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**Role: Salesforce Developer/Admin**  
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### **PROFESSIONAL SUMMARY:**

- Having **2 years** of IT experience in Salesforce Admin/Development which includes Project Setup, Application Development, Designing Custom Pages, Data Loader and Force.com IDE environment and management customer centric user stories in well adapted agile Environment.
- Administration and Implementation experience on Salesforce.com Platform.
- Hands on Experience in **SOQL, SOSL**.
- Worked on Design of Data model using **Objects, Tabs, Fields, Relationships, Record types** and View through **Page Layouts**.
- Experience in SFDC development using **Apex classes, Triggers, SOQL, SOSL, Batch Classes**.
- Designed Custom **Formula Fields, Process Builder, Validation Rules, Workflows, Flows** and **Approval Processes** according to application requirements.
- Responsible for creating **Reports** and **Dashboards** for Business Analysis.
- Created **Users, Roles, Profiles** and **Permission Sets**.
- Has good practical knowledge on data security rules can work on security protocols in salesforce like **OWD, Profiles** and **Roles**
- Work Experience with **Apex Data Loader** for Data migration Activities.
- Good Experience on workbench

### **PROFESSIONAL EXPERIENCE**

- Worked as a Project Engineer from Dec 2020 to till date in Wipro Pune.

### **EDUCATIONAL QUALIFICATION**

- **B. Tech** from **K.L.E Dr.M.S.Sheshgiri College of Engineering and Technology**

## **ACHIEVEMENTS:**

- Received awards/Recognition for presenting sprint demo.
- Excellent Presentation, Interpersonal, written, and verbal communication skills, strong enough to present and handle meetings with confidence
- Completed various modules on Trailhead and got trailhead EXPEDITIONER rank

## **TECHNICAL SKILLS**

**SFDC Tools and Apps:** Data Loader, Workbench, Force.com.

**SFDC Admin:** Profiles, Roles, Users, Sharing Rules, OWD, Page Layouts, Email Services, Approvals, Data Model Workflows, Process Builder, Validation rules, Reports, Dashboards, Record Type, Email Administration, Formulas, Assignment rules and permission sets.

**SFDC Development:** Apex classes, Triggers, Batch Classes, SOQL, SOSL, DML Operations.

**Languages:** Apex, C, Java(core)

**Application Knowledge:** Excel, Word Documentation, PowerPoint presentation & JIRA.

## **PROJECTS UNDERTAKEN:**

**Project Name:** Covance

**Client** : LabCorp, USA

**Role** : Salesforce Developer, Conga CPQ admin

**Technologies:** Salesforce.com platform, Conga, Apex Class, Triggers, Constraint Rules

**Duration** : Jan-2021 to till date

## **Description:**

LabCorp Drug Development Formerly called Covance is a contract research organization (CRO) headquartered in Burlington, North Carolina. It provides nonclinical, preclinical, clinical and commercialization services to pharmaceutical and biotechnology industries. It develops drugs for a range of industries, offering services in the preclinical, clinical and post-market phases of drug development.

**Roles & Responsibilities:**

- Involved in writing test cases, creating profiles and multiple custom objects
- Involved in developing Apex Classes, Triggers, Batch Classes.
- Worked on creating multiple SOQL Queries for data Migration to check the data in system
- Designed and developed Workflow rules, Process Builder, Validation Rules, Formula Fields and Flows.
- Involved in executing test cases with no defect
- Participated and given Knowledge Transfer sessions.
- Creating Objects and Validation Rules inside Salesforce.com
- Set up Custom Settings, Fields, Profiles, Permissions, Roles
- Worked on various salesforce.com standard objects like Accounts, Leads, and Opportunities
- Involved in field and record level Security.
- Did Import & Export of the Bulk data through Data Loader
- Contributed to each project delivery phase (analysis, test) indifferent roles and gained trust of clients
- Knowledge of X-Author for Excel(XAE)
- Knowledge of Conga templates

**Certificates:**

- Apttus Certified CPQ 201
- Apttus Certified CLM 201
- Salesforce Platform Developer 1