

★ **Experience Summary**

- ★ 8 months Experience in Salesforce
- ★ Technology: Salesforce CRM
- ★ Badges in Trailhead: 106
- ★ Points Acquired: 117,025
- ★ **Certifications**: Salesforce Administrator, Platform Developer-1
- ★ Super-badges
- ★ Business Administration Specialist
- ★ Data Integration Specialist
- ★ Process Automation Specialist
- ★ Lightning Experience Roll-out Specialist
- ★ Lightning Experience Reports & Dashboards Specialist

Functional Expertise/Skills

- Salesforce Custom tabs, Custom Objects, lightning Components, Visual Force Pages, validation rules, Approval Processes and Auto- Response Rules for automating business logic.
- C, C++,Python, Java,Apex, SQL Queries .

Expertise

- Customization
- Configuration

Relevant Experience

Salesforce Training Experience

- ★Worked with standard Salesforce objects like Accounts, Contacts, Leads, Cases and Opportunities.
- ★Salesforce CMS basics.
- ★Basics of Cloud Craze(B2B COMMERCE CLOUD)
- ★Integration:REST ,SOAP API,Connected App.
- .Cloud concept: security model concept (private cloud, public cloud, hybrid cloud), Business model concept (PAAS,SAAS,IAAS), Salescloud concept: Account, contact, opportunity, product, price book, quote, order, case, solution, Service cloud concept: Case, live chart, knowledge article and Marketing cloud concept.
- ★Worked with Dynamic Apex to access sObjects and Field describe information, execute dynamic SOQL, SOSL and DML queries. Created triggers and classes.
- ★Managing data security using OWD, sharing rules, apex managed sharing rules.
- .Process Automation : Workflow, Process builder, Flows, Approval process
- .Views and record type
- ★Lightning basics ,OOPS concepts, Datatype, Collection
- ★Have basic knowledge on Visual force page and Apex coding
- ★**Hands On Experience.**
- ★Created visualforce page to display contacts in table and the cases related to each contact.
- ★Created visualforce page to send email with attachments and getting alert messages about success or error of the emails.
- ★Created Apex trigger to automatically create child objects, populate them with automated values from parent, if needed, and delete the child object in the event of a parent object being deleted.
- ★Created feedback form using Lightning Component.