



**Anurag Mishra**

**Email Id:** anuragmishra9858@gmail.com

**Experience:** 1year

**Mobile:** 9519883187

To create value and recognition at the workplace by producing the best results for the Organization through coordination and hard-work - which will help me in enhancing my knowledge in leading technologies for the continuous growth of the Organization

### Experience Summary

- ✦ Currently working as **Salesforce Admin & Developer** at **Prontoux**
- ✦ Experience in SERVICEMAX
- ✦ Experience in developing Apex Classes, Apex Testing
- ✦ Experience in working on Service and Sales (Basic) Cloud
- ✦ Working with Process Builder, Workflow rules, Custom Settings, Custom Label, Data Loader and configuration, Salesforce Workbench
- ✦ Experience in customizing standard objects, creating roles and profiles, and configuring the permissions based on role Hierarchy
- ✦ Experience in building validation rules, field dependencies, workflow rules and Email templates, process builder, custom labels, custom settings, record types, page layouts and custom metadata types
- ✦ Hands-on experience in developing code using the Developer Console
- ✦ Experience in using JIRA and visual studio code tools
- ✦ Experience in writing test classes and test coverage for all the apex class designed
- ✦ Experience in migrating data and deploying metadata from one salesforce org to other org using changesets
- ✦ Worked in Agile methodology

### Achievements and Recognitions

**1 X On the Spot Award.**

### Academic Profile

- |  |      |
|--|------|
| • B.com TD COLLEGE JAUNPUR, Uttar Pradesh. | 2022 |
| • HSC from UP Board                        | 2019 |
| • SSC from UHSS UP Board                   | 2016 |

### Professional Experience

Organization: **Prontoux service private limited Noida India**

Duration: **May 2022 to Till Date**

#### Key Responsibilities

- Responsible for Admin and developers Activity and deployments
- Worked on the Security model using Profiles, Roles, and Sharing Model (Organizational-wide defaults & Sharing rules) settings
- Developed Apex Classes, Triggers, Batches
- Created Objects, Fields, and Page layouts
- Use data loader to migrate the data from one org to another
- Create Report and Dashboards for sales user
- Create validation rule when required

**Project Description:** Prontoux Service Private Limited offers services to its customers to improve the Salesforce (Sales and Service) module with configuration and customization. Our current project relies entirely on improvement, we primarily used JIRA to accept the user's requirement.

#### **Personal Details**

**Name:** Anurag Mishra

**Father's Name:** Pramod Kumar Mishra

**Language:** English, Hindi

**DOB:** 26<sup>th</sup> Feb 2002

**Marital Status:** Unmarried

**Phone:** +91-9519883187

**Anurag Mishra**