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| **Role**  Salesforce Developer  **Key Technical Skills & Knowledge**   * Salesforce.com   (Configuration, Customization & Integration)   * Force.com (Apex, Visual Force, Triggers, **Lightning** **Components, Lightning Community, Lightning Web Components**) * Approval Process, Process Builder, Permission Sets, Validation rules, Custom settings, Translation workbench   **Contact Number**  +91 9788934049/  +91 7304104710  **Email**  ss.panda0901@gmail.com |  | Susmita Panda  Profile Summary  I have overall 4.6 years of IT experience, which includes 4.2 years of experience in Salesforce Configuration, Customization and Integration. During this tenure I was involved in various implementations on Salesforce.com / Force.com. I have good knowledge of Application Design and Architecture.  A brief overview of my skill sets is mentioned below:   * Good Experience in Customization Implementation of SFDC Application using Apex Classes, Batch Apex, Visualforce pages,Lightning Components**,** triggers, workflows etc. * End-to-End Configuration of Salesforce.com Application. * Excellent understanding of Salesforce Security Model. * Good Experience in CRM Fundamentals. * Deployment Experience using workbench and Change sets. * Experience working with Force.com IDE and salesforce.com Sandbox environments. * Good knowledge of Integration using REST API’s. * Good Knowledge on L**ightning communities using Experience Builder** * Knowledge on **Lightning Web Components**   Technical Skills   * **Force.com**: Salesforce Configuration, Security Model, Apex including Triggers, Classes, and Visual force Pages, Lightning Components, Batch, Test classes, Workflows, SOQL, Communities, LWC. * **Web Service Integration**: Integration using REST API (both inbound and outbound) * **Tools:** Eclipse, Data Loader, Workbench, GitHub * **Operating System**: Windows. * **Front End Technology:** Lightning Components, LWC, Angular JS, Visual force, JavaScript, jQuery, HTML, CSS.   Project Experience  (1) ROLE: Salesforce Developer  SOFTWARE: Salesforce.com  PROJECT: Weekly Status Report for Airlines  **Synopsis** : Earlier, the customer and related data existed in silos without any single repository leading to poor visibility of data to leadership. It lead to an inefficient reporting and audit process. Furthermore, it was difficult to keep track of deals and documentation such as Contracts. Hence a hierarchical reporting application was developed for the Sales and GSA team in order to keep track of the qualitative data regarding performance, outlook and actions/Initiative taken from various regions. The report was supposed to be sent to the MD through multiple hierarchies.  **Accountabilities**:   * Involved in the Requirement Analysis, Wireframes Designing, Creation of Data Model and Technical Design. * Designed and developed Apex Classes, Visual force pages, Lightning Components, LWC to implement custom business logic for the required functionalities. * Created Apex triggers for implementing Apex sharing logic for Manager Group sharing on Manager Change. * Designed and created Schedulable Batch Apex for Report creation. * Designed and created Schedulable Batch Apex for implementation of Data purge logic. * Created required fields, objects, custom settings, custom labels etc. * Created Permission sets, Flow Definition using Process Builder, Classic Email templates, Notification types using Notification Builder. * Developed Security Controls, Sharing settings, Manager Group sharing, Profile CRUD. * Customized Page layouts and created lightning Record pages using custom lightning components * Created Apex test classes with test coverage of org above 90% and performed Unit Testing of the application to verify the desired functioning of the application. * Deployments using Change Sets to the connected ORGS. * Maintained coding standards and best practices set by Salesforce. * Resolved defects/issues and provided desired validation & necessary additional enhancements. * Delivered the module on time complying with the Project planning * Effectively managed the module being a single full time resource, along with one shared resource   (2) ROLE: Salesforce Developer  SOFTWARE: Salesforce.com  PROJECT: Lightning Migration  **Synopsis**: The project provides multiple applications for issue of rebates to the customer through Vehicle Info registration applications, Customer Info registration applications using Salesforce sites. It uses Salesforce communities in order to connect the employees, users and customers at one place. This project migrates the entire classic system into lightning which includes: Classic Internal to lighting Internal, Classic Community to Lightning Community, Attachments to Files Migration etc.  **Accountabilities**:   * Involved in the Lightning Impact Analysis. * Created Technical Design Documentations and POCs for the Client. * Designed and developed Apex Classes, Visual force pages, Lightning Components to implement custom business logic for various functionalities like Migrating JavaScript List buttons, URL Buttons, Classic Reports to Lightning. * Created required fields, objects, custom settings, custom labels etc. * Migrated Classic App to lightning App providing required Profiles and Permission sets. * Developed Security Controls, Sharing settings, Profile CRUD. * Customized Page layouts for Highlights panel to work on lightning * Created lightning record pages as per requirement. * Migrated Classic Community to lightning community overcoming all the unsupported features of Lightning Communities for custom List buttons, over ridden buttons, record pages and tabs visibility. * Migrated Attachments to Files by modifying the required Apex Classes, Triggers, Visualforce pages * Created Apex test classes with test coverage of org above 90% and performed Unit Testing of the application to verify the desired functioning of the application. * Deployments using Change Sets to the connected ORGS. * Maintained coding standards and best practices set by Salesforce. * Resolved defects/issues and provided desired validation & necessary additional enhancements.   (3) ROLE: Salesforce Developer  SOFTWARE: Salesforce.com  PROJECT: E-Commerce App for Brewery  Synopsis: The application On Plan implements in Salesforce for procurement of promotional goods (like caps, glasses, etc.). On Plan application acts as a single asset planning platform uses by Sales representative to better manage inventory and provide a lead-time while procuring the promotional goods/material during New Year. The application provides Visualforce interface to pre-order different promotional goods/materials. The Application provides integrated and easy solution with Salesforce to deal with multiple vendors that are shipping products from around the world. The application integrates with Mule soft to get the product details from MDM. The application have Lightning component to automate the data load activity.  **Accountabilities**:   * Involved in the Requirement gathering and Analysis. * Created Technical Design Documentations and POCs for the Client. * Designed and developed Apex Classes, to implement custom business logic for various functionalities. * Created required fields, objects, custom settings, custom labels etc. * Created custom App and User for Inbound calls. * Developed Security Controls, Sharing settings, Profile CRUD. * Created Apex test classes with test coverage of org above 90% and performed Unit Testing of the application to verify the desired functioning of the application. * Automated business processes using Workflow and Process Builder. * Deployments using Change Sets to the connected ORGS. * Maintained coding standards and best practices set by Salesforce. * Created Apex test classes with test coverage of org above 90% and performed Unit Testing of the application to verify the desired functioning of the application. * Worked on Data Loader for mass record updates * Resolved defects/issues and provided desired validation & necessary additional enhancements.   (4) ROLE: Salesforce Developer  SOFTWARE: Salesforce.com  PROJECT: Telecom SFDC Dev & Support  Synopsis: The telecom application implements in Salesforce for Order Placement and Order Management. The application provides both mobile and web interface for Call Center executives. Sales representatives reach out to the customers door to door with an IPad and place the orders using the SFDC application. The application developed in Visualforce Pages with Lightning, Angular JS, HTML and SLDS for robust User Experience. The application integrates with Mule soft to get the Product Details and validate the Banking details of the customer for an order placement.  **Accountabilities**:   * Involved in the Requirement gathering and Analysis. * Created Both LLD and HLD Documentations for the Client. * Designed and developed Apex Classes, VF Remoting, Visualforce pages, and Angular JS components to implement custom business logic for various functionalities. * Created required fields, objects, custom settings, custom labels and translations etc. * Created custom App and User for Inbound calls. * Developed Security Controls, Sharing settings, Profile CRUD. * Created Apex test classes with test coverage of org above 90% and performed Unit Testing of the application to verify the desired functioning of the application. * Automated business processes using Workflow, Process Builder and Approval Processes. * Deployments using Change Sets and ANT to the connected ORGS. * Maintained coding standards and best practices set by Salesforce. * Worked on JIRA tickets to resolve defects and change requests and provided desired validation & necessary additional enhancements.   Professional Certification   * Salesforce Certified Platform Developer I * Salesforce Certified Administrator * Salesforce Certified Sales Cloud Consultant * Salesforce Certified Community Cloud consultant   Education Details   |  |  |  |  | | --- | --- | --- | --- | | **Standard** | **Board/University** | **Passing Year** | **Marks(% or CGPA)** | | M.Tech | VIT University,Vellore | 2016 | 7.8 CGPA | | B.Tech | Gandhi Engineering College | 2012 | 7.5 CGPA | | 12th | DD Junior(Autonomous) College,Keonjhar | 2007 | 58% | | 10th | Mahatab High School,Champua | 2005 | 81% | |  |