**Charansingh Batha**  **Email**: batha.charan@gmail.com **Phone**: +919966448469

 **Career Summary**

* Decisive, Results-Focused professional offering an experience of 9 years in the IT Sector reflecting qualifications in **Project Management**, System & **Business Analysis** and **Scrum Master**
* Certified Scrum Master of Agile team with high productivity.
* Excellent understanding of **Engineering and Manufacturing domain**, **Health Care Domain** and **PLM domain**.
* Responsible for facilitating daily **Scrum, sprint planning, sprint demo and retrospective** meetings.
* Forecasting number of deliverables, guiding and motivating the team to get more productivity and reach desirable goals.
* Supporting the Product Owner during the grooming and maintaining the product backlog, monitor and maintaining the sprint velocity.
* Prepare BRD, Use cases, SPOC for Client, and approved deliverables Software Design & Development, Technical Support/Troubleshooting and Client Servicing before UAT.
* Abilities in designing, developing, testing, troubleshooting and debugging of the applications. mapping business requirements, designing customized solutions with strong analytical skills.
* Skillful in providing post-implementation, application maintenance and enhancement support to the client with regard to the product / software application.
* Capabilities in **business analysis (requirement gathering), preparation of process map, system integration charts, specification of validations, Manual Testing** and test cases for converting business requirement into technical specifications.
* **An analyst**, skilled in adopting a pragmatic approach in **improvising on solutions and resolving complex business issues**.
* Excellent communication & interpersonal skills with abilities in resolving complex software issues.
* Experience in Incident, Change and Problem Management.
* Excellent experience in Data migration projects.
* **Liaison** with, and updates progress to, project steering board/senior management.
* Good understanding of data extraction using SQL. Generating report and graphs on data using R language and **Tableau reporting tool** (Data mining).

**Career Objective:** To take a challenging role on business operations as Business Analyst and Scrum Master, give an efficient and effective solution that would help the organization to achieve the best solution in business which would increase its productivity in market.

**Professional Experience**

**Scrum Master and Business Analyst**

**Project Name: GTCC**

* Company : Capgemini Technology Services, Hyderabad
* Client : GE
* Period : May 2018 to till Date
* Team size : 15
* Domain : Engineering and Manufacturing Services
* Technologies : Advanced SQL, Java, JSP, REST API, Web services, Python
* Tools : Rally, MS Visio, Rationale, Tableau

**Project description:**

GTCC system manages created parts, design documents and reference documents created and managing their lifecycle and change management process.

**Responsibility:**

* Requirement understanding and technical design document, High level design document preparation.
* Gathering business requirement at client location and preparing all the documents like SRD, BRD and all.
* Converting the business requirement to effective and reliable user stories.
* Coaching the Scrum team to understand the and implement Agile methodology.
* Scrum master for the project.
* Managing project from starting to end
* Responsible for re-engineering of the system using Agile methodology of software development.
* GAP analysis between current environment and target system.
* Guiding and motivating the team to get more productivity and reach desirable goals.
* Supporting the Product Owner during the grooming and maintaining the product backlog.
* Monitor and maintaining the sprint velocity.
* SIT, demo to customer and help in UAT.
* Writing and review test cases and execution of those test scenarios.

**Scrum Master and Business Analyst**

**Project Name: Ultrasound**

* Company : Cognizant Technology Solutions, Chennai
* Client : Abbott
* Domain : Manufacturing.
* Period : Feb 2016 to May 2018
* Technology : Salesforce, Advanced SQL, Java, JSP, Java Script
* Tools : Rally, MS Visio, Rationale

**Project description:**

Abbott Ultrasound system manages created parts, design documents, reference documents and complaints raised by users, which will contain products respective issues.

**Responsibility:**

* Requirement understanding and technical design document, High level design document preparation.
* Gathering business requirement at client location and preparing all the documents like SRD, BRD and all.
* Converting the business requirement to effective and reliable user stories.
* Responsible for effort estimation and measuring the performance metrics of the team.
* Preparing the project timelines and project status reports to be submitted to the senior management.
* Coordinating with business to understand the target system schema and do respective security context mapping.
* Supporting the Product Owner during the grooming and maintaining the product backlog.
* Performing Gap analysis along with good knowledge of process workflow tools and techniques.
* Practicing Agile – Scrum.
* Writing and review test cases and execution of those test scenarios.
* Execution of test plan for SIT

**Business Analyst – Application support**

**Project Name: ADAPTIV**

* Company : Tata consultancy services, Kolkata
* Client : Johnson and Johnson
* Period : Aug 2014 to Jan 2016
* Technologies : Enovia PLM 2012x, JPOs, Business, Matrix and System, JSPs, Java Script.

**Project description:**

Jonson and Jonson Adaptive application deals with the new product design, enhancing existing products usability, importing required raw material and goods that are necessary from different vendors. And maintaining the different vendors list and respective raw material and goods information. And it has vendor management system that deals with new vendor request and assessing their credentials to be a vendor to J&J.

**Responsibility:**

* Co-ordination with business to gather the requirement and implementing with team.
* Requirement understanding and technical design document, High level design document preparation.
* Gathering business requirement at client location and preparing all the documents like SRD, BRD and all.
* Converting the business requirement to effective and reliable user stories.
* Handling the queries of team members and resolving issues.
* Interacting with the clients to understand their business requirements.
* Responsible for effort estimation and measuring the performance metrics of the team.
* Working on basic enhancements with the help of Spinners.
* Supporting users with the functionality, bugs and data issues that occur during the usage of the application.
* Providing the bulk data to user with the help of SQL queries.
* Point of contact for the business in offshore.

**Developer**

**Project name: Wind PLM**

* Company : Mahindra Satyam, Visakhapatnam
* Client : GE
* Role/Designation : Team Member/ Software Engineer
* Period of service : Aug 2011 – Aug 2014.
* Technologies : Enovia 2011, JPOs, Business, Matrix and System, JSPs, Java Script.
* Tools : HPQC

**Project Description:** The project aims at delivering software solutions through PLM system Using Enovia, creating technical specifications, drawing prints parts will be sending these data to ERP with integration in Engineering central.

**Responsibility:**

* Working on basic enhancements with the help of Spinners.
* Supporting users with the functionality, bugs and data issues that occur during the usage of the application.
* Providing the bulk data to user with the help of TCL scripts.
* Point of contact for the business in offshore.
* Fixing bugs in Java- JSP environment

**Developer-Application Support**

**Project name: Aero PLM**

* Company : Mahindra Satyam, Visakhapatnam
* Client : GE
* Role/Designation : Team Member
* Period of service : Aug 2011 – Aug 2014
* Technologies : Enovia PLM 2010, JPOs, Business, Matrix and System, JSPs, Java Script, Advanced SQL.
* Tools : ServiceNow

**Project Description:** This module involves creating drawing prints, technical specifications and parts using engineering central. And program central which involve the effort estimation and calculation of user who are all working on different project spaces, which is having an integration with VCA and Kronos with PLM for updating the project

**Responsibility:**

* Working on basic enhancements with the help of Spinners.
* Supporting JAVA and PLM application with good understanding of SQL.
* Supporting users with the functionality, bugs and data issues that occur during the usage of the application.
* Providing the bulk data to user with the help of TCL scripts.
* Point of contact for the business in offshore.

**Application Tester**

**Project name: SES 2011/GC PLM OTR**

* Company : Mahindra Satyam, Hyderabad
* Client : GE
* Role/Designation : Team Member/ Tester
* Period of service : June 2012 – Aug 2014
* Technologies : Enovia PLM 2010, Advanced SQL, JPOs, Business, Matrix and System, JSPs, Java Script.
* Tools : HPQC

**Project Description:** This project involved the business analysis phase, creating the design documents (Technical Design Document and High-Level Design Document). This module consisted of analysis of solutions and preparation of design documents for customizations required in the project in ENOVIA. Helped in the Testing Phase and playing the role of offshore point of contact with the Onsite Team.

I have contributed in the learning material preparation for the same developments.

**Responsibility:**

* Performed SIT and Integration testing for the release 2.0
* Performed Regression testing for the release 1.3
* Involved in writing test cases and executing them.

**Appreciations & Awards**

1. High appreciation from user for providing learning material matching requirements perfectly on time.
2. Offshore point of contact for Testing and support Team, managing daily status calls with Onsite Team and with business.
3. Appreciated with many POB’s as the client delighted.

**Technical Skills**

Web Technologies : HTML, Java script, Java, JSP, JPOs

Data base : Advanced SQL, Enovia

Tools : Jira, Rally, HPQC, Enovia, 3DExperience, JPOs, Business, Matrix and System

Operating systems : Windows, Linux

Cloud : AWS basics

Dev Ops tools : Jenkins, GitHub, Ansible, Nagios, Maven

**Educational qualification**

* Master of computer applications from All Saint’s PG College – Visakhapatnam (Andhra University) with an aggregate of 71% in the year 2010.
* Bachelor’s Degree from Bhaskar Degree college – Parvathipuram (Andhra University) with an aggregate of 61% in the year 2007.
* Intermediate from Bhaskar college – Parvathipuram (Board of intermediate – Andhra Pradesh) with an aggregate of 65% in the year 2004.
* SSC from Govt. high school – Parvathipuram (Board of Secondary Education – Andhra Pradesh) with an aggregate of 66% in the year 2002.

**Personal information**

Name : Charansingh B

Father’s Name : Neelakanteswara Rao.

Date of Birth : 26th Aug 1986.

Marital Status : Married.

Language Known : : English, Telugu and Hindi.

Current CTC : 15 lacs.

Notice Period : 30 days. (Negotiable)

**Charansingh Batha**