

Aditya Suhag

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Experience Summary

I am an enthusiastic professional with **3.5 years** of diversified experience in **Nestaway Technologies Pvt Ltd** .covering operations, Code Deployment, Technical Support, Production Support, Design and Process Enhancement and Process Automation.

I have extensive experience in scripting in Ruby for data cleaning, data correction and data upload. Below are the highlights of my experience summary.

- Excellent interpersonal, organisational, leadership and oral/written communication skills
- Good understanding of Nestaway Business Processes
- Experience of working in operations as well as IT
- Manage technical process and resolve technical issues
- Ability to work with and support cross-functional project teams.

Technical Skills:

Tools/Software

Salesforce, Fresh-desk

Languages and Technologies

Ruby on Rails, PLSQL

Configurations - GitHub

Database - MySQL

Operating System – Ubuntu, Mac OS, Windows

Qualifications:

Bachelors of Technology (Computer Science and Engineering) from P.D.M College Of Engineering, Bahadurgarh, Haryana in 2011-2015

Professional Experience

The details of the various assignments that I have handled are listed here.

2016 – Present

Nestaway Technologies Pvt Ltd. (Bangalore)

Role - DevOps Engineer – I

Responsibilities

- Automated scripts for Bug Fixing.
- Responsible for new Pilot project's Implementation.
- Deriving new logic's for Data Analyst's.
- Automated scripts in Ruby for data loading.
- Responsible for weekly Deployments.
- Responsible for users related queries.
- Managed recurring customer support activities.

(2015-2016)

Nestaway Technologies Pvt Ltd. (NCR)

Role - Sr. Associate Business Operation

Nestaway started his Operations in NCR region where I was responsible for handling Supply Chain, Onboarding process of Houses, Onboarding and Off-boarding of Tenants)

SOPRA INDIA PVT. LTD

Noida ,India

8th Semester Training (Jan - May 2015)

Project Description : The project deals with all the aspects of subscriber management starting from subscriber enrolment, processing order, delivery tracking and complaint resolution. The particulars of the first time subscriber are processed and entered into the database and a unique Subscriber ID is generated through automated system. The subscriber according to the type of subscription chosen receives his copy timely. Apart from this the specifics of the subscriber are tracked thoroughly and any kind of complaint or query is handled methodically and instant solutions are provided thereby satisfying the customers and proving to an effective and efficient system.

Project Technology : Database: Oracle 10g Enterprise Edition Release 10.2.0.3.0-Production,
Reporting Tools : Report Builder 10.1.2.0.2 .

Summer Intern (HARYANA POWER GENERATION CORPORATION LIMITED) (Jun - 15th July2014.)

Overview and familiarisation with the basic functionality of various subunits of thermal power plant

Learnt Interdependency between various thermal power plant units, their correlation and importance of each unit.

Learnt Power Plant Simulations to check adequate stress on thermal power plant's mechanical, electrical equipment's

Redesigned the old website of the HPGCL and developed Internal Mail Portal under the IT department of HPGCL

Extra Curricular Activities

Co-Ordination and Management

As a core member of the organising committees of the various arms in UCE, helped organise multiple social, educational and professional activities on campus.

Training and Placement Cell, Student Representative – a single point of Contact for the companies coming on campus for Placements, and helping the committee update and/or create trainings to bridge the gap between students and preferred skillsets for potential future employers.

Cultural Fest Core Committee – helped the organisation of by spearheading multiple events.

Sports

Growing up with a deep passion for most outdoor sports activities, while playing multiple sports as an amateur, have excelled in Cricket, Volleyball.

Sports Captain, College and University – Appointed Sports captain for the CSE Dept for Inter college tournament.

House Captain, School - Appointed House captain where I was responsible for getting my House to Top among the other houses.

PERSONAL INTERESTS

Active Blood Donor.

Travelling through India on a Bike, and learning about new cultures and people.