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Summary

- Technical Program Manager for Enterprise integrations using Workato and MuleSoft with over 10+ years of IT experience, currently working for customer in Software Development & Collaboration Tools (Atlassian), and earlier worked on eCommerce (Deloitte), Finance (IBM) and Pharma/Clinical domain (Makrocare).
- 2+ years of experience as Technical Architect, lead and contribute to the design and delivery of end-to-end solutions based on Enterprise Integration technologies
- 1.5 years of experience in Workato automations (Custom Workbots, AWS S3, SQS, Netsuite and Coupa automations)
- Manage a team of developers responsible for designing, building, and testing integrations and automation solutions for Finance systems.
- 5+ years of strong technical skills and hands-on experience in MuleSoft end-2-end integrations (API's using API-Led connectivity, Webhooks integrations, Batch Processing, ETL applications for Salesforce integrations, integrating 3rd party API's, Asynchronous applications using MQ's, Migrating Mule 3 applications to Mule 4, Error Handling, MUnits, Common accelerators and MuleSoft Anypoint Platform)
- 3+ years of experience in Java, J2EE technologies and worked on SOAP and REST webservices.
- Managing application integration practice initiatives like encouraging team for cross skilling, building common accelerators, preparing practice deck for Mulesoft & Workato, comparison analysis between various integration tools and platforms available in the market for new client proposals.
- Worked on RFPs for the feasibility analysis & estimations for migrating Atlassian Mulesoft integrations into Workato/Camunda/Springboot and also migrating from Netsuite to Oracle ERP.
- Vendor management and resources needed for each project, Atlassian account updates to management.
- Experienced in gathering requirements from clients and provide estimations, grooming and architectural suggestions.
- Experience in migrating Mule 3 applications to Mule 4, MUnits with 100% code coverage and Mulesoft best practices.
- Analyze the defects posted, identify the root cause, document the same and fix the defects.
- Responsible for development and deployment process using project management methodologies, tools, and procedures of the organization in compliance with the IT standards.

- ➢ Coordinate with the team working on different geographical locations and time zone, help them to resolve integration issues to meet the project deliverables on time, perform code reviews, identify reusable components.
- ➢ Proficiency in Agile development as well as in traditional SDLC.
- ➢ Strong interpersonal and communication skills with an ability to guide next level team members technically.

Professional Certifications:

Workato	• Automation Pro I • Automation Pro II • Workbot for Slack
Mulesoft	• Mule Certified Developer - Integration & API Associate, August 30, 2017 • MuleSoft Certified Developer - Level 1 (Mule 4) August 29, 2019
Java	• Sun Certified Java Programmer (SCJP), Java 1.4, 2006

Achievements:

- Received many Kudos and appreciations from Atlassian for my successful project executions
- Received appreciation mails from Deloitte for the hard work & dedication for providing the deliverables on time & meeting the due dates in Agile scrum process
- Received BRAVO award from IBM for Excellent contribution and commitment in Sabrix deliverables
- Received BRAVO award from IBM for Significant contribution in supporting Sabrix Application

Education & Trainings:

- **B. tech** - Computer Science & Engineering, Christu Jyothi Institute of Technology & Sciences, Jangaon, JNTU, Telangana, India
- **Intermediate** (10+2), Kakatiya Mahila Junior College, Hanamkonda, Telangana,India
- **S.S.C** (10th), Vani Niketan High School, Karimnagar, Telangana, India
- Completed training on J2EE from NIIT, Koramangala, Bangalore
- Completed online training on Mulesoft U Development Fundamentals from Mulesoft
- Completed online training on Workato

Technical Skills

Integration/Middleware Tools:	Mulesoft ESB, Workato
Cloud Technology:	AWS(S3,SQS,Secrets Manager)
Enterprise Integration Platform:	Anypoint Platform (Cloud), Workato
Programming Languages:	Java
Web Technologies:	J2EE (Servlets, JSP, Webservices, JMS)
Development IDEs:	Anypoint Studio, Eclipse, IBM RSA
Test Clients:	Postman, Soap UI, Webservices Explorer
Build & Configuration Management Tools:	Bamboo, BitBucket, GitHub, Tortoise SVN, Maven, CVS, Sourcetree
Database acquaintance:	Oracle, MySQL, IBM DB2, PostgreSQL
MQ:	Amazon SQS, Anypoint MQ, IBM WebSphere MQ, Apache Active MQ
Other tools:	SignalFX, Polinator, Splunk, Synk, Opsgenie

Professional Experience:

Enquero Global LLP	Jan 2021 – Till Date	Technical Program Manager	Atlassian (Client)
Enquero Global LLP	Apr 2019 – Jan 2021	Lead Engineer	Atlassian (Client)
Deloitte	Apr 2018 – Feb 2019	Senior Integration Developer	Rodan and Fields (Client)
ValueLabs	Sep 2017 – Jan 2018	Module Lead	InfoChoice (Client)
Makro Care	Mar 2016 – Sep 2017	Senior Software Developer	mEDC
IBM	Aug 2006 – Sep 2009	Application Developer	GTE (Global Tax Engine)

Projects Executed:

Project #1

Client:	Atlassian
Project:	CBO (Commerce Back Office)
Role:	Payments Squad Lead
Duration:	May 2020 – Till Date
Tools & Technologies:	Mulesoft ESB, Workato, SignalFX, Pollinator, Splunk, Synk, Bamboo (CI/CD), Stash
Systems Integrated:	Stripe, Paypal, Blackline SFTP, Netsuite, Coupa, AWS (S3, SQS, Secrets Manager)

Project Abstract:	Atlassian CBO project has back-office integrations which involves finance related systems like Netsuite, Coupa, Workday, Avalara, Stripe & Paypal (payment gateways). The current Atlassian billing engine called HAMS only supports historical Atlassian products like Jira, Confluence, Bitbucket, Bamboo etc. All products added to Atlassian catalog through acquisitions (Halp, Trello, Opsgenie, Statuspage and many more) are managed in different systems, by different teams with a different customer experience. To manage all the products in single platform called CCP (Commerce Cloud Platform) Atlassian finance team has started a foundational initiative called Tintin for unifying Price, Product Catalog, Subscriptions and Billing engines across all the Cloud products. Our team Commerce Backoffice interfaces Payments, Invoices and Credit notes from CCP to Netsuite and also are responsible for the tax service. I have owned below payment related integrations in Mulesoft and Coupa automations in Workato: ▪ **Stripe Payments Integration** (**Mulesoft**) - Webhooks to be used for Stripe Payments reconciliation ▪ **Paypal Integration** (**Mulesoft**) – To download Paypal payments on scheduled basis for reconciliation process ▪ **Coupa SoftClose Automation** (**Workato**) – Slack Workbot automation to softclose purchase orders in Coupa which will eliminate lot of manual hours by procurement team. ▪ **Coupa Delete Requisitions** (**Workato**) – Automated process through Workato recipe to clean up requests in the Draft status in Coupa, which was previously a manual process. With this automation, the Procurement Ops team will save 45 mins per day or 16.5 hours per month. ▪ **Coupa Inactivate Supplier** (**Workato**) – Automate updating Suppliers with onboarding status to inactive in Coupa after 30 days of their creation. ▪ **Vendor Validation** (**Workato**) - Automation to validate Australian Business Number by calling ABR webservice. ▪ **Customer Balance Reconciliation** (**Workato**) – Scheduler job to pull customer balance from Netsuite as a CSV file and upload to Amazon S3 which will be used by Blackline integration for reconciliation. ▪ **Common Email Notification Framework** (**Workato**) – Common service to send email notifications asynchronously

	for any errors/failures in Mulesoft/Workato/Camunda applications.
Responsibilities:	➢ As a Payments squad lead, I have owned payment related integrations (Mulesoft) and Coupa automations (Workato) from requirement gathering phase through solution design, Proof of concept, implementation, testing, user acceptance, deployments, monitoring and hyper care. ➢ Guide the team for any integration issues, Code reviews, responsible for deliverables on timeline. ➢ Participate in project closure activities to prepare/update project documents with limitations, known issues and lessons learned. ➢ Analysis & proposal for migrating Finance & SalesTech Mulesoft integrations into Workato (as low code/no code platform), Camunda (business rule engine) and Springboot (as Open source) based on the technology feasibility.


workato
MuleSoft Certified
Developer
Integration and API
ASSOCIATE
MuleSoft Certified
Developer
java
Sun
Programmer

Project #2

Client:	Atlassian
Project:	SalesTech
Role:	Senior Integration Developer
Duration:	May 2019 – Apr 2020
Tools & Technologies:	MuleSoft ESB Runtime Versions 3.x and 4.x, Anypoint Studio, Anypoint Platform (Cloud), Salesforce, Amazon SQS, GraphQL, PostgreSQL, Salesforce, Trello, Opsgenie, SignalFX, Pollinator, Splunk, Bamboo (CI/CD)
Project Abstract	Atlassian SalesTech project uses Mulesoft ESB for all its ETL jobs to synchronise data between Salesforce and other systems. Migration of all Mule 3 applications to Mule 4. Implementing new integrations for Trello data sync, Bi-Directional data sync between SFDC and HAMS, Salesforce to Hydra integration for Trello RTBF, Opsgenie, Marketo integration for Leads and more. Data like Atlassian Accounts, Contacts, Leads, Products, Licences etc… are Synced from Salesforce to other Systems and vice versa on scheduler basic. Some integrations include pulling data from SFDC when streaming/scheduler triggers and sync it with backend systems like Hams, Socrates. Most of the Salestech applications use Amazon SQS/Streamhub for asynchronous processing and reliability.
Responsibilities	➢ Enhancements to mule 3.x applications and implement new integrations in mule version 4.2 ➢ Design and implement integrations which includes Atlassian systems like Hams, Hydra, Socrates, Trello and SFDC for data synchronisation ➢ Follow producer-consumer approach for most of the integrations using MQ's for asynchronous processing ➢ Use GraphQL for querying the data in Hydra ➢ Implement MUnits with 90% of code coverage for all the integrations Responsible for Unit testing, Integration testing and UAT ➢ Handle build, deployments to Dev, Stage and Production using Bamboo ➢ Take care of below post prod activities (CREDO) - - Configure SignalFX dashboard and Alerts for notifications slack channel - - Configure Pollinator to detect application availability and manage alerts (Health check) - - Register in Opsgenie for incident management - - Configure Handy-Manny for DLQ assistance - - Configure Splunk to get alerts on application errors

