

# Shaifali Darbari

## Salesforce Developer

Proactive Salesforce certified developer with ~4 years of experience. Hands on Experience in lightning component using aura framework and base components. Hands On experience in Community and Service Cloud In-depth knowledge and work experience in Salesforce development. Equipped with excellent client and project development skills.



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## WORK EXPERIENCE

### Success Engineer -II Salesforce

04/2020 - Present

Hyderabad, India

#### Responsibilities

- Work with developers from other companies to troubleshoot their implementation in salesforce.com in Apex, Lightning.
- Develop and maintain technical expertise in assigned areas of product functionality and utilize that expertise effectively to help Salesforce Partners/Customers.
- Analyse customer cases and advise the customer community about the product functionalities, gaps, workarounds, and customizations required to resolve any product shortcomings.

### Salesforce Developer Cognizant Technology Solutions

01/2017 - 03/2020

Pune, India

#### Responsibilities

- Developed lightning components for the application in Service Cloud and Community Cloud. Also, maintaining the code quality standards of organization and Salesforce. Writing Apex class, Triggers, Batches as per client requirement.
- Developed Generic and reusable components for implementation to avoid duplicate and redundant code, thereby reducing the coding efforts and defects leakage.
- Test classes coverage maintained and increased to customer and salesforce acceptable limits. Used best practices of test classes to identify the code modification scenarios.
- Integration Of Google Tag Manager with Salesforce. Worked on accessibility of community for blind Users .

## EDUCATION

### B.Tech (Computer Science) Jaypee University Of Engineering and Technology

08/2012 - 08/2016

Guna, MP

#### Courses

- Computer Science

## SKILLS

Apex

Visualforce

Lightning

Javascript

HTML

CSS

Communication

## CERTIFICATES

### Salesforce Certified Platform Developer - I

*Certified PDI developers understand how to develop and deploy custom business logic and custom interfaces using the programmatic capabilities of the Salesforce Platform.*

### Salesforce Certified App Builder

*Certified Platform App Builders have the skills and knowledge to design, build, and implement custom applications using the declarative customization capabilities of the Salesforce Platform.*

### Salesforce Certified Administrator

*Certified Administrators are Salesforce pros who are always looking for ways to help their companies get even more out of the Salesforce Platform through additional features and capabilities.*

## LANGUAGES

Hindi

Native or Bilingual Proficiency

English

Full Professional Proficiency

## INTERESTS

Cooking

Travelling

Reading