Nandhini G

Experience Summary

I have been with Cognizant Technology Solutions since June 2014. I have 3 Years of experience in Functional Testing for Care first and 4 Years of experience in Guidewire Testing for Mercury insurance.

I have experience in Market Facing Testing projects and completed a few successful projects in both Healthcare and Insurance domains. I have strong analytical skills, excellent communication and organizational skills to work independently as well as in a team.

Education and Certifications

Title of the Degree with Branch	College/University	Year of Passing	Grade
Master of Computer Application	Anna University	2020	First Class with Distinction (80%)
Bachelor of Science in Computer Science.	Vivekananda college of Arts&Sciences for Women (Periyar University, Namakkal	May-14	First Class with Distinction (87%)
XII	Reliance Matric Hr. sec School, Erode	May-11	78%
X	Reliance Matric Hr. sec School, Erode	May-09	87%

Technical Skills

Technology	Functional Testing
Programming Languages	SQL, Visual Basic
Tracking Tools	HP Quality Center, JIRA, HP ALM

Internal Certifications

- Introduction to Managed Healthcare - Internal (Jun '15)

- CCP in Automation for Learners (Jan '16)

- ISTQB - Internal

Preferred Work Location

Coimbatore

Contact Details

Mobile No. +91 9095914800   Email : **Nandhini.G2@cognizant.com**

Relevant Project Experience

About the Client Care first

- **Care first**, a largest health care insurer in the Mid-Atlantic region, serving 3.4 million members in the regions of Maryland, the District of Columbia and Northern Virginia, with the largest provider network. CareFirst wins 2013, 2014 and 2015 award for Most Ethical Company.

Project Details

Project #1

Title: SIT Engagement
Client: Care First
Role: Functional tester
Time Period: 27/07/2014 to 30/09/2015

Key Functions

- Broker Express application was developed by CareFirst BlueCross BlueShield (CareFirst) for the one consolidated system for quoting, proposals and account installation for Group HealthCare Policy.
- Group health insurance plans are one of the major benefits offered by many employers. These plans are generally uniform in nature, offering the same benefits to all employees or members of the group.
- The **ACA/On Exchange** was enacted to increase the quality and affordability of health insurance, lower the uninsured rate by expanding public and private insurance coverage, and reduce the costs of healthcare for individuals and the government.

Role and Responsibilities

- Involved in Test Design activities.
- Interacting with Onsite for Project execution and issue handling
- Involved in Defect Analysis, Tracking & Reporting
- Involved in System Testing & Regression testing.
- Reporting status for Test Execution phase on Daily, Weekly basis
- Played a SME role for DCHL Automated Process and Facets Upgrade in both Design Phase and Execution Phase.
- Involved in Requirements gathering and analysis.
- Worked for Test Artifacts preparation including Test plan, Test strategy and Test scenarios and gave the walkthrough for the Artifacts to the respective Stakeholders.
- Performed System and Regression testing of the On Exchange Projects and have found good number of defects in the system throughout the testing cycle.
- Provided KT to new joiners to the team and mentored them to empower them to work independently in projects.
- Knowledge in both FTP and EDI File Transactions.
- Knowledge in Facets Enrollment.

Tools Used: HP Quality center.

Accolades Received

- Got "Care first Spot Award" for Q3 2015 in the month of OCT-2015 from Broker Express Team.
- Got Appreciation Mails from Both Offshore and Onsite Counter parts on Zero Defect Leakage

Project #2

Title: Client Letter Generation, Benefit Testing
Client: Care First
Role: Functional Tester
Time Period: 01/10/2015 to 31/03/2016

Role and Responsibilities

- Execution support in Client Letter Generation
- Knowledge on Claims Adjudication
- Gained Basic Knowledge about HP Unified Functional Testing
- Learned and used new tools like Selenium, UFT.
- Participated in Execution phases.
- Test Execution using ALM.
- Involved in Test Scripting activities (Maintenance)
- Maintained the Issues log and provided weekly progress reports to senior management.
- Reporting status for Test Execution phase on Daily, Weekly basis
- Worked in HP Service test tool as part of Automation testing.
- Performed Regression testing.
- Performed Ad-hoc testing and parallel testing of various test cases.

Tools Used: HP Unified Functional Testing, HP Quality Center, Selenium

Project #3

Title: SIT Engagement – APOLLO -*Web based application testing*
Client: Care First
Role: Functional tester
Time Period: 01/04/2016 to 31/05/2017

Key Functions

- Broker Express application was developed by CareFirst BlueCross BlueShield (CareFirst) for the one consolidated system for quoting, proposals and account installation for Group HealthCare Policy.
- APOLLO Program is the sunset of the Benefit focus application which is owned by a Third-party vendor.
- Major role of the Apollo program is to combine the private exchange and Benefit focus application.

