

Jagadeesh B

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Objective:

To work in a Quality Environment where I can use my knowledge and skills to the maximum extent, work as a team and keep right in touch with ever-changing trends and technologies in the field of computers.

Experience Summary:

- Having overall **6+** years of working experience, in which **5+** in **Salesforce Development & Administration (Classic & Lightning)**.
- Have expertise in SFDC Configuration and Customizations, Validation Rules, Workflow Rules, Approval Processes, Sharing Rules, Custom Settings and Custom components, and Page Layouts.
- Experience in Creating **Roles, Profiles, and permission Sets**.
- Experience in writing **Apex Triggers, Apex Classes, Visual force**, Custom Objects, Standard Objects, Custom controllers & extensions.
- Experience with Data migration tools (**Apex Data Loader and Import Wizard**) and Eclipse IDE
- Have good experience in writing **SOQL and SOSL** queries.
- Strong knowledge of **DML Operations, Batch Apex, and Schedule Apex**.
- Experience in writing **Test Classes** for Batch Apex, Trigger, Schedule Apex, and Apex Classes
- Worked on the designing of custom objects, custom fields, custom Tabs, Process builder, design of Visual Force Pages, and various other components as per the client and application requirements.

Technical Skills:

- **Programming Languages** : APEX (Sales force).
- **Web Technologies** : Visual force , Lightning ,LWC,HTML, CSS.
- **Tools** : Apex Data Loader, Work Bench, Confirm-IT,ADO.
- **Deployment Tools** : Change sets, Copado.
- **Scripting Languages** : Java script.

Certifications:

- Salesforce Certified Administrator
- Salesforce Certified Platform Developer - I
- Salesforce Certified Service Cloud Consultant
- Salesforce Certified Experience Cloud Consultant
- Copado Fundamentals - I

Work Experience:

- Worked as **Junior Survey Programmer** with **Survey Sampling International** (formerly MROPS Prog Pvt Ltd.,) from June 2015 – Nov 2016
- Worked as **Software Engineer** with **Optus infotech Private Limited** Dec 2016 – July 2019
- Currently Working as **Senior Software Engineer** with **Ness Technologies (India) Private Limited** Since Sep 2019.

Educational Qualification:

- **B.Tech (2013)** –JNTU-Kakinada, Andhra Pradesh.

PROJECTS SUMMARY:

Client	: Pearson
Project	: Pearson Obl (Online Blended Learning)
Role	: SFDC Developer

Description :

Pearson is the world's learning company, with 35,000 employees across 70 countries worldwide with unique insight and world-class expertise coming from a long history of working closely with teachers, learners, researchers, authors, and thought leaders. Pearson products and services are used by millions of teachers and learners around the world every day.

Pearson introduces a product Online Blended Learning which is used for tracking the Enrollment lifecycle of a Student applying for Academic Programs across multiple Educational Institutions in the United States geography.

Responsibilities:

- Worked on School Setup Using HEDA (Higher Education Data Architecture) Package.
- Created Enrollment Components, Enrollment Component Criteria's, Criteria's, ECPO's.
- Created, Assignment logics and Completion logics using EC, ECC ('Enrollment Components' & 'Enrollment Criteria Component').
- Implemented few components on LWC.
- Created customized page layouts and record-types for Accounts, Contacts, and Accounts to distinguish between different Processes.
- Involved in Design and development of Workflow rules, triggers, and validation rules, Profiles, Custom Buttons, Custom links, Custom Pages, Extended controllers, and Apex classes to drive the functionality.
- Created Email templates, Email alerts.
- Assisting in the creation of stories and the understanding business requirements.
- Participated in sprint and release planning activities.
- Actively involved in prod deployments and data deployments using Copado tool
- Followed Agile methodology for the execution of day to day work related activities.

Client	: Healthcare
Project	: MUST.
Role	: SFDC Developer

Description:

Elite Healthcare project brings together experienced professionals and advanced technologies to solve the world's most complex challenges. The main objective of this application is to manage the after-sales service of the Medical Equipment installed by Elite Healthcare and the main functions of the application are installing Medical Equipment, managing repair jobs, managing contracts, Billing repair jobs, Billing contracts, providing an interface to other Financial, Logistic & Reporting Systems.

Responsibilities:

- Created users, roles, and public and implemented role hierarchies, sharing rules and record level permissions to provide shared access among different users.
- Created profiles and implemented Object and field-level security to hide critical information on the profile users.

- Responsible for customizing custom fields, Page Layouts, Record Types, Workflow and Approval Process, Validation Rules, and Report Types.
- Responsible for Loading data into salesforce.com using Apex Data Loader.
- Responsible for writing Test Scripts for various scenarios.
- Worked on Apex Triggers and Apex Classes for custom logic and. Worked on Batch Apex and schedule Apex
- Created Email - to- Case for resolve customer issues.
- Used SOQL with in Governor Limits for data manipulation needs of the application using Force.com Explorer.

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