**JANAGAM** **RAVALI**

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**Professional Summary:**

* Having 2+years of Experience in **Salesforce Administration**, **Production Support** and **Configuration** in Force.com Platform.
* Experience in Salesforce.com with knowledge of quality processes and documentation for various phases of implementation.
* Strong knowledge as SFDC Admin in **configuration** and **Migration** of SFDC objects.
* Doing configurations like writing **workflows, validation rules, creating custom reports, scheduling dashboards, creating time based workflow etc.**.
* Experience on **Apex Classes, Visual Force pages, Controllers, Custom Objects** and **Standard Objects, Reports, Dashboards, Validation Rules, Batch Apex, Workflows.**
* Worked with various standard & Custom Objects, Formula Fields, Validation Rules, Reports and Dashboards.
* Effectively Used Data Migration Tools like Apex Data Loader and Import Wizard.
* Worked on the design of **custom objects, custom fields, custom Tabs, custom reports, report folders, report extractions to various formats, Dashboards and various other components** ,**lighting** **components** as per the client and application requirements.
* Working Experience with Translation Workbench.
* ExcellentCommunication,Analytical, Interpersonal and Presentation skills.
* Ability to produce high quality work at high professional level and complete tasks accurately on schedule.
* Good Experience in Software Development with Knowledge in different Phases of Software **Development** Life Cycle.

**Education** **Details** :

BTech(CSE) from Ace Engineering College (Hyderabad) in the year 2016

**Employment Details:**

**Fabex Tech Solutions (From Nov2017 to till date)**

 *Associate Software Developer* (Nov2017– *to till date*)

**TECHNICAL SKILLS:**

 **Technologies : Sales Force CRM**

**Platform : Salesforce.com ,Force.com.**

**Web Technologies : Visual Force**

**Languages : Apex**

**PROJECT**  **DETAILS:**

**Project**: 1

Project Name : Network Management system

Customer name : CELCOM

Functional Area : Salesforce Classic and workflows

Role : Salesforce Admin /Developer

Duration : Nov-2017 to DEC -2018

**Description:**

Celcom is a major Malaysian based telecommunication organization which provides services for mobile and Internet areas. Celcom also provides IT solutions for the customers in which SBB and ASCOM are listed. Swisscom Network & IT builds, operates and maintains Celcom's nationwide mobile communications infrastructure. The division is also responsible for the corresponding IT platforms and is in charge of migrating the networks to an integrated IT and IP-based platform (All-IP).

**Role**s:

* Created Custom **Visualforce** **Components** and attributes to override the look and feel of Standard Visualforce components.
* Maintain and developed the **Custom** **objects**, **Custom** **fields**, **Custom** **tabs**, and **Validation** **rules**.
* Defined **lookup** and **master**-**detail** **relationships** on the objects and created **junction** **objects** to establish connectivity among objects.
* Designed, developed and deployed **Apex** **Classes**, **Controller** **Classes**, **Apex** **Triggers**, and **Batch** **Apex** for various functional needs in the application.
* Involved in creating **Visualforce** **pages** as per user requirement.
* Created **Custom** **Application** and **Custom** **Settings**.
* Design the application as per the requirement.
* Configured new users, profiles and roles.
* Implemented **Security** and **Sharing** **rules** at **Object**, **Field** and **Record** **Level** for Different Users at different levels of Organisation.
* Used Data Loader for Data Management in force.com platform.
* Insert, update, upsert and deleted data by using Data Loader as per the user requirement.
* Implement the **Workflow** and **validation** **rules** to maintain proper flow and avoid unwanted data.
* Involved in querying Sales force tables using **SOQL** & **SOSL** **queries**.

**Project** :2

**Project Name :** **Order Management System**

**Client :** Fluke Networks, USA

**Role** : Salesforce Admin/Developer

**Team Size :** 6

**Period :** Dec 2018 – to till date

**Description:**

* Order Management System is a web portal based primary distributor management tool for Fluke Networks employees that also allow the investors and customers to interact with Fluke Network Group. It is a CRM Application built on Salesforce.com CRM solution and provides a single place to manage and view everything about the clients like its Account detail, contact information, pending orders, cases in pipeline.

**Roles:**

* Creating **Custom** **objects**, **Custom** **Fields**, **Workflow**, **Validation** **rules** and **formulas**.
* Writing **Test** **Classes** for test Coverage.
* Created customer specific reports and dashboards and dynamic URL filtering.
* Created page layouts, links, custom buttons, for complex business requirements .
* Developed a component for Organization hierarchy.
* Design good User interface using visual force with CSS .
* Implemented Transaction matching which involves complex logic.
* Tools & Technologies used: Salesforce.com, Force.com, Eclipse IDE 4.5 for Force.com, Ajax calls, CSS, JQuery, JavaScript and Developer console.
* Used **Data** **Loader** for Data Management in force.com platform.
* **Insert**, **update**, **upsert** and **deleted** data by using Data Loader as per the user requirement.
* Implement the Workflow and validation rules to maintain proper flow and avoid unwanted data.
* Involved in querying Sales force tables using **SOQL** & **SOSL** **queries**.

I hereby declare that, the details mentioned above are as genuine.

 Ravali

 Date :

Place: