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|  |  | Mayank Deep  Kronos Technical consultant |

4+ years of experience in WFM Kronos on various modules like Workforce Timekeeper, Accruals, FAPs, WIM, WDM and looking for a Kronos opportunity either in technical or functional space. I am willing to join an organization where I can utilize all my prior experiences to help my client to fulfill their requirement and to continue develop my skills in the Kronos space. I am handling project where I am involved in configuration, upgrade, testing and maintenance.

## SUMMARY OF MAIN SKILLS

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| * Kronos WFC v6.1 to v8.0.14 * WIM * WDM | * Workforce Time and Attendance module * Sql queries. |  |

## EXPERIENCE

Dec 2015 – PRESENT

KRONOS Application Technical consultant, TCS

* Working on Creation/maintenance of Kronos pay rule configuration, timecard calculation interpretation, schedules (basic scheduling).
* Utilized technical ability to create, maintain, and support Kronos WIM Interfaces.
* Work with internal stakeholders and the client to identify functionality to meet user requirements.
* Setup Time off Requests to be used by Employee Self Service and at the **4500** terminals.
* Have fixed major issues with Employee missing accruals, accrual mismatch and Carryover balances by providing the data fixes.
* Performed smoke testing after new Kronos service packs released from v6.0 - 8.0.
* Working on creation and managing Pay rules, pay code distributions, work rules, breaks and all related block components for Pay policies.
* Involving in the production support activities for Kronos application in WFC, Time and attendance, Absence management and Accruals modules.
* Provide Kronos support to end-users processing time and leave requests, timekeepers at the department level and to the Central Payroll office.
* Created and maintained Display and Function Access profiles for security access to data.
* Effectively communicated with operations leadership, payroll, human resources, and Kronos end users to resolve Kronos timekeeping and scheduling problems.
* Configure Kronos pay rules,work rules, pay codes, function access profiles, attendance, accruals, and display profiles - UAT testing and Unit testing.
* Involved in creation and reviewing of Functional Specifications and created a Functional Requirement Document.
* Configuring accruals setup from Holiday setup to Accrual Plans in a Multi org Environment and Upgrading Custom reports and WIM interfaces to Kronos 8.0.
* Working closely with HR and Payroll Department on resolving HR and Payroll issues concerning Kronos Interface and outbound Payroll file issues and configured PTO, Pay Cycle, Vacation.
* Setting up Hyperfind queries, Genies, Schedules, User Profiles, Pay Codes, Lookup table, Labor Level Structure and holidays.
* Gathering payroll, timekeeping, and attendance requirements for multiple production locations, extracted data from a variety of sources payroll, timekeeping and attendance, and provided data conversion as needed.
* Creates and maintains Workforce Integration Manager (WIM) interfaces for transfer of employee data between Kronos and SF.
* Analysing work of Workforce Device Manager (time clocks), WIM interfaces inbound (employee data) and outbound (payroll hours/wage), pay rules, accruals, reports, wage profiles, etc.
* Gathered new Kronos business requirements, developing and testing Kronos payrules, paycodes, workrules, Function Access Profiles, Data Access Profiles, Labor Level Sets, Shift Guarantee's Holiday Rules and much more.
* Work with internal stakeholders and the client to identify requirements, design enhancements and functionality to meet user requirements.
* Resolving clock issues for the client and maintaining the clocks by configuring the Device Groups and Devices.
* Continuously looking for areas to improve the Kronos processes, configuration and user experience for a more efficient and accurate timekeeping solution.
* Customized Kronos software to meet the client needs.
* Configuration and Deployment of Kronos 4500 Biometric & InTouch 9000 clocks.
* Responsible for developing Kronos Payrules, Workrules, Paycode Profiles, Paycode, Wage Profiles, FAP's, Schedules, Labor Levels, Labor Level sets, and configuring Kronos 4500 and devices utilizing WDM and DCM.
* Configure new functionality within Kronos to support changing business needs such as pay rules, customer reporting, attendance rules, and automated alerts.
* Monitor Kronos Transaction Assistant for Import Errors and resolved them.
* Monitor Remedy system for any Kronos issues and Remedy Ticket system, Prioritize and document tickets in timely manner.
* Provided training to clients on Kronos Time and Attendance software. Performed technical support via phone, remote communication software, and travel.
* Experience in working with DBMS databases like SQL server to generate reports.
* Create and deliver overview and company specific presentation of Kronos application.
* Used data to create reports (employee hours worked, missed punched , etc.) to give to managers to help them better track their employees.
* As an administrator of the system, in charge of making sure all the employees had the correct rules and profile settings for their required access on the Kronos system.
* Made any changes to labor levels, pay code rules, holiday rules, and any other data that was involved with the employee.
* Proficient with Microsoft office tools, including Word, Excel, and PowerPoint.
* Excellent Understanding of Software Development Methodologies like Waterfall nd Agile.
* Researched, wrote, and edited test procedures used for upgrades; Modules include Timekeeper, Leave and Attendance, Accrual,Pay policy.
* Write all internal documentation and end user training materials for Kronos.
* Maintained requirements in Jira and remedy for tracking and testing purposes.
* Generate ad hoc reports for management by querying and analyzing data for trends.

## EDUCATION

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| * Bachelor of Technology in Mechanical from VIT Vellore, India from 2011 to 2015 |

## EMPLOYMENT

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| 2016- Ongoing | Tata consultancy Services, Kronos Technical consultant |
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## LANGUAGES

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| * Hindi (Indian) (Native or bilingual proficiency) | * English (Full professional proficiency) |