R. K. L RAO

E-Mail: rklrao@gmail.com
Phone: +91-9640 977 323

Enterprising professional with an analytical bent of mind and self motivated to lead non-routine and complex business solutions to meet client needs; in pursuit of assignments in
Agile Project management and Scrum Master, Agile Methodology, JIRA, Web technologies.

CORE COMPETENCIES

Agile methodologies

Project Management

Scrum Master

Scrum, KANBAN

JIRA

React JS

Angular JS

HTML 5

CSS3

Process Improvement

Stakeholder Management

Team Building & Leadership

PROFILE SUMMARY

- **Agile project manager and scrum master** with **nearly 11 years** of experience across **project management** and related operations.
- Presently associated with **Caprus IT, as Project Manager;** leading the overall progress and implementation of on demand video calling solution and assisting company to establish a robust, sustainable solution that supports business requirements of various clients.
- Excellence in implementing Agile methodologies and scrum framework to help the organization meet business challenges and customer satisfaction.
- Comprehensive experience in creating work flows, work flow schemes, new projects, product backlog using **JIRA project management tool**.
- Extensive experience in creating and managing **sprints, scrum ceremonies** and project overall progress reporting.
- Hands-on experience in development using **React JS and Angular JS** with proven skills on **problem-solving and faster resolutions.**
- Excellent skills in addressing **impediments and** motivate resources to increase productivity.
- Forward-focused Project Manager with knowledge in concepts of end-to-end **project planning and implementation.**
- Solid management skills, capable of leading & motivating individuals to maximize levels of productivity.
- Proficient in handling and management of **client relationship** by frequent interactions with clients.
- In-depth knowledge of several **development methodologies** including **Agile, Waterfall SDLC models.**
- Strong technical skills including hands on development in web technologies, hands on Linux administration and database management.

NOTABLE ACCOMPLISHMENTS ACROSS THE CAREER

- Successfully handled technology shift and preparing team for the same without hindering project timelines.
- Contributed to complex technical problems resolution and ensured the effective removal of impediments for the team.
- Directed cross functional teams of 15 development and QA resources to manage multiple projects and ensured timelines.
- Headed the successful implementation of end-to-end solution migration and upgrades hosted on external private cloud (AWS) to in-premises environment for various clients.
- Created projects in JIRA from scratch and work flows as per the organization recommended SDLC flow.
- Designed and developed interactive user's stories and data visualization rich dashboards using JIRA by integrating and highlighting key metrics to gain exposure into internal functions, projects, utilization and performance that helped organization to achieve major milestones of products.
- Conferred with the title of **Excellence award** for going beyond expectations at XIUS-bcgi.

SKILL SET

- Project Methodologies: Agile, scrum framework.
- Project Management tool: JIRA, MS-Project(hands on)
- Web Technologies: React JS, HTML5, CSS3
- IDEs and tools: Visual Studio Code
- Databases: MySQL 8, SQL Server.

ORGANISATIONAL EXPERIENCE

COMPANY: CAPRUS IT Pvt. Ltd., Madhapur, Hyderabad
ROLE: Project Manager and Scrum Master
DURATION: Since October 2018 to till date

KEY RESULT AREAS:

- Work with product owner to promote and contribute to the improvement of the product backlog.
- Facilitate sprint planning, backlog grooming, daily stand-up meetings, reviews/demos, retrospectives, and other scrum ceremonies.
- Communicate complex issues to stakeholders with recommendations on the path forward.
- Allocate resources appropriately to meet program needs and minimize resource contention.
- Coordinate stakeholder meetings to ensure all parties understand the deliveries and milestones.
- Leading a project team in delivering a solution to the customer and overall performance responsibility for managing scope.
- Manage all project resources and establish an effective communication plan with the project team.
- Oversee all aspects of projects. Set deadlines, assign responsibilities and monitor and summarize progress of project. Prepare reports for upper management regarding status of project.
- Track and remove impediments for the scrum team.
- Set goals and develop metrics and reports using JIRA to help the team understand its health and progress.
- Coach team members to understand Scrum and the Agile Principles.
- Liaise between the business units, technology teams and support teams to ensure clear communications among stakeholders.
- Participate in solution reviews to assess user experience to identify usability impacts and recommend solutions or processes to mitigate impacts.

