

# ABHISHEK KUMAR AGRAWAL



☎ 91-9413285614

✉ [abhishek06081992@gmail.com](mailto:abhishek06081992@gmail.com)

6<sup>th</sup> August 1992, Indian

## TECHNICAL EXPERTISE

- Sound knowledge of **Apex, java**.
- Good knowledge of **Visualforce page**.
- Good knowledge of **Lightning Experience, Lightning components development, lwc**
- Good knowledge of **Lightning Communities**.
- In depth understanding of **SDFC Profiles/Roles and Sharing Rules, Validation Rules, Workflow Rules, Process Builder, Visual Flow, Trigger**.
- Code optimization with governor limits of Salesforce.
- Client Side Scripting – **Javascript, jQuery, React**.
- Good knowledge of deployment using **ANT**.
- Good knowledge of **Conga, NGOC managed package**.
- **Service cloud, Sales Cloud, Community Cloud, Manage package product development**.

## WORK HISTORY

April 2021 Product Lead

*Innovisk Technologies.*

- Created a product based on salesforce to assist in insurance.

Mar 2019 – Mar 2021 Tech Lead

*Place technology*

- Created a product based on salesforce (financial forecasting tool).

Aug 2018– Mar 2019 Salesforce Consultant

*Deloitte Digital*

- worked on the CPQ Project.

Feb 2016 – July 2018 Salesforce Associate Consultant

*Appirio a Wipro Company*

- Joined organization as Intern in Salesforce practice and later promoted as Associate Consultant Trainee in April 2016.
- Cleared Salesforce Platform Developer 1, App Builder and ADMIN 201.
- Lead the team of 4 developers in a project using new technology.

- Followed agile methodology of software development to deliver high quality solutions in real time.
- Built, tested and deployed scalable, highly available and modular software products

Oct 2015 – Jan 2016 Java Developer

[Dreamsoft4u.com](http://Dreamsoft4u.com)

Create a Desktop app using java to store medical bills/claims and export them to a third party.

## CERTIFICATION

- ADM – 201 Certified
- PD1 Certified
- App Builder Certified

## EDUCATION QUALIFICATION

Year	Degree	Institute
2011-2015	B.Tech in Computer Science and Engineering	The LNMIIT, Jaipur
2010	Senior Secondary Examination , CBSE	St.Anselm's School , Jaipur
2008	Secondary School Examination , CBSE	St.Anselm's School , Jaipur.

## PROJECT EXPERIENCE

Project Title	Place CPM
Description	Created a App Exchane product Place CPM.
Role & Responsibility	<ul style="list-style-type: none"> <li>• Role : Technical Lead</li> </ul>
Solution Environment	Salesforce.com platform , LWC , Lightning Component , Bootstrap , Visual Force(Pages, Components & Controllers), Apex, Data Loader, HTML, JQuery, Validation Rules, Workflows, Triggers, API Callouts.

Project Title	AOKI
Description	It was a service cloud based project where the customer can raise a case for refund/replacement and the product user can create the product claims , multiple claim etc.
Role & Responsibility	<ul style="list-style-type: none"> <li>• Role : Senior Developer</li> </ul>
Solution Environment	Salesforce.com platform, Lightning, SLDS, APEX, LDS

Project Title	The Western Union Company -WUBS
Description	Created a Salesforce.com based community portal where clients can actually interact , submit invoices , view invoice , pay invoice amount ,view total balances ,

	view invoice due amount for a particular seller etc.
Role & Responsibility	<ul style="list-style-type: none"> <li>• Role : Developer</li> <li>• Responsibility: <ul style="list-style-type: none"> <li>▪ Communicate with onshore team BA for the requirement gathering and design the solutions.</li> <li>▪ Deliver the last minute changes asked by WU.</li> <li>▪ WU Client was more concerned for UI so always had to careful in building UI.</li> <li>▪ Deployment on weekends using ANT/change set.</li> <li>▪ Support the test team to verify the issues.</li> <li>▪ Used agile methodology for development.</li> <li>▪ Since WU is a financial service firm so had to more concerned about data security.</li> <li>▪ Mentored 3 other developers.</li> </ul> </li> </ul>
Solution Environment	Salesforce.com platform, Classic Communities , Bootstrap , Visual Force(Pages, Components & Controllers), Apex, Data Loader, HTML, JQuery, Validation Rules, Workflows, Triggers, API Callouts.

<b>Project Title</b>	<b>The Salvation Army</b>
Description	The salvation Army is a NGO .In this project implemented the NGOC CONNECT managed package to manage donations.
Role & Responsibility	<ul style="list-style-type: none"> <li>• Role : Developer</li> <li>• Responsibility: <ul style="list-style-type: none"> <li>▪ This project was tough in regards of data because the records were in millions so Code optimization was on top priority.</li> <li>▪ The sharing model was also a challenging part because there were few objects which were to be grant access based on donation location.</li> <li>▪ In project middle the TL left the company so perform his responsibility as well.</li> <li>▪ Support the test team to verify the issues.</li> <li>▪ Worked on finance model individually.</li> </ul> </li> </ul>
Solution Environment	Salesforce.com platform , NGOC , CONGA , Bootstrap , Visual Force(Pages, Components & Controllers), Apex, Data Loader, HTML, JQuery, Validation Rules, Process Builders , FLOWS , Workflows, Triggers.

<b>Project Title</b>	<b>DST Client Portal</b>
Description	Developed a Client portal based on lightning community for clients where they can interact, share, collaborate and also view content, calendar events by DST. Also implemented SSO and multiple Api callouts.
Role & Responsibility	<ul style="list-style-type: none"> <li>• Role : Senior Developer</li> <li>• Responsibility: <ul style="list-style-type: none"> <li>▪ This project was fun since using new technology i.e. lightning community.</li> <li>▪ The project was challenging because of frequent requirement changes and small deadlines.</li> <li>▪ Was a part of solution designing.</li> <li>▪ Helped the team of 3 other developers with solution implementation in their development.</li> <li>▪ Done Deployment.</li> </ul> </li> </ul>
Solution Environment	Salesforce.com platform, Lightning Communities , Bootstrap , Visual Force(Pages, Components & Controllers), Lightning Components , Apex, Data Loader, HTML, JQuery, Validation Rules, Workflows, Triggers, API Callouts.

