

Adithya D R

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Professional Summary:

- Having 7+ years of overall experience in industry, a competent professional with 4.5 years of experience in CatLog management, Product classification and 1.5 years of experience in O2C
- 2+ years' experience in DocuSign CLM and DocuSign Signature, integrating Salesforce and DocuSign CLM, building advanced workflows, Doculauncher forms and smart ruleset

Educational Qualification:

- Master of Science in Computers from S V University, Tirupati.

Technical Summary:

Force.com : Apex Class, SOQL, Visual Force, Salesforce Data Loader
Web Technologies : HTML, CSS, Lightning
Operating Systems : Windows Family
Tools : Eclipse, VSTS, Data Loader, CURL, Copado, Walk Me, SpringCM
and ServiceNow Knowledge on : HTML, jQuery, Java script, core java

Experience Profile:

- Working as senior consultant for **Accenture Dec 2016** to till date.
- Worked as consultant **Hewlett Packard Inc April 2014** to Nov **2016**

Professional Experience:

Project: Halliburton (2021 Jan to till date)

Role: DocuSign consultant

Description

Halliburton's major business segment is the Energy Services Group (ESG).
It is an American multinational corporation responsible for most of the world's hydraulic fracturing operations.

Roles and Responsibilities:

- Working on **DocuSign CLM** for contracting functionality creating **DLF, Advanced Workflows & smart rules**

- Working on **DocuSign CLM** configuration items **Task groups, Attributes, templates** and **Legal documents** using **custom libraries**
- Working on Salesforce and **DocuSign CLM integration** steps to flow the data vice versa
- Code review, defect fixing, deployments, Apex/Visual Force/Triggers/Batch/Scheduler
- Project bug fixes, Salesforce release impact assessment

Project: Global Knowledge (July 2019 to Dec 2021)

Role: Sales support specialist.

Description

Global Knowledge is a worldwide leader in IT and technology training, helping individuals and organizations build the skills they need to succeed in an ever-changing world via classroom and virtual. In June 2021, Global Knowledge merged with Skillsoft to create the world's leading corporate learning company

Roles and Responsibilities:

Worked on DocuSign CLM production bug fixes and enhancements

- SpringCM/DocuSign release analysis
- Salesforce critical updates analysis and enable /implementation
- Salesforce license tracking and raising request/ raise cases with Salesforce
- Used the sandbox for testing and migrated the code to the deployment instance after testing.
- Created custom settings and custom labels and SOQL and SOSL

Project: Jukebox

Role: Transaction Process Associate (April 2014 to June 2019)

Description

Direct impact with sales team to configure PC, laptop, workstations, Accessories based on the order provide by sales team and Managing portfolio of different customers across EMEA region. The project is part of supply chain operation cycle, and it involves analyzing the needs and purposes of the RESELLERS and providing them the exact combination of systems (i.e., workstations, portable, desktops and printers).

Roles and Responsibilities:

- Conducting Spend analytics, Savings Opportunity assessments, and conduct benchmarking studies within the Procurement Created triggers.
- Responsible for maintaining the customer portal.
- Responsible for classification of the product.
- Closing the given task with 100% accuracy.
- Prepare monthly reports for the offshore team with data sets. Setting up the new vendors in the system.