**Saravana Bhavan**

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Bangalore, India

**Profile Summary**

Certified **Professional Scrum Master (PSM I)** – handled multiple Scrum teams and around 2 years experience as Scrum Master

An overall experience of around 12 years in various roles as QA Manager, QA Lead, QA Engineer with comprehensive experience on Agile Methodologies and Testing process

**Summary of Experience**

* Acted as Scrum Master and introduced Agile practices and Scrum framework to the organisation
* Proficiently organize and facilitate daily scrum, sprint reviews, retrospectives, sprint and release planning
* Coaching the team on Agile principles and processes and track and remove impediments for the Scrum team
* Collaborate closely with product owner on backlog grooming to keep product backlog relevant and prioritized, ensuring acceptance criteria are agreed upon and stories are ready for sizing
* Ensure proper tracking of all documentation such as agreed design, well defined user stories, sprint reports and sign-offs on deliveries
* End-to-end responsibility for each sprint with sprint planning and retrospective review, define and get the agreement the Definition of Done with the team and stake holders
* Effectively track team’s progress, including burn down, velocity and release forecasting
* Built relationship with Product owner and other stake holders to facilitate team's interaction with them
* Engage with other Scrum Masters to increase the effectiveness of the application of Scrum in the organization
* Facilitate getting the work done without coercion, assigning, or dictating the work
* Update Agile tracking systems to provide transparency on product and sprint backlogs
* Work continuously to bring the key performance indicators in order to accomplish the sprint goal
* Coaching teams to self-organise & find their own way
* Building a trusting and safe environment where problems can be raised without fear of blame, retribution, or being judged
* Help team to solve problems rather than provide solutions
* Provide all support to the team using a servant leadership style whenever possible, and lead by example
* Continuously learn Agile/Scrum techniques and share findings with the team
* Work with the Scrum Team and the Product Owner to negotiate the minimum viable product for delivery
* Expertise in Test & validation of various Web based, and Client-Server applications; System testing, Sanity testing, Functional testing, Regression testing, API testing and Production support testing
* Setting up test environments; developing test strategy, test plan, test cases, test suites, scenarios, test data & requirement traceability matrix
* Leading the software quality process involving review of product functions, test specifications & documentation, defect prevention, metrics collection, team leadership and analysis, debugging & resolution of issues; monitoring the quality of all deliveries made by the team
* Managing defect life cycle including defect creation, defect tracking and root cause analysis of defects; creating quality assurance documents like traceability matrix, defect trend charts and metric reports
* Automated all End-to-End test cases using Selenium Webdriver
* Code optimization / refactoring to improve efficiency of automation code
* Involved in in developing customized different automation testing frameworks including but not limited to Data driven, Keyword driven & Hybrid frameworks using Page Object Model; Selenium – TestNG & Selenium – Cucumber
* Adept in Team management skills like recruitment, tasking, monitoring, skill upgrade, competence management, career planning, motivation and mentoring of the team
* Expertly promote continuous improvement and help teams increase productivity and foster innovation

**Key Skills**

Agile Methodologies Iteration / Sprint Planning

Team Management Stakeholder Management

Software Quality Assurance SDLC & STLC Management

Test Automation Management Project Execution & Transition

**Technical Skills**

**Automation Tool :** Selenium WebDriver, eggPlant

**Scripting** : Java, Python, SenseTalk

**API Testing** : Postman

**Continuous Integration** : Jenkins

**Build Management Tool :** Maven

**Test Management Tool :** HipTest, Zephyr & Test Link

**Version Control :** GitHub, Bitbucket

**Document Management :** JIRA – Confluence & SharePoint

**App Servers :** JBOSS WildFly, Oracle BEA Weblogic, IBM WebSphere

**Cloud :** AWS

**Certification**

* Successfully cleared **Professional Scrum Master I** certification from Scrum.org
* Successfully cleared **ISTQB** Foundation Level certification in Software Testing
* Undergone **eggPlant** (automation tool) training (by TestPlant) and certified as eggPlant expert

**Education**

* B.C.A., - Bachelor of Computer Application

**Accomplishments**

* Successfully completed a Transition project from Onsite UK to offshore in 1 year
* Received Management Special award twice in 4 years
* Successfully overcame challenges related with quality, cost and schedule during execution of projects

**Experience Summary**

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| --- | --- | --- | --- |
| **From** | **To** | **Position** | **Employer** |
| Apr 2019 | Till date | Scrum Master / QA Automation Lead | BFC Technology, Bangalore |
| Dec 2017 | Mar 2019 | Quality Assurance Lead | Magnitude Software Pvt Ltd., Bangalore |
| Aug 2015 | Nov 2017 | Manager – Software QA | Intrust Global eServices Pvt Ltd., Bangalore |
| May 2007 | Jul 2015 | Process Lead – QA | Hibu India Pvt Ltd., Bangalore (Formerly Yell Adworks India Pvt Ltd.,) |
| Aug 2005 | Apr 2007 | Asst. Team Lead | Macmillan India Pvt Ltd., Bangalore |

**Project Details**

1) **Adapt** is a clean, focused and integrated dashboard for Cloud and Storage, which helps customer to identify critical business data and make decisions accordingly. One click cloud-to-cloud collection, monitoring and out of the box content services like EC2, S3, EBS, and Billing and many more.

2) **Agility Governance** is complete Product Information Management software, covering all the functions of a publication platform that drives multi-channel e-commerce. The data managing is highly flexible and the system can be easily integrated with other enterprise applications (Quark Xpress and InDesign) to more efficiently gather, manage and communicate product information to internal business users and external customers. Agility Governance is a Java based application.

3) **AMI – Web Client** (Agility Modular Interface) is a multi-user complete web based Content Management and publishing solution covering all the functions of a publication platform. Its motive is to publish Digital Catalogues without any interventions.AMI ishighly parameterized to support constantly changing customer and regulatory requirements. It is also highly secure and provides support for different authentication mechanisms. Being web-based, it gives an organization truly anytime, anywhere access

4) **Page Builder interfaced with AG** (InDesign and QuarkXpress) tools are superior software for the delivery of print, web and flash output and which are interfaced with AG and this AG Page Builder allows to paginate information from AG Database onto Pagebuilder documents. Information can brought onto the page using generic designs which can be created the layout using the standard Page builder tools

**Personal**

Date of Birth : 20 June, 1972

Father’s Name : Sankara Narayanan

Languages Known : English & Tamil

Passport Details : M3527566 – Bangalore, India (valid up to November 2024)