

# Shivangi Dikshit

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## Certifications

- Platform Developer I
- Salesforce Certified Administrator
- Salesforce Certified Platform App Builder
- Sales Cloud Consultant
- Salesforce CPQ Specialist
- Salesforce Certified Business Analyst
- Copado Fundamental I

## Work Experience

- **Previous Company Name:** PWC SDC, Bengaluru, India
- **Project:** Healthcare , Internet and Hospitality.
- **Duration:** Jan 2021 till June 2022
- **Designation:** Associate 2
- **Previous Company Name:** Tata Consultancy Services
- **Project:** GE Healthcare and Swift
- **Duration:** July 2016 till Dec 2020
- **Designation:** System Engineer

## Career Objective

A passionate and skilled Apttus/Salesforce CPQ Developer who offers a unique combination of cross functional skills through design, debugging, implementation and integration to associate with an organization where I get opportunities to learn thereby applying my knowledge and skill.

## Projects Undertaken

### **APTTUS Amadeus (PWC Bengaluru, India):**

- Develop Apttus CPQ services for various travelling, dinning and online shopping, etc., Pricing and Product Management.
- Application administration working on flows and securities.
- Deployment using Agile accelerator and Big Bucket.
- Actively working with clients on functional and technical requirements, performing functional testing as well.

**POC's:** Working on designing surveys and custom carts.

### **Salesforce CPQ Hologic and Cantaloupe (PWC Bengaluru, India):**

- Develop Salesforce CPQ products, Pricing and Product Management, Advance Approvals.
- Develop apex classes, Visualforce pages, triggers, email templates, Flows.
- Deployment using Copado and Project Force.
- Data load in sandboxes, Performing functional testing as well.

### **APTTUS GE-Healthcare (Pune, India):**

- Develop apex classes, Visualforce pages, triggers, email templates, workflows, approval processes as per the requirement.
- Application administration
- Deployment using eclipse IDE, Pricing and Product Management
- Data load in sandboxes, Integration using REST API.

**POC's:** - Working with agreement, Getting Local and Standard Currency  
- Forecastable item and locked item implementation on product.

### **APTTUS SWIFT (Kuala Lumpur, Malaysia):**

- Working with the client team together developing the CPQ for the setup.
- Understanding the requirements and doing POC.
- Development of Product and Pricing for the system.

## Achievements and Summary

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- A passionate and skilled professional with hands-on working experience of 6 years on various Salesforce related technologies. With 4+ years of expertise in Salesforce/Apttus CPQ development and also Salesforce BA.
- **Completed Green belt certification with creating email notification for mail which was highly appreciated by client.**
- **Got 'On the Spot', 'Special Initiative' and 'Real Time Recognition' award many times.**
- **Active member in 'Purpose For Life', 'Fit For Life' and 'Covid Health PWC App'**
- Experience using Apex, Visualforce, Trigger, Asynchronous Apex, Aura coding as a part of customization using programmatic approach and Functional Handling.
- Experience using Salesforce provided Flows, Workflows, Approval Process, Process Builder, Email templates and other features as a part of point & click customization approach.
- Excellent communication and interpersonal skills, a quick learner and a team player.

## Managerial Skills

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- Strong Planning and Organization Skills
- Ownership and Attention to detail
- Positive Attitude
- Client Engagement
- Team Work & Smart Work

## Software Proficiency

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Languages	Apex, SFDC Fundamentals, Apttus CPQ (Pricing and Product), Salesforce CPQ,SOQL
Web Designing	HTML, CSS, Visualforce, Aura Component
Tools	Developer Console, Data Loader, Workbench, Github, Rally,VS Code, Copado
Others	Reports and Dashboards, Lightning App Builder, Excel, Powerpoint

## Education

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Qualification	University	Year of Completion	Percentile
Bachelor of Technology(Computer Science)	A.K.T.U	2016	74%
HSC	C.B.S.E.	2012	83.86%
SSC	C.B.S.E.	2010	87.5%

## Personal Profile

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- **Date of Birth** : 10th March 1994
- **Nationality** : Indian
- **Languages Known** : English, Hindi
- **Hobbies** : Travelling, Reading, Cooking