

Sohom Mitra
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Summary of Experience and Qualifications

- Have total 8 years 7 months of work experience in SFDC with 6 certification.
- Currently working in Capgemini France as a Senior Technical Lead.
- Proficiency in SFDC development using Apex classes and Triggers, Visualforce and Lightning developments.
- Experience in SFDC Administrative Security model and Sharing Settings, FLS.
- Experience in SFDC OOB standard configurations.
- Experience in data exporting and importing using Data Loader and import wizard.
- Code optimization with governor limits of salesforce and familiar with trigger frameworks.
- Have good working knowledge on SOQL & SOSL queries.
- Have a good experience in Lightning component, Lightning Data Service, Lightning field Service, Lightning Web Components, and Aura Components.
- Have knowledge on ETL tool (Talend ETL and SSIS with integration for data management for Salesforce).
- Have worked on Salesforce Einstein Intent API, Einstein discovery.
- Have worked on continuous Integration system as Jenkins, Copado for deployment in salesforce.
- Experience in Force.com IDE, Force.com Migration tool, Stash, Jira, BME
- Experience in Web Services and Integration (Rest API, SOAP API)
- Have knowledge in Heroku.
- Have experience in working with manage packages like consumer goods cloud, Customer Times order modules, Apttus CPQ and CLM.

Present Company Experience: Capgemini

Service Area: Application/ System Designer

Industry Segment: Retail Industry (L'Oréal)

Duration: Ongoing Project

Responsibilities:

- Working as a solution designer and a senior technical lead for the sales cloud implementation with extreme use of consumer goods cloud and customer times managed packages.
- Working in France as an onsite opportunity, for client interaction, requirement gathering from various workshops to make the proper technical solution
- Managing a team to handle technical grooming to deployments in agile methodology
- Working on various integration routes to interact data with SAP S4 Hana, SAP ECC, TIBCO with HIP as middleware.
- Working on Heroku to build a custom solution for data transformation
- Working on territory planning and salesforce maps with salesforce enterprise territory management system.
- Worked on to build an apex framework to keep the custom codes optimized with proper security enforced.

Service Area: Application Developer

Industry Segment: Automobile Industry (Stellantis)

Duration: 1.5 year

Responsibilities:

- Working as a technical lead for technical solution grooming to designing.
- Managing a team of 6 people to address all the requirements on Service Cloud implementation
- Working extensively on Service Cloud, to address ongoing bug fixes and enhancements for case management.
- Working on community (Both Partner & Customer).
- Worked on Data Skew for optimizing data utilization
- Working on Rest API callouts for different integration

Service Area: Application Developer

Industry Segment: Multi Services Provider (Sodexo)

Duration: 1.2 year

Responsibilities:

- Worked on Lightning (LWC & Aura) to build up a framework to connect different other components/ modules
- Worked on permissions on record level and profile level for data accessibility.
- Worked on other customization areas like trigger, async apex to address different requirements

Previous Company Experience

Company: Conga (Formerly Apttus)

Service Area: Application Developer / Technical Specialist

Industry Segment: Financial Sector / Power Energy Sector

Duration: 1 years

Responsibilities:

- Worked as an Apttus CPQ/ CLM consultant/ developer., with client facing role to gather requirements and develop solution in an Agile model
- Worked in customization and configuration of CPQ modules to meet requirements
- Worked as an integration architect to design the connectivity of data from all systems into Salesforce and vice versa.
- Build scalable integration framework to support in most of the integration requirement/projects across firm, to help admins in
- setting up connection with external systems to Salesforce and vice versa with very small changes and configurations
- Build up an ETL process using Microsoft SSIS to sync master data across the systems
- Worked on Lightning components(LWC as well as Aura) to design UI, start a flow to create simultaneous record
- Worked on Angular js module with VF Pages to customize standard managed package pages.
- Worked on Microsoft Dynamics to build custom action and integration using Javascript snippet

Company: Deloitte Digital India

Service Area: Application Developer / Technical Analyst

Industry Segment: Print Media, Ecommerce, Consumer Product (Hindustan Times Media, Colgate, Titan)

Duration: 2 years

Responsibilities:

- Worked as a technical consultant.
- Designed portals and communities to meet client requirement
- Designed different framework to support lightning development
- Designed different salesforce solutions to meet client requirements
- Worked on Integration platforms along Mulesoft for data integration

Company: Optimize IT Systems

Service Area: Application Developer / Software Developer

Industry Segment: Real Estate, Service Provider (Hughes, HDFC Reality)

Duration: 2.5 years

Responsibilities:

- Worked extensively on Salesforce customization and configuration
- Worked on VF, Apex, test classes to meet client requirements

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- Worked on integration (Rest and SOAP based) for SMS Integration, data Integration

Education

Degree	Specialization	University/Board	Year of passing	Marks Obtained
B.Tech	Computer Science	WestBengal University of Technology, WestBengal	2015	70.30%
12th	Science, Non-Medical	C.B.S.E Board	2010	63.33%
10th		C.B.S.E	2008	72.00%

Professional Affiliations / Certifications

- Salesforce Certification – Platform Developer 1
- Salesforce Certification – ADM 201
- Salesforce Certification – Platform Developer 2
- Salesforce Javascript Developer 1
- Salesforce App builder
- Salesforce Integration Architecture Designer
- Salesforce Development lifecycle and Deployment Designer

Personal Details

Date of Birth : 20th October 1992

Alt-Email id : sohommitrasfdctrail@gmail.com

Languages : English, Hindi, Bengali

Additional Skill

- Proficient with MS Office software applications, Visual Paradigm (For developing process flow diagrams), Windows.