PRATEEK BHATTACHARYA

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A-402, Ganesh Graceland, Pimple Sudagar, Pune, Maharashtra, India

APPLICATION DEVELOPMENT TEAM LEAD – SALESFORCE.COM – 5.5+ YEARS

PROFESSIONAL SNAPSHOT

❖ Certified **Application Architect** with 11 certification in Salesforce and a **Ranger** in Trailhead
❖ Coordinating with different teams/units like testing, Production, release management and clients to meet the deliverable deadlines
❖ Known for being cool and decisive during crises. Able to concurrently manage several ongoing tasks
❖ Impressive, fast track management & career driven approach by facing challenges and a desire to be successful in all endeavours, consequently accelerating team members
❖ An effective communicator with exceptional analytical, technical and client relationship management skills with ability to relate to people at any level of business and management

CORE STRENGTHS

❖ Certified Application Architect
❖ Certified Service Consultant
❖ Certified Sales Consultant
❖ Lightning Components
❖ Apex
❖ Visualforce Pages

❖ Data Management
❖ Workflows
❖ Web service
❖ Live Agent
❖ Triggers
❖ Data Migration

ACADEMIA

❖ **B Tech in ELECTRONICS AND INSTRUMENTATION** from KIIT University, Odisha, India in 2015

ORGANISATIONAL SCAN

ACCENTURE SOLUTION LTD., Pune (Jun'15 – Present)
Application Development Team Lead

Significant Highlights:

❖ Lead Developer on subsequent Lightning enabled projects integrating Salesforce with proprietary systems like Informatica, FMW, mulesoft, Dell Boomi etc.
❖ Perform detailed analysis of business and technical requirements and designed the solution by customizing various standard objects of Salesforce.com and other Platform based technologies like Apex, Force.com API, and Web Services.
❖ Delivered multiple projects in Agile Methodology
❖ Multi-Org Implementation
❖ Implemented, administered, and maintained Salesforce implementation for 4,300+ licenses
❖ Gathered requirements, estimated LOE and created functional requirements for key Salesforce projects
❖ Implemented Live Agent in Salesforce Console
❖ Built various Automation tools for automating the business process
❖ Implementation of Service cloud from scratch
❖ Performed customization using Apex and Visualforce
❖ Regular formal client interaction
❖ Creation of multiple SOAP & Rest based Web Services in salesforce to integrate with External systems
❖ Developed Email Service for customizing Email-to-Case functionality

- Managed API integrations and web services.
- Delivered couple of projects using DevOps Strategy
- Supported business needs with technical design documentation.
- Built batch classes to perform bulk operations in Salesforce
- Transformed Apex pages to Lightning components
- Part of the Accenture recruitment team for hiring Salesforce Experienced Developers

Certification

- Salesforce Certified Application Architect
- Salesforce Certified Data Architecture and Management Designer
- Salesforce Certified Sharing and Visibility Designer
- Salesforce Certified Administrator
- Salesforce Certified Platform App Builder
- Salesforce Certified Platform Developer I
- Salesforce Certified Sales Cloud Consultant
- Salesforce Certified Service Cloud Consultant
- Salesforce Certified Platform Developer II
- Salesforce Certified Advance Administrator
- Salesforce Certified Field Service Lightning Consultant

NOTEWORTHY CREDITS

- Received '**Client Star**' Award in 2020 for outstanding delivery
- Received Apex Award in 2018 for outstanding delivery
- Received '**Extra Miler'** Apex award in 2016 for outstanding performance

ACADEMIC PROJECTS

Organization: NTPC-SAIL
Duration: 1 months
Description: Underwent in-Plant training NTPC-SAIL, Bhilai, CG for a period of 04 weeks and learnt about the work of various instrumentation and machineries involved in making of steel

Organization: SAIL-BSP
Duration: 1 months
Description: PROJECT ON "HYDRIS ELECTRO-PNEUMATIC UNIT", SAIL-BSP, Bhilai, CG

PERSONAL DOSSIER

Date of Birth: 23rd January 1994
Linguistic Proficiency: English, Hindi and Bengali
Preferred Location: Pune
References: Will be pleased to furnish upon request