with desired firmware versions and configuring them with the right details.
- Have a thorough understanding of the process of communication that takes place between an endpoint and the Command Center through various network layers in between, have used **putty** to check Linux based servers.
- Well acquainted with the process of bug creation, tracking and closure using Team Foundation Server (TFS).
- Verifying and regressing fixed bugs before they are finally checked in with the release build.
- Prepare DSR (Daily Status Report) and WSR (Weekly Status Report)

Organization: Puresoftware

Client: Orange Business Services
Project: GOLD (Global Order Lifecycle Delivery)
Period: Aug'13 – Dec'18
Role: Test Lead

Summary: GOLD is Orange Business Service's global, intranet and internet based sales order entry and management system. GOLD provides many benefits including automated capturing of Customer details, Contract details, Pricing, management of business workflow, tracking of order progress status and precisely assigning orders to team members based on their roles. GOLD is used by approximately 4400 users across the globe.

Roles and Responsibilities:

- Working closely with Business Stakeholders for gathering Test Requirements
- Create Test Estimates, Capacity Planning and Test Schedule.
- Create high level application Test Strategy and Test Plan
- Work Closely with the team in building Test Cases and provide feedback to them after review

- Created API Test cases and executed them using SOAP UI and Postman
- Created & Executed test cases for validating Database changes
- Create Automation Test Plan and Test Data Strategy
- Work closely with the team during test execution and provide support as and when required
- Build Automation Scripts and Execute them
- Provided daily and weekly status updates to all Internal and External Stakeholders
- Conduct post-release/ post-implementation testing.
- Create and Maintain all Knowledge Repositories for the Application under Test
- Active Participant of Testing CoE at offshore

Client: Orange Business Services
Project: QUOTO (Quotations to Order)
Period: Aug'15 – Dec'17
Role: Sr. Test Engineer

Summary: QUOTO is responsible for management of quotes for international customers. QUOTO is part of Quote to Bill transformation process.

Roles and Responsibilities:

- Establish communication with application teams to provide support in implementing testing processes.
- Responsible for complete Regression suite of the application.
- Participated in GUI testing for all the new enhancements.
- Involved in cross-browser Functional Testing using SOAP UI.
- Create use cases, troubleshoot test issues, record test results, track and prioritize defects.
- Implement testing plans and test cases and present testing results.
- Interact with Developers and Business Analysts to perform various types of testing throughout Software Testing Life Cycle.

Client: Orange Business Services
Project: OIT (Order Intake Tool)
Period: July'14 – Sept'16
Role: Sr. Test Engineer

Summary: OIT application calculates the Total Order Value (TOV) of orders, sent from GOLD or created manually in OIT, to:

- Send the data to SCORE for commissioning purposes
- Report committed future business to the investor market
- Predict future revenue by measuring new business activities.

Roles and Responsibilities:

- Preparation of test plans, test cases and execution & reporting.
- Responsible to write test cases and test scenario, review, run and generate test reports.
- Release wise updating of the OIT regression suite.
- Responsible for End to End testing of the application.
- Involved in generating the test data and preparing the weekly status reports.
- Involved in defect review meetings with the Development team.
- Involved in peer reviews and preparation of traceability matrix.