**SANJUKTA BASAK**

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**JOB OBJECTIVE**

To succeed in an environment of growth and excellence and earn a job which provides me satisfaction and self-development and help me achieve personal as well as organization goals.

**PROFESSIONAL SUMMARY**

Trained and certified in Salesforce software. Skilled in identifying, evaluating, and developing solutions that meet user requirements by utilizing the SFDC toolkit (e.g. Visualforce, Apex, Triggers, etc.) alongwith Javascript,JQuery and CSS. Excellent communicator with a skill for making personal connections with clients.

**KEY SKILLS**

* **Designing** Visual force pages along with Apex Controller, apex triggers, workflows, approval process, visual force pages, batch class, process builder and flows; worked as a Salesforce Admin as well as on Salesforce customization.
* Proficient in writing clean, solid, readable code.
* **Strong** verbal and written communication skills including the ability to share ideas both with the business and internal IT teams.
* **Deployment** done via Ant,Workbench and DevOps (Jenkins).
* Data Migration using **Data Loader**.
* Used **Novasuite**, force.com IDE, Eclipse and MavensMate.
* Basic knowledge of programming languages: **Javascript, Java, C, C++, Asp.Net, C#, SQLServer.**

**ORGANISATIONAL EXPERIENCE**

**Present : Accenture Technologies Pvt Ltd**

**Growth Path:**

**May 2016- May 2018 : Associate Software Engineer**

**Job location: : Pune, India**

**About Accenture:**

Accenture is a global [management consulting](https://en.wikipedia.org/wiki/Management_consulting) and [professional services](https://en.wikipedia.org/wiki/Professional_services) firm that provides strategy, consulting, digital, technology and operations services. A [fortune global 500](https://en.wikipedia.org/wiki/Fortune_Global_500) company.

**Role: Splunk (Project: Support & Maintenance) Oct 2016- Mar 2018**

* Supported business needs with technical design and documentation.
* Created enablement documents for the enhancements related to Sales and Support category.
* Worked also a Salesforce configuration admin and a customization developer, writing apex classes, triggers, visual force pages, batch scheduler, JavaScript.
* Worked on Eclipse, Mavens Mate and other Integrated Development environments.
* Was part of the deployment process via ANT as well as DevOps.
* Was involved in writing test classes, increasing code coverage and fixing faulty test classes.
* Also, worked on the Defects and error handling once the Project was deployed.

**Present : Vyom Labs Private Limited**

**Growth Path:**

**July 2018- Nov 2018 : Engineer**

**Job location: : Pune, India**

**About Vyom Labs:**

Vyom Labs has a largest practice in BMC BSM technology worldwide. Vyom Labs has wide range of technology expertise in BMC BSM services. We have readily available certified resources in BMC technologies like BMC Service Support, BMC Service Assurance, BMC Service Automation, BMC Atrium CMDB. Vyom Labs is commended 4 times by Gartner a leading research and advisory company.

**Role: (Salesforce Customization) Jul 2018- Nov 2018**

* Customized the entire sales process of Salesforce Sales Cloud through Apex Classes,Visualforce pages and apex Triggers
* Worked on Integration to enable **SMS Service in Salesforce**.
* Knowledge and experience working with the **TWILIO** for Salesforce app on Salesforce AppExchange
* Involved in writing test classes, increasing code coverage and fixing faulty test classes.
* Customization of Out Of the Box Salesforce functionalities for Chatter.

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**Present : TietoEVRY India Private Limited**

**Growth Path:**

**Dec 2018- Present : Software Engineer**

**Job location: : Pune, India**

**About TietoEVRY:**

TietoEVRY is a leading digital services and software companyIt is the leading digital services and software company with local presence and global capabilities.

Headquartered in Finland, the company serves thousands of enterprise and public sector customers in more than 90 countries.

**Role (Salesforce Configuration and Customization in Classic)**

* Work with cross functional team members in identifying, evaluating, and developing solutions that meet user requirements by utilizing the SFDC toolkit (e.g. Visualforce, Apex, Triggers, etc.) alongwith Javascript,JQuery and CSS.
* Apply knowledge of the declarative functionality of the Force.com platform to provide solutions for some of the most typical and challenging user requirements.
* Heavy Customization for some of the Out Of the Box Salesforce functionalities.
* Participate in solution design sessions and suggest alternate approaches when possible.
* Hands On Testing and Debugging.
* Solutioning complex User Requirements through Batch classes and providing support for the same.
* Work closely with Team Lead in recommending, scheduling and performing development for optimal performance.
* Work with Team Lead to provide scope and estimates.
* Writing and Debugging efficient SOQL and SOSL queries of standard and custom objects. Design complex Data models for new requirements.
* Migrate Legacy Data into New Systems through complex Batches/Scripts.

**ACADEMIC PROJECT**

Organisation : TATA Steel, Jamshedpur

Period : May-June 2014

Scope : Library management system- Automation of library transactions using Java.

**EDUCATIONAL QUALIFICATION**

* **B.Tech. (Information Technology)** from KIIT University with 75% overall aggregate in 2016.
* 12th from Carmel Junior college, Jamshedpur, ICSE Board with 72% in 2012.
* 10th from Carmel Junior college, Jamshedpur ICSE Board with 81% in 2010.

**IT SKILLS**

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| --- | --- |
| • Operating Systems | : Windows xp/7/8/10 |
| • Languages | : Apex, Visual Force, Java, Java Script, C# |
| • Tools | : Eclipse force.com IDE, MavensMateforce.com IDE,ApexData Loader |
| • Salesforce | : CRM functionality,Lightning App Builder, workflows, process builder, triggers, data migration (ANT, workbench), custom labels, custom settings, custom metadata, testclasses. |

**CERTIFICATIONS**

* Oracle Certified Professional, Java SE6 Programme
* Salesforce Certified Administrator (SU17)s
* Salesforce Certified Platform App Builder
* Salesforce Certified Platform Developer I
* Salesforce Certified Platform Developer II
* Copado Certified Administrator

The above information is true to best of my knowledge.

Sd/-

Sanjukta Basak