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# **Profile Summary**

13 years of extensive experience in IT industry with a combination of Project Management, Software testing & quality assurance that include

Project Management	Test Strategy and Test Management
Certified SAFe scrum master	End to end Functional testing concept
Certified SAFe practitioner	Selenium & SAHI Test Automation
Agile development model	API Testing & restAssured automation
SAFe delivery model	Load testing using JMeter
Release readiness and planning	Jenkins integration for test automation
Building QA teams from the scratch	Database testing concepts

# Core Competencies

### **Project Management:**

- Facilitating agile ceremonies Grooming & Refinement, Sprint planning and kickoff, Stand-up, Sprint retrospective and Release Management meetings
- Continuous improvement on Agile approach and practices
- Resource planning for scrum teams with capacity and velocity planning
- Effective issues tracking
- Collaboration with Product and Engineering teams for effective delivery
- Impediment backlog and team motivation to identify action plans
- Timely updates by regularly communicating status/progress to management

# **Team Management:**

- Leading, training and monitoring performance of QA teams
- Drive teams towards delivering a quality software
- Expertise in preparing release readiness and checklists
- Evaluating risks and calling out to have it addressed by a broader audience
- Identifying learning areas and preparing OA resources into valuable assets
- Boosting teams on importance of teamwork and collaboration
- Good at interviewing skills to hire best resources to the team
- Effective delegation of work to balance workload within the teams

# Functional testing:

- Extensive knowledge on Agile development approach
- Expertise on understanding customer requirements with a broader view
- Effective test coverage for features that are being built
- Good at QA tasking and test reviews
- Good at various testing approaches to have best test coverage
- Effective utilization of tracking tools like Jira, VersionOne and TestRail

# **Test Automation:**

- Knowledge and hands-on Selenium webDriver
- Hybrid Selenium framework to automate complex application workflows
- Expertise on SAHI pro using Javascript
- Well versed with API automation using Rest assured
- Hands-on performance testing using JMeter and reporting plugins
- Jenkins integration with test automation and pipelines

# Career Path

Mercedes Benz R&D India	Program Manager	May 2021 to Nov 2021
Nasdaq/Intrado Corporation	Lead Engineer/Scrum Master	Mar 2014 to May 2021
Dell International Services	Testing Engineer Sr Analyst	Dec 2012 to Mar 2014
HP Global soft	Senior Testing Engineer	Sep 2011 to Dec 2012
Xerox Corporation	SQA Engineer	Nov 2008 to Aug 2011

# Project Experience

Mercedes Benz R&D India		May 2021 to Nov 2021
_	OneCRM - Salesforce	Test Manager
Client	Daimler Sales - EU	

#### Deliverables:

- Facilitating agile ceremonies Refinement, Kickoff, Standup and retrospective
- Integration management with various upstream and downstream dependencies
- Offshore QA delivery with a team of functional and automation test engineers
- Release readiness for production releases
- Estimation of QA efforts
- Preparation and tracking of automation roadmaps
- Setting up a team to integrate Jenkins with automation suites
- Daily, weekly and sprint wise dashboard of QA progress

# Nasdaq Corporate Solutions/Intrado Corporation Mar 2014 to May 2021 Project Investor Relations – Webhosting Lead Engineer Client 2500+ clients across the globe including 80% of the fortune 500 companies

#### Deliverables:

- Scrum master by handling agile ceremonies
- Co-ordination with Product, Development, Testing and DevOps teams for effective project delivery
- Sprint planning and estimation
- Leading offshore OA deliverables with a team of 7 OA engineers
- Estimation of QA efforts in grooming and sprint planning sessions
- Preparation and tracking UI and API automation roadmaps

- Preparing and adhering release readiness for production releases
- In sprint automation and regression using Selenium web-driver
- API testing and automation using restAssured
- Load testing for APIs using JMeter
- Setting up a team to integrate Jenkins with automation suites
- UI & API framework maintenance to accommodate new domains and UI features
- Preparation of reports to be submitted to the senior management at periodic intervals indicating progress and accomplishments in the project

#### Notable Achievements:

- CEO Silver award at Nasdaq for automation accomplishments using SAHI Pro
- Hiring and training QA teams from the scratch
- Implemented UI and API automation using Selenium and restAssured
- One of the leaders in QA Tech Drivers team to initiate and improve QA process
- Migration of automation from paid tool to an open source (SAHI -> Selenium)

Dell International Services		ernational Services	Dec 2012 to Mar 2014
P	roject	Customer Master HUB	Testing Engineer Senior Analyst
C	Client	Dell Sales and Services	

#### Deliverables:

- Leading a team of 2 QA Engineers
- Database testing to validate data across 16 various Dell lead sources in to HUB
- Validating data in different transformation phases
- Updating results & executions and bug tracking using Test Manager (TFS)
- Preparing Requirement Traceability Matrix (RTM)

#### Notable Achievements:

- Spot award for successful release of one of the critical projects
- Grooming QA resources on database testing and training on QA process

HP Global soft	Sep 2011 to Dec 2012
Project Data Intake Client Healthways (USA	Senior Test Engineer )

#### Deliverables:

- Database testing in different phases using the data mapping expressions
  - Raw -> Standard -> Staging -> Production
- Updating results & executions and bug tracking using HP Quality Center
- Preparing Requirement Traceability Matrix (RTM)

#### Notable Achievements:

Learning Database testing

Xerox Corporation		Nov 2008 to Aug 2011
Project	Seeker Online	SQA Engineer
Client	Midas+ (USA)	

# Deliverables:

- Unit testing for middle tier using .net
- Test Plan and Test case design, Test effort estimation, Test data creation, Test Case Execution and defect reporting and tracking using bug tracking tools
- Performing Unit, Functional, Integration, System and Regression testing
- Preparing Requirement Traceability Matrix (RTM)

## Notable Achievements:

- Eagle Squad Award for Team Performance Best performing Team 2010
- Self-learning of Unit testing and first team to implement Unit testing from QA

# Trainings and Certificates

- Certified SAFe® 4 Practitioner
- Certified SAFe® 4 Scrum Master

# Education

■ B. C. A. – Bachelor of Computer Applications

# Personal Vitae

Linguistic skills English, Hindi, Kannada