**PRATHIMA S R**

**Mob No:** +91 9620254505

**E-mail Id:** srpprathima@gmail.com

**Current Organization:** Tech Mahindra Ltd

**Designation** : Software Engineer

**OBJECTIVE**

To be part of an organization in a challenging environment, that brings out the best in me for the prosperity of the organization and evolve me as a better professional throughout my career.

**SUMMARY**

* An IT Technical expert with 4+ years of experience on SalesForce & Apttus CPQ Application Testing as Manual Software Engineer

**EXPERTISE**

* Good knowledge in Sales and Service Cloud Administration / Configuration (Custom Objects, Records Types, Workflows, Approvals, Profiles & Permissions, Roles & Hierarchy, Page Layouts
* Worked extensively on Apttus CPQ - Pricing, Product modeling, Valuation, Analysis
* Hands on Experience in Manual Testing including SIT, Functional Testing , Regression Testing, E2E Testing with expertise in User Acceptance Testing (UAT)
* Proficient in Requirement Gathering, Reviewing functional requirement document, Design and Execution of Test cases.
* Expertise in presenting Demo’s to Business and End users
* Posses Experience in Agile methodology and preparing Test plan document.
* Well-versed in JIRA application involving activities like Defect management (Issues and Bugs reporting & tracking) & Use cases Creating & tracking.
* As a tester, I’ve worked extensively on Manual Testing using JIRA (for tracking) and have hands on project experience in SFDC Configuration, Apttus CPQ (Order Capture-QTC), Functional Testing, Regression Testing and User Acceptance Testing.
* Possess good inter-Personal Skills with Strong Logical Skills
* Ability to work in both large & small team environments along with capability to lead the team

**EDUCATIONAL QUALIFICATION**

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| **B.E**. –**Electronics and Communication Engineering** from Paavai Engineering College, Namakkal,  Tamil Nadu. |

**CERTIFICATIONS**

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| * **Salesforce Platform Developer 1 certification** * **Apttus 201 CPQ and 202 CPQ Certifications** |

**PROFESSIONAL EXPERIENCE**

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| **Employer** | Tech Mahindra Ltd. |
| **Title** | Software Engineer |
| **Period of employment** | August 2015 - till date (4+ yrs) |

**WORKSHOPS/TRAINING PROGRAMS ATTENDED**

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| * Internal Training for 3 weeks on Salesforce which helped to achieve Salesforce Platform Developer 1 (Dec 2016) * External Training on Apttus by Apttus Experts for 4 weeks (Jan 2017) |

**AWARDS AND ACHIEVEMENTS**

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| * Received both Individual and Team Awards for the best work presented. |

**TECHNICAL AND DOMAIN SKILLS**

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| * Salesforce Service & Sales Cloud * SalesForce Configuration & CPQ – Apttus – Pricing, Product modeling, Valuation, Analysis. * Requirement Gathering, Analysis, Design, Execution, Demo and End User Training |

**SOFT SKILLS**

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| * Excellent communication and inter-personal skills; * Good Presentation Skills; Strong Logical skills. * Accustomed to working in both large and small team environments and have an ability to co-ordinate with the team of different locations. |

**WORK HISTORY**

**PROJECT ASSIGNMENTS:**

**1.**

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| Feb-2016 --- April 2017 | |
| **Project:** | Tele Communication - TaaS |
| **Client** | Spark, New Zealand Trading Limited |
| **Tools** | Apttus CPQ on Salesforce |
| **Roles:** | CPQ Developer/ Testing |

**DESCRIPTION**

TaaS (Telecom As A Service) is a separate division in Spark New Zealand, which deals with the various services of Tele communication such as LAN & WAN, Security Management, PSTN services and Professional services to government of New Zealand.

These Services of TaaS are build using Apttus CPQ Sales tool on Salesforce platform to make highly /accurate quotes of all complex services, Pricing, Business rules and it also automates the quote/proposal process.

**RESPOSIBILITIES**

* Worked on Product Building, Pricing Management, Discounts, Validations, Hierarchy management, Constraint rules, filters on various objects, Approvals, Workflows.
* Testing the End-to-End flow process from quote to cases generation and deployment.
* Handled Bug Fixes and Enhancements as per the client’s requirements.
* Worked with the Business Analysts to prepare functional specification during the project requirements stage
* Preparation of technical design document and submit document for client approval. Implement client revisions and comments to the application design

**2.**

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| Mayl 2017 -- Till Date | |
| **Project:** | Thomson Reuters Holdings Inc (SFDC /SAP Testing Engagement) |
| **Client** | Thomson Reuters Corporation |
| **Tools** | Salesforce, Apttus CPQ, SAP, JIRA, |
| **Roles:** | Test Engineer |

**DESCRIPTION**

SFDC /SAP Testing Engagement with Thomson Reuters deals with their Legal and Tax and Accounting which requires the delivery of error free products to the client. It uses SFDC technology in combination with Apttus as front end and product has been delivered to SAP System for contract maintenance and Billing

This Project uses Agile Methodology

**RESPOSIBILITIES**

* Worked on Requirement gathering , Analysis, Test Cases designing , Execution, Reviewing & Documenting
* Defect Management (Issues and Bugs reporting & tracking), Use cases Creating & tracking)using JIRA
* Quality Interaction with clients and timely response
* Provided effective Demo to the Business and End Users
* Involved in Functional, Regression and User Acceptance Testing
* Designing High Level Scenarios for End to End testing
* Management of daily and Weekly Status reports and its documentation

**PERSONAL DETAILS**

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| **Date of Birth** | 8th Feb 1994 |
| **Spouse** | Kiran V |
| **Address** | #93, Halasahalli Thippasandra, Gunjur(PO), Bengaluru– 560087 |
| **Languages Known** | Telugu, English, Tamil, Kannada |

Prathima. S R

**SIGNATURE**