

# Mohammad Rizwan

Mob.No: +91 7038825542

Email Id- [rizwanconnects@gmail.com](mailto:rizwanconnects@gmail.com)

## PROFESSIONAL OVERVIEW

### Salesforce Developer & Administrator

- ❖ Total 8+ years of experience and relevantly 3.9 years of Professional Experience in Salesforce
- ❖ Well versed in Apex Data Loader and Apex / Visualforce, Lightning development in sandbox environments.
- ❖ Thorough understanding of declarative solutions including creation of custom objects, workflows, field updates, outbound messages and communication templates and Process Builder.
- ❖ Experienced with Apex Programming, Visual Force pages design, Custom Objects, Standard Objects and solid understanding of the capabilities and constraints of the SFDC CRM application.
- ❖ Experienced in Creating Permission sets, Profiles, Custom setting.
- ❖ Experienced in analyzing business requirements and implementing specifications to Salesforce custom objects, master-detail relationships and lookup relationships.
- ❖ Having Knowledge of Governor Limits, Best Practices.
- ❖ Experience in technologies like Visual force, Lightning, HTML, CSS and JavaScript.
- ❖ Working experience in Debug Logs, Debug Levels and Developer console.
- ❖ Have Working knowledge on declarative features and Automation tools.
- ❖ Knowledge in Salesforce Lightning.
- ❖ Experience in Salesforce Service Cloud Case Management.
- ❖ Knowledge of Lightning Web Components.

## TECHNICAL SKILL

- ❖ Salesforce Technologies:
  - Apex Classes, Triggers, SOQL, SOSL, Visual Force (Pages, Components), Lightning Components, Apex Data Loader, Apex, REST API, Reports, Dashboards, Custom Objects, Lightning Flow Builder.
- ❖ Web Technologies:
  - HTML 5, XML, JavaScript, CSS.
- ❖ Business Modelling Tools:
  - MS Office, MS Outlook, CSI (Agile Management Tool), Azure GIT, Visual Studio, Copado, Eclipse.
- ❖ Operating Systems:
  - Windows, UNIX.
- ❖ Project Methodologies:
  - Agile Methodology.
- ❖ Deployment Tools:
  - ChangeSets, Azure, Bitbucket, Jira, etc

## PROFESSIONAL EXPERIENCE

### **Working as a Salesforce Developer In Bullfinch Software Private Limited.**

October 2019 - Till now

### **Worked as a System Administrator In Net Business Solutions.**

April 2015 to September 2019

#### **Project 1**

##### **Client : Humana Health Care Insurance Project**

**Role :** Salesforce developer and admin

**Description :** The aim of this project is to implement a robust Customer Relationship Management (CRM) system for Humana Health Insurance, a leading provider of health insurance services. The CRM system will enhance customer interactions, improve operational efficiency, and drive customer satisfaction by streamlining processes and enabling personalized communication.

- ❖ Experience in Apex and Visual force Pages.
- ❖ Created Lightning Components as per the requirements, experienced in Lightning App builder.
- ❖ Created Custom setting, Permission sets, Custom profiles, public groups to restrict the data access to the unwanted internal users depending on their job responsibilities.
- ❖ Loaded Data from Higher Environments to Lower Environments.
- ❖ Used Org Dictionary App Exchange Application to prevent duplication of fields in Objects. We can start the chatter functionality in respective to each field.
- ❖ Work with Business team to prioritize the business level requirement.
- ❖ Coordinate with All stakeholders to get sign off.
- ❖ Helped team in resolving the issues coming in SIT/UAT.
- ❖ Worked on issues which came after post production on high Priority.
- ❖ Risk analysis where Requirements changes are done.
- ❖ Reduced the work of Deployment team for deploying Objects' data through manual Apex script.

## WORK EXPERIENCE

#### **Project 2**

**Client : Battele**

##### **Salesforce Admin & Developer**

Design and develop customizations and enhancements on the Salesforce platform.

Work on various Salesforce standard objects likes Account, Contact, Leads, Campaigns, Opportunity, Product, Cases as well on Custom Objects, as per client requirements.

Provided security and visibility of data through roles and profiles and gave premier support to different Salesforce users.

Work to implement Many-to-many, Look-up and Master-Detail relationships.

Create Users, Roles, Profiles, Public Groups and implemented Role Hierarchies, Sharing Rules and record level permissions to manage sharing access among different users.

- ❖ Implement Component-based security using Tab, Permissions, Object Level Permissions, Field Level Security, and Organization Wide Default.
- ❖ Implement Apex, Lightning components, and other Salesforce technologies.
- ❖ Develop Apex classes, visual Force pages, Triggers as per client requirements.
- ❖ Define, and deploy Custom objects, Custom tabs, Entity-Relationship data model, Validation rules, Workflow Rules, Auto-Response Rules, Page

- layouts, mini page layouts, search layouts, and custom Components.
- ❖ Create and maintain technical documentation for solutions developed.
- ❖ Participate in full software development lifecycle, including analysis, design, coding, testing, and deployment.
- ❖ Maintain Sandbox Environments and deployed components across different sandbox to production instances using ANT, GITHUB, Visual Studio code.
- ❖ Provide support to end-users and other team members as needed.

### ❖ **Project 3**

- ❖ Setup Speaker opportunity (Sales process).
- ❖ Role: Salesforce Admin/Developer
- ❖ Description: As the client was an event exhibition company they had a sales process for exhibition opportunity. But
- ❖ then client comes with requirement to setup new sales process for speaker opportunity. Created record types, wrote
- ❖ triggers and validations, configured flows and LWC components to meet their requirement
- ❖ Responsibility:
- ❖ Developing customized solutions within the Salesforce platform.
- ❖ Designing, coding, and implementing Salesforce applications.
- ❖ Creating timelines and development goals.
- ❖ Testing the stability and functionality of the application.
- ❖ Troubleshooting and fixing bugs
- ❖ Writing documents and providing technical training for Salesforce staff
- ❖ Maintaining the security and integrity of the application software.

## EDUCATION UALIFICATION

❖ **BACHELOR OF COMPUTER APPLICATIONS- 2011**  
DR. BAMU. (AURANGABAD).

### **Awards.**

- Company Spot Award.

## PERSONAL DETAILS

**Date of Birth :** 3rd Oct 1987

**Marital Status :** Married.

**Gender:** Male

**Nationality:** Indian

**Languages Known :** Read, Write & Speak English, Urdu, Hindi, Marathi.