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| |  | | --- | | **Profile** | | |  |  | | --- | --- | | **Objective** | To be a successful professional and establish as a qualified consultant with an organization of repute. Willing to work as a team player in challenging and dynamic environment. | | | |
| |  | | --- | | **Profile Summary** | | |  | | --- | | SAFe 5.0 POPM Certified, Nagarro Certified Product Owner & Scrum Master.  Expertise in gathering, analyzing, and documenting business requirements and developing Business Requirement Documents and Functional Requirement Specifications, Software Requirement Specification.  Sound knowledge of Financial Force – Billing Central module.  Expertise in preparation of use cases and user stories  Experience in creating deliverables for all aspect of business analysis and functional design.  Experience partnering with stakeholders required for new features in addition to enhancement and bug fix work effort.  Expertise in conducting User workshops, demos, SIT, UAT.  Experience in co-coordinating with business and IT across all phases of software development life cycle.  Experience in JIRA, JAMA, Trello Board, SQL/ Oracle DB, .Net, MS Visio, MS Project, MS Office.  Sound exposure in BFSI (Accounts Payable, Accounts Receivable, Life Insurance, Corporate Loans, Health Insurance) and Mobility Framework. | | | |
| |  | | --- | | **Work Experience** | | **Nagarro Software Pvt Ltd, Gurgaon**  **Staff Consultant Duration: Feb 2020 to till Date.**  Implementations/ Project Undertaken:   * Siemens Healthcare, Germany * Tungsten Network, UK   Job responsibilities:   * Map business requirements in Financial Force (Salesforce). * Requirements Elicitation, Analysis and Management * Analysis and documentation of business processes and gap analysis. Generated documentation such as process flows, Epics, User Stories, Business Requirements Document, Mapping Documents * Work closely with Product manager and development team during the development phase. * Documentation: Develop business requirements, scope statements, and define Test Plans / Test Schedules for final delivery. * Functional test case preparation and functional testing of the system. * Live Consulting & Advisory * Providing demos of the process to Clients, Conducting SIT with technical team. * Progress tracking and coordination with key stakeholders and external vendors to ensure program progress as per the plan. Responsible for End-to-end delivery of Project to Client * Guide projects and clients through the UAT process; and ensure quality delivery to the client.   **SunLife financial of Canada, Gurgaon**  **Specialist Business Systems Analyst Duration: June 2018 to Nov 2019**  Implementations/ Project Undertaken:   * Vietnam Site Migration to WEM * http to https migration * PEGA Chatbot * Wrike tool Implementation * TLS 1.2 Upgrade * Leads Integration from IBM Watson to Salesforce   **Newgen Software Technology Ltd, Noida**  **Sr. Business Analyst Duration: December 2014 to June 2018**  Implementations/ Project Undertaken:   * Avery Dennison Corporation – Global Implementation * Religare Finvest Ltd – Corporate Loan Origination Process * Aviva Life Insurance - New business, Claims, Policy Servicing * Jindal Steel and Power Ltd – Accounts Payable process * Avery Dennison India Pvt. Ltd - AP, DV and AR process     **Religare Health Insurance Company Ltd, Noida**  **Business Analyst – IT Duration: January 2014 to December 2014**  Projects:   * Migrating Claims Workflow in Propero (front end application) from Group Asia (back end application)   **HCL Technologies Ltd, Noida**  **Software Engineer Duration: June 2010 to March 2012**  Projects:   * HCLT Mobility Solution – June 2011 to March 2012 * Insurance Replacement Invoicing System – June 2010 to June 2011   Job responsibilities:   * Understand the requirement given by User. * Implement the same using best coding practices. * Preparing a Unit testing plan to check functionality. * Meeting deadlines with time frame. * Prepare stored procedures, views, queries in Oracle.   **Technology Used:** .Net v 3.5, Oracle (Toad), Microsoft SQL Server, MVC, MVP | | |
| |  | | --- | | **Accomplishments** | | * Received award for best project implementation in Nagarro Ltd. * Received award from Client for excellent performer in an Quarter in HCL Tech Ltd * Received multiple awards from Newgen Senior Management for best project delivery. | | |
| |  | | --- | | **Education** | | |  |  |  | | --- | --- | --- | | **2012-2014** | **PGDM - Marketing**  Birla Institute of Management Technology | **7.12** (CGPA) | | **2005-2009** | **B.E – Information Technology**  Institute of Technology and Management, Gurgaon  Maharshi Dayanand University, Rohtak | **75.52** (% Score) | | **2003-2004** | **Senior Secondary Examination - Class XII**  Bal Bhavan Public School  C.B.S.E | **78.8** (% Score) | | **2001-2002** | **Higher Secondary Examination - Class X**  Bal Bhavan Public School  C.B.S.E | **78.2** (% Score) | |  |  | | --- | | **Personal Details** | | * **Date of Birth:** 28 January 1987 * **Nationality:** India * **Permanent Address:** 210- B Pocket-C Mayur Vihar Phase-2 Delhi-110091 | | |
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