# Sunil Suhag C:\Users\Administrator\Downloads\seal-csm.png

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## Career Summary

A client oriented Software Professional with an extensive 12.4 years of experience in **Scrum Master** skills, **Business Analysis**, **Quality Assurance** and **Software Project Management** with a variety of projects across **Travel, Retirement and Energy domains** and good client site exposure at **Travelport, Sydney** and **United Nations, Bonn(Germany).**

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## Professional Summary

* **Certified** **Scrum Master** **(CSM)** with a proven track record of delivering high quality software.
* Evangelist of agile/scrum principles and methodology.
* As a Scrum Master organizing and facilitating **Scrum ceremonies**: **Sprint Planning**, **Daily Scrums**, **Retrospectives**, stakeholder meetings, and software demonstrations.
* Worked as a Product Owner and served the Project End to End from Requirement Elicitation to feature prioritization, Backlog Refinement, Estimation, client communications till the closure.
* Adept in Reporting/Client communication via **Excel, JIRA Dashboard widgets (pie chart, burndown, Velocity, Created Vs Resolved)** ensuring one view for all the sprint’s Health, Assignments, and Progress.
* Work closely with product owner in backlog management and continuous delivery of features.
* Educating and reinforcing **scrum methodology** and **agile framework** to team members and stakeholders.
* Direct and lead development team from project initiation through the delivery of final product.
* Protect development team from outside distractions, impediments, or team conflicts, and maintain focus on product backlog project timeline.
* Guiding projects to on time completion, within scope, and within budget.
* Expertise in Analysis of Business requirement documents, Design documents, and implement the test processes, strategies and approaches with all the stakeholders with common consensus
* **Prototyping User Requirements** and creating Work Flows by using **Axure tool.**
* Documentation preparation including User Manuals and conducting User Training workshops.
* Good exposure to **Client Interaction** with 3 months of client site experience at **Travelport, Sydney.**
* Involvement in **Defect Triage** meetings.

## Employers

* Currently working in the role of **Scrum Master** at **TERI** since June 2012.
* Worked as S**oftware Test Engineer** with **Interglobe Technologies** from December 2009 to May 2012.
* Worked as **Consultant** in **Seasia Consulting,** (an EDS & HP Group Company) from March 2008 to November, 2009.

## Academic Qualification

* **B.Tech**  from **YMCA Institute of Engineering, Faridabad** affiliated to M.D.University, Rohtak (Haryana, India)
* **LL.M.** from **Kurukshetra University.**

## Area of Expertise

|  |  |
| --- | --- |
| **Software Skills** | JIRA, Mercury Quality Center, Mantis, Bugzilla, MS Office |
| **Requirement Prototyping** | Axure RP |
| **Language** | HTML, XML, SQL |
| **Operating System** | MS-DOS, Win-9X, Win 2000, Win-XP |
| **Configuration Management** | VSS, Perforce |

## Projects Details

**Organization: The Energy and Resources Institute**

**GRIHA - Green Rating for Integrated Habitat Assessment**

GRIHA is the National Rating System of India. It is a green building 'design evaluation system', and is suitable for all kinds of buildings in different climatic zones of the country. GRIHA rating system consists of 34 criteria categorized under various sections such as Site Selection and Site Planning, Conservation and efficient utilization of resources, Building operation and maintenance, and Innovation points. Each criterion has a number of points assigned to it. It means that a project intending to meet the criterion would qualify for the points. Different levels of certification (one star to five stars) are awarded based on the number of points earned.

**RPO - Renewable purchase obligation**

RPO is a mechanism by which the obligated entities are obliged to purchase certain percentage of electricity from Renewable Energy sources, as a percentage of the total consumption of electricity. RPOs are categorized into Solar and 4Non Solar RPO.

**Objective:-**

* To create centralized monitoring mechanism for RPO compliance
* Availability and accessibility of information pertinent to Captive Power Producers and Open Access Consumers
* Enhancing transparency in the compliance process
* Create user interfaces for the obligated entities where they may provide data on RPO compliance
* Create user interfaces for the verification entities to cross-verify the data provided by obligated entities

Prepare a database for this system and also analytics modules to analyse the effectiveness of the RPO regulations in the states

**EDMS - Event Database Management System**

System to manage the following features:

* Guest Registrations
* Speaker Registrations
* Agenda Management
* Dashboard for managing Registration process and post event analysis
* Poll Management: Create and publish Polls to mobile app.
* Contact exchange through QR code
* Profile Preview of Speakers
* Feedback Form
* Live Feeds & Ask a Question

**Roles and Responsibilities**

* Lead the entire **end to end** Module(s) performing requirements closure, setting up/driving the review calls with stakeholders, conducting functional testing integration testing and regression testing.
* Drove **Daily Scrums**, **Sprint planning** meeting and the **Sprint** **retrospectives**, stakeholder meetings, and software demonstrations.
* Conceptualized/Implemented the **Jira Dashboards** in order to track the project health and other key **metrices**.
* Worked **collaboratively** with the development team, business analysis team, testing team and project management to ensure the **Project Health**/Timeliness and perform **Risk** Assessment/Mitigation.
* Performed in capacity of a **Business Analyst** in getting the requirements directly from stakeholders using prototyping tool Axure RP.
* **Mentoring** the associates and the new comers, capturing their **performance**, creating **growth plans** and collecting feedback

**Organization: InterGlobe Technologies**

**GOT - Galileo Online Travel**

This is a web based application which is designed to make booking for flights, hotel and Ground transportation. With the help of this web site the travel agents as well as the end user can book the flights, hotel and ground transportation. This web site is actually divided into 5 different sections. Following are the modules: Admin Site, Agency Site, Leisure traveler site

**Organization: Seasia Consulting**

**MPAS - Maryland Pension Administration System**

MPAS is a State Government Project dealing in State Retirement Solutions. MPAS system streamlines the administration of public pension and retirement funds under the State Retirement and Pension System (SRPS) of the state of Maryland.

The project has two goals:

1. Implement a new agile technology architecture that can adapt more easily to changes in business requirements, and

2. Recreate the existing LPS functions in the new architecture. The expected outcome is a new pension administration system that can do what LPS does now in an architecture that can be easily adapted and expanded based on future needs.

## Personal Details

Father’s Name **:** Mr. Rajinder Singh Suhag

Date of Birth **:** May 26, 1982

Sex **:** Male

Marital Status **:** Married

**Date : Place : (SUNIL SUHAG)**