Role and Responsibilities

- Involved in Requirements gathering and analysis.
- Involved in Test case preparation.
- Involved in Test execution and Functional Testing.
- Involved in Client calls.
- Involved in the Bug reporting.
- Played a SME role for APOLLO Small market Functionalities and Facets Upgrade in both Design Phase and Execution Phase.
- Played a SME role for APOLLO Midmarket Functionalities and Facets Upgrade in both Design Phase and Execution Phase.
- Worked for Test Artifacts preparation including Test plan, Test strategy and Test scenarios and gave the walkthrough for the Artifacts to the respective Stakeholders.
- Performed System and Regression testing of the On Exchange Projects and have found good number of defects in the system throughout the tenure till date.
- Provided KT to new joiners to the team and mentored them to empower them to work independently in projects.
- Knowledge in both FTP and EDI File Transactions.
- Knowledge in Facets Enrollment.

Tools Used: HP Quality center.

About the Client Excellus

- **Excellus** is a non-profit health insurance company headquartered in Rochester, New York. Excellus Health Plan, Inc., doing business as Excellus BlueCross BlueShield, provides health care and long-term care insurance plans for individuals and families, sole proprietors, small businesses, and midsize and large businesses in New York.

Project #4

Title: SIT Engagement – Focus Claims Review - Claims
Client: Excellus Health Plan Inc
Role: Functional tester
Time Period: 01/06/2017 to 25/09/2017

Key Functions

- Focus Claims Review is the project which process the claims using the Orthonet. OrthoNet is a leading musculoskeletal management company located in White Plains, New York.
- OrthoNet will review the selected claims and compare the claim submitted to the services.
- OrthoNet will conduct this review in accordance with set of CPT codes and send them to OrthoNet queue.
- OrthoNet will be sent a daily report of the claims suspended in the claims processing system for their review along with all claim attachments.

Role and Responsibilities

- Involved in Requirements gathering and analysis.
- Involved in Test case preparation.
- Involved in Onsite calls.

- Worked for Test Artifacts preparation including Test plan, Test strategy and Test scenarios and gave the walkthrough for the Artifacts to the respective Stakeholders.
- Involved in Test execution and Functional Testing.
- Involved in Claims Adjudication
- Involved in Medical, Institutional and Dental claims processing.
- Knowledge in Facets Enrollment.
- Knowledge in EDI Transactions like 837 and 834.

Tools Used: HP Quality center.

Project #5

Title: SIT Engagement – IMD – Auto Enrollment
Client: Care First
Role: Functional tester
Time Period: 26/09/2017 to Present

Key Functions
- IMD application was developed by CareFirst BlueCross BlueShield (CareFirst) for the one consolidated system for enrolling members in the Medical, Dental and Over 65 plans.
- Facets Member enrollment in IMD happens using the different sources like using the online applications and XML's.

Role and Responsibilities
- Involved in Requirements gathering and analysis.
- Involved in Test case preparation.
- Worked for Test Artifacts preparation including Test plan and Test scenarios.
- Test Execution using ALM.
- Knowledge in Facets Enrollment.

Tools Used: HP Unified Functional Testing, HP Quality Center,

About the Client Mercury Insurance

- Mercury General Corporation is a multiple-line insurance organization offering personal automobile, homeowners, renters and business insurance. Founded in 1961 and headquartered in Los Angeles, Mercury has assets in excess of $4 billion, employs 4,500 people and has more than 8,000 independent agents in 11 states.

Project #6

Title: Multirater
Client: Mercury Insurance
Role: Functional tester
Time Period: 18/01/2018 to 20/01/2019

Key Functions
- Multirater is a project where we create quotes in multiple Third-party Insurance rating platforms and bridge the quotes to Guidewire Platform.

Role and Responsibilities
- Involved in Requirements gathering and analysis.
- Involved in Test case preparation.
- Worked for Test Artifacts preparation including Test plan and Test scenarios.
- Test Execution using ALM.
- Knowledge in Guidewire PPA, HO.

Tools Used: HP ALM

Project #7
Title: Commercial Multi-Peril (CMP)
Client: Mercury Insurance
Role: Functional tester
Time Period: 21/01/2019 to Present

Key Functions
- Commercial multi-peril (CMP) policy offers at least two forms of commercial insurance coverage, encompassing a variety of potential losses incurred from numerous causes. This type of policy essentially bundles together several property and general liability insurance policy types into one, covering multiple hazards.
- Commercial multiple peril insurance policies can include a wide range of insurance coverages that apply to a variety of business types. These include:

  - General liability
  - Product liability
  - Medical expenses
  - Building, Business and personal property
  - Equipment breakdown protection coverage
  - Business income and extra expense
  - Bailee coverage
  - Commercial crime, Employee theft and forgery
  - Spoilage coverage, Liquor liability coverage
  - Hired auto and non-owned auto liability.
  - Barber shops and hair salons professional liability
  - Pharmacists/druggists
  - Beauty salons professional liability
  - Directors and officers liability
  - Ordinance or law coverage
  - Utility services

Role and Responsibilities
Agile Testing
- Involved in Sprint Planning, Scrum calls, Walkthrough's.
- Involved in Test case preparation, Test Execution, Test Estimation.
- Worked for Test Artifacts preparation including Test plan and Test scenarios.
- Test Execution using JIRA.
- Knowledge Across in Guidewire PPA, HO, Business Auto, Claimcenter, Billing center

Tools Used: HP ALM, JIRA