



# CV

## SHANNI KUMAR

APPLICATION DEVELOPMENT ANALYST

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## OBJECTIVE

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To apply my knowledge in a highly challenging and continuously growing organization that can provide me opportunities to grow intellectually, technically and professionally in concurrence with company's goals and objectives

## PRIMARY SKILLS

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### **Programming Language:**

Apex, Trigger, Lightning Web Component, Lightning Component, SOQL

### **Frameworks worked on:**

Salesforce.com, SFDC, Aura

**Tool:** Workbench, Post-Man, Version One

## Competencies:

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**Salesforce Administrative part:** Custom Objects, Standard Objects, Junction Objects, Creating Users, Profiles, Roles, Page Layouts, Org-Wide default, Sharing rules, Workflows, Approval Process, Custom Settings, Assignment Rules, Process Builder, Validation Rules, Translate, Custom Setting.

## PROFESSIONAL EXPERIENCE

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- Having **6 years** of experience in IT and Salesforce.
- Experienced in Salesforce Customization, Security Access, creating profiles, roles, users, page layouts, Custom Labels, Custom Settings.
- Experienced in development, administration, Implementation and Support of Salesforce CRM & Salesforce Application based on APEX Language and Lightning Component.
- Strong Implementation using Custom objects, Triggers, workflow rules, approval process, Apex classes, REST implementation, **Lightning Components, Lightning web Component.**
- Highly motivated, action oriented, results focused, quick learner has ability to work independently and in a team.
- Strong analytical and communication skills. Business development activities, such as understanding technical requirements, researching technologies.

**Salesforce Development part:** Writing Apex classes, Batch classes, Schedule Batch classes, Triggers, SOQLs, Test Classes, **Lightning components & Lightning Web Component**, Integration (REST & SOAP).

**Salesforce Deployment part:** Change sets and uploading them to different sandboxes, Preparing packages and deploying via change set.

## Projects Details:

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### IBM (June-2021 - Present)

#### **CLIENT OVERVIEW:**

Shell- Shell plc is a British multinational oil and gas company headquartered in London, England. Shell is organized into four major business groupings: Upstream , Integrated Gas and New Energies, Downstream ,Projects and technology.

#### **PROJECTS**

##### **1. QGC-WSF (Well Specification form):**

- Duration: 1 year
- Team Size: 2
- Role: Senior Salesforce developer/ Lightning Specialist
- Environment: Salesforce.com platform, Salesforce Classic, Salesforce Lightning
- Language: Admin, Apex, Lightning Aura Component, **Lightning Web Component**, Trigger

#### **Responsibilities:**

- UI and backend development using Lightning Web Component, Apex, Trigger Use of VS Code. Process Name: Well Specification Form.
- Guided junior developer in development.
- Integration with SharePoint and DWH, Apex Classes, apex triggers and unit testing for various functional needs in the application.

##### **2. Xether Lightning:**

- Duration: 0.7 year
- Team Size: 3
- Role: Senior Salesforce developer.
- Environment: Salesforce.com platform, Salesforce Classic, Salesforce Lightning
- Language: Admin, Apex, Lightning Aura Component, **Lightning Web Component**, Trigger

#### **Responsibilities:**

- Worked as Senior Developer and guided junior developer in development.
  - Integration with Primavera and BPA2 using Middleware, Apex Classes, apex triggers and unit testing for various functional needs in the application.
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## ACCENTURE (Nov-2019 – May-2021)

### CLIENT OVERVIEW:

SunTrust Bank- SunTrust Bank (Now TRUIST) is an American bank holding company. The company operates three primary business units: Consumer Banking & Private Wealth Management, Wholesale Banking, and Mortgage.

### PROJECTS

#### 1. SunTrust Wholesale:

- Duration: 1.5 years
- Team Size: 4-6
- Role: Salesforce developer/ Lightning Specialist
- Environment: Salesforce.com platform, Salesforce Classic, Salesforce Lightning
- Language: Apex, Lightning Aura Component, **Lightning Web Component**, Trigger

### Responsibilities:

- UI and backend development using Lightning Web Component, Apex, Trigger Use of VS Code, Version One. Whole process named: Client Onboarding(collecting data of new client)
  - Solution design, Impact analysis and Development of weekly user stories and deploy them to Production once they go through complete development cycle.
  - Apex Classes, apex triggers, Integration and unit testing for various functional needs in the application.
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## INFOSYS (Mar-2017 - Oct-2019)

### CLIENT OVERVIEW:

**ABInbev-** Anheuser-Busch InBev (abbreviated as AB InBev) is a multinational drink and brewing holding company based in Leuven, Belgium. ABInBev was formed through InBev (itself a merger between Interbrew from Belgium and AmBev from Brazil) acquiring Anheuser-Busch from the United States.

### PROJECTS

#### 1. CLICK Application:

- Duration: 1.6 years
- Team Size: 15
- Role: Salesforce configuration Specialist/CR specialist
- Environment: Salesforce.com platform, Salesforce Classic, Salesforce Lightning
- Language: Apex, Lightning Component

### Responsibilities:

- Solution design, Impact analysis and Development of weekly user stories and deploy them to Production once they go through complete development cycle.
- Providing solution of various level of Production issues on daily basis and design and propose permanent solutions wherever possible.

- Detailed communication and coordination with Business users and other stakeholders regarding existing Production issues, future developments through various communication channels.

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## **2. Litigation Application:**

- Duration: 5 months
- Team Size: 4
- Role: Salesforce configuration Specialist/CR specialist
- Language: Apex, Lightning Component, Visualforce page
- Ticketing handling Tool: Service Now, Remedyforce

### **Responsibilities:**

- Configured Salesforce platform including validation rules, workflows, approval process, setting up profiles, creating objects and assigning permissions.
  - Apex Classes, apex triggers and unit testing for various functional needs in the application.
  - Resolution of various level of Production Issues on daily basis and propose permanent solutions, working on Incident management.
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## **3. OnPoint Application:**

- Duration: 5 months
- Team Size: 5
- Role: Salesforce CR specialist
- Software used: Salesforce.com
- Language: Apex, Visualforce page, Cloud Craze B2B commerce

### **Responsibilities:**

- Overriding CloudCraze inbuilt pages implementing new functionalities as per the business requirement.
- Worked on Apex Classes, Backbone.js for various functional needs in the application.
- Detailed discussion with Business regarding requirements.

## **EDUCATION**

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- **B.Tech** – 8.81(CGPA),(Metallurgical and Materials Engg.) from NIT Jamshedpur, Jharkhand (2012-2016)
- **Intermediate**- 83.2% from J.N.V. Aurangabad Bihar (2011)
- **S.S.C**- 93.8% from J.N.V. Aurangabad Bihar (2009)

## **ACHIEVEMENTS:**

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- Received **Rising Star** award from Accenture for FY:19-20.
- Received **Employee of the Month** award from client for the months Dec-2018, April-2019.
- Received **Insta Award** from Infosys for Q3-2018, Q1-2019.

- Platform Developer I certified in Salesforce.
- Platform Developer II certified in Salesforce.
- App Builder certified in Salesforce.
- Sharing and Visibility Architect certified in Salesforce.
- Global Agile Developer certified (Infosys).

## PERSONAL DETAILS:

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- Date of Birth: 12<sup>th</sup> of September 1993
- Gender: Male
- Nationality: Indian
- Languages known: English and Hindi

## DECLARATION:

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I hereby declare that the above-furnished information is true to the best of my knowledge.

Shanni Kumar.