PROJECTS HANDLED:

- **CapV**
  On demand video calling platform based on webRTC protocol. capV is a next generation video calling platform that works on any operating system without needing any modification and anybody with access to a browser can have access to all its features and functionality.

  Team size: 15
  Technologies: ReactJS, Redux, JSX and CSS3, Android and iOS.

- **Capfie**
  Field Force Management Aggregator platform. Cupcake Service App empowers the consumer with high service predictability and provide management tools to the Service Companies that support the consumer.

  Team size: 8
  Technologies – Angular 6, oAuth 2, Spring framework, Hibernate.

COMPANY: CellulAD Communications, Kamalapuri colony, Hyderabad
ROLE: Project Manager
DURATION: Jan 2010 to Sept 2018

KEY RESULT AREAS:

- Creating complete and achievable project plans to ensure timely and within scope delivery.
- Coordinate, monitor and control the execution of the project plan amongst the team members to make sure a project produces all required deliverables, within the specified constraints of time and scope.
- Holds weekly status meetings to identify risks and issues, adjust plans, timelines and communicate change on a continuous basis to the project team.

- Create and maintains project documentation to communicate the latest status and project requirements to team members.
- Manage communication between all stakeholders during all phases of the project.
- Proactively managing the relationship and communication with the client to ensure a high level of satisfaction.
- Track project performance to ensure successful completion of short and long term goals of the project.
- guide the team through the development, testing and implementation stages and review the completed work effectively.
- Provide direction and technical expertise in design, development and systems integration.
- Review the quality of the work completed with the project team on a regular basis to ensure that it meets the project standards.
- Handling the most complex of technical development concepts, latest software tools and technologies.

PROJECTS HANDLED:

- **Ypay**
  Voice based Mobile advertising platform. YPAY offers free calling services to all users regardless of their service providers. YPAY free calling services are device independent and are   available both for landlines and mobiles.

  Team size: 6
  Technologies: Spring Boot framework, Hibernate, BSS: Java, Spring, MySQL

COMPANY: XIUS-bcgi, Begumpet, Hyderabad.
ROLE: Lead developer
DURATION: October 2006 to December 2009

KEY RESULT AREAS:

- Mobility management module ownership and delivery.
- Preparing High Level, Low Level design documentation for feature implementation.
- Module version controlling and integration with other modules.
- Development of mobility module for HLR node of GSM network.
- Resolving issues by carrying out root cause analysis and mitigation.
- Unit testing, integration testing and release activities.

PROJECTS INVOLVED:

- **Mobility Management**
  Mobility management module for Home location register in GSM mobile networks.
  Technologies: C++, C#, SQL Server, HP-UX.

COMPANY: Tanla Solutions, Hitec city, Madhapur, Hyderabad.
ROLE: Software Engineer
DURATION: September 2004 to October 2006

KEY RESULT AREAS:
- Development of modules in Short Messaging Service Center product.
- Maintenance of short message service center node at Airtel, Jaipur.
- Managing bulk messaging service A to P model.
- Writing shell scripts to manage data backups and report management.

PROJECTS INVOLVED:
- **SMSC**
  Short Messaging Service Center for GSM networks.

ACADEMIC DETAILS

- Masters in Computer Science – Andhra University
- Bachelor degree in Computer Science – Andhra University.

PERSONAL DETAILS

Address for communication	Flat No. 13, Bheema Sai Nivas, Sai Krishna colony, Old Bowenpally, Hyderabad – 11
Languages Known	English, Hindi and Telugu.
Passport Status	Valid till 04/09/2022