Project #3

Client:	Deloitte Consulting Services, Hyderabad, India (Contractor, Payroll Company: Primus Global)
Project:	Rodan & Fields
Role:	Module Lead
Duration:	April 2018 – Feb 2019
Technologies:	MuleSoft ESB, Anypoint Platform (Cloud), Anypoint MQ, Hybris, ECC, MySQL Database
Systems Integrated	NeverBounce, LexisNexis, Vantiv, Avalara, Solr, OpsVeda, Gigya, 3PL
Project Abstract	RodanAndFields is an online multi-level marketing (MLM) application which is used to order and purchase skin care products. Because of having poor performance of the existing application Deliotte has taken it up and started rebuilding the application with the technologies mentioned above.
Responsibilities	➢ Design and Develop MuleSoft integrations in the Agile Project ➢ Working with cross functional teams to understand and finalise the integration requirements ➢ Listing out the dependencies/impediments of the stories before the sprint starts ➢ Follow API-led connectivity and design API's as per the requirements ➢ Design and implement APIs to consume 3rd party API's like Neverbounce for email validation, LexisNexis for SSN validation, Vantiv as Payment Gateway, Gigya for user identification, Avalara for Tax, Solr as search engine etc... ➢ Design RAML's in Anypoint Platform API Designer with required validations and include it in the design document. ➢ Implement synchronous and asynchronous both type of applications based on the requirement. ➢ Asynchronous applications with retry logic and persisting the data to queues for reliability and ensure none of the messages lost. ➢ Implemented applications which involves integration with ECC (SAP system), Hybris and RFO (MySQL Database) systems ➢ Writing MUnits and testing each application with above 80% of code coverage ➢ Deployment to Cloudhub, applying OAuth 2 security policy and monitoring the applications, MQ's ➢ Support QA team for testing and defect triage

Project #4

Organisation:	ValueLabs, Hyderabad, India
Project:	InfoChoice
Role:	Module Lead
Duration:	Sep 2017 - Jan 2018
Tools & Technologies:	AnjularJS, MuleSoft ESB, Java Microservices, WordPress (CMS), MySQL Database
Project Abstract	Infochoice is a leading Australian financial comparison website. The application is useful to compare home loans, savings accounts, credit cards, personal loans, insurance, electricity, and gas from different vendors.
Responsibilities	➢ Responsible for Mule ESB requirements, analysis, design, implementation, deployment, and testing. ➢ Designed RAML and Implemented mule service for consuming microservices, WordPress Rest APIs to provide data to the front-end application.

Project #5

Organisation:	MakroCare, Hyderabad, India
Project:	Yana
Role:	Senior Software Engineer
Duration:	Mar 2016 – Sep 2017 Mar 2016 – Sep 2017
Tools & Technologies:	Java, MuleSoft ESB, Active MQ, MySQL,Github, Anypoint Studio, Anypoint Platform
Project Abstract	Yana is an API Gateway implemented using Mule ESB where all the existing APIs of MakroCare as well as the APIs implemented in the future will be consumed through this gateway.
Responsibilities	➢ Actively involved in the development of the mule integration applications. ➢ As a Mule ESB developer, responsible for requirements analysis, interacting with the existing application developers to understand the functionality and finalise the requirements. ➢ Designed RAML and generated mule flows to consume different services based on the input from the front-end application. The response data from the services is used for statistical analysis in the clinical trials. ➢ Automated mIRT application to consume Medrio Soap webservice for submitting clinical trial data to regulatory authorities

Project #6

Organisation:	IBM, Bangalore, India
Project:	Global Tax Engine (WW Tax Tub)
Role:	Application Developer (Enhancement & Support)
Duration:	Aug 2006 – Sep 2009
Tools & Technologies:	Core Java, Soap Webservices, IBM DB2, IBM Websphere Application Server
Project Abstract	GTE is an IBM internal project which automates the fundamental complexity of tax calculation on IBM products for different countries. GTE is a middleware application which receives tax requests from Epricer for different countries. GTE has the logic to parse, validate the payload and check for the country code. Depending on the country code it will route the request to different tax engines, which has the tax calculation logic for that country. It also applies the local tax rates if any, prepare the response with final quote and send it back to GTE, which will send back the response to Epricer.
Responsibilities	➢ As an offshore developer, I was involved in the development of Australia country tax calculation on IBM products. ➢ Sabrix Tax Engine is a third-party tool which has tax calculation logic for Australian country tax requests. ➢ I have implemented logic in GTE to validate the tax request payload, Construct SOAP request as expected by the Sabrix tax engine and send it to a Soap webservice. Webservice internally calls Sabrix for processing request and parse response as expected by Epricer ➢ Involved in Deployment activities and Production support.