

Jegadeesh M

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OBJECTIVE:

- 9+ Years of experience with a demonstrated history of working in the information technology and services industry. Loves to work on team engagement and people interaction activities.

SUMMARY:

- Having 9+ years of IT experience with 4+ years in Workato integration technologies.
- Hands-on knowledge on Rest API, HTML, CSS, Javascript, JQuery, Ajax, PHP, Node Js, Workato, Google app script, Powershell, REST, Mysql, MongoDB.
- Having knowledge in different data formats like XML, JSON, CSV, and Flat File.
- Profound knowledge in building different Mapping Function using standard functions and custom functions using JavaScript and Ruby.
- Interacting with various clients and good understanding the business requirements

EDUCATION

- B.E Computer science engineering from M.A.M College of Engineering, Trichy- 2011.

EXPERIENCE

- Currently working in **Enquero – A Genpact company** since Sep 2021 to till date.
- Worked in **HCL Technologies Ltd** since Sep 2016 to Sep 2021.
- Worked in **Zenstill Analytics Pvt Ltd** since April 2015 to Aug 2016.
- Worked **SAM-SYS Pvt Ltd** since Aug 2013 to Mar 2015.

CERTIFICATIONS

- Automation Pro I , II & III Certification in Workato.
- Working with Databases in Workato

TECHNICAL SKILLS:

- **Workato** - (Advanced)
- **MYSQL** - (Advanced)
- **MongoDB** - (Intermediate)
- **Powershell** - (Advanced)
- **Javascript** - (Advanced)
- **Google Appscript, Ruby** - (Intermediate)
- **PHP, Html, CSS, JQuery, Ajax** - (Advanced)
- **NodeJs** - (Intermediate)
- **REST API, XML/Json , Agile, Github** - (Advanced)
- **Amazon SQS, Amazon S3 , Box** - (Advanced)
- **Jira, ServiceNow , Okta, Active Directory** - (Advanced)
- **Coupa, Salesforce API** - (Advanced)

TECHNICAL EXPERIENCE:

- Experienced with Leading Technology Migration Programs (**Mulesoft to Workato**)
- Automated **cloud based tasks & ServiceNow** Tickets through Workato.
- Automated **complex excel related works** through Google app script and Workato.
- Developed service management portal for client internal activity using **Nodejs, MongoDB and Workato Endpoint API platform**.
- Developed **SQL server patching automation** portal for perform the windows patching activity, approvals and reports
- Developed powershell script for SCCM **Patching** auto update, Compliance Audit Reports Automation.
- Developed various **Web applications** using HTML, PHP, MYSQL, JQUERY, AJAX, CSS, Wordpress, NodeJS, MongoDB.
- Responsible for Go-Live support and hyper-care for the integrations.
- Create technical specification documents, integration specs, run books and error handling documents.

WORKATO INTEGRATION:

Involved the following Integration using Workato

- Salesforce agreements creation automation.
- Workbot creation for Coupa Approval.
- Tableau Dashboard to UIPath Integration.
- NetSuite to Concur Payment Confirmation Integration.
- BAML Payment file Acknowledgement to NetSuite System.
- Update Supplier/Vendor information from NetSuite to Coupa System
- Blackline Reconciliation between Concur and Citi bank.
- Workday to Coupa User Management.
- Jira Ticket automation - POC.
- Various Cloud applications like (Gmail, Google Spreadsheet, Google slide, Google Doc, Arista Flow, ServiceNow, Webex, Web application, Gsuite, AristaFlow, ServiceNow) had been automated through Workato
- Automation between Jira to Slack reminder notification.
- Error Handling with Email, Slack, Teams Notification
- Involved in developing Mappings, Connector configuration, mail, Jira, database etc.
- Deployed the build process in different environments like Test/Production mode.
- Documenting mapping requirements, creating technical and functional specification documents.
- Co-ordination with the team to gather the accurate requirements

PERSONAL DETAILS

- Full Name : Jegadeesh M
- Father's Name : Muthuraman R
- Date of Birth : 24-06-1989
- Languages Known : English, Tamil

DECLARATION

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned.

Place: Madurai

Date:

Yours faithfully,

Jegadeesh M.