



## Jakin Prajapati

Salesforce Consultant

Jakin Prajapati has 7 years of experience in Salesforce. He has good knowledge of Salesforce Sales/Service and Community Cloud process.

Hands-on experience with Salesforce configurations (Setting up objects, fields, profiles, approval processes, workflow, process builders, and much more+) and Salesforce customization (Visual force page/Components, Apex class, Apex trigger, Test class, Batch apex, Rest API Integration, lightning development, lightning Web Development, JavaScript, JQuery, CSS, HTML, Bootstrap, SLDS, CPQ configuration, and much more+).

## Education

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|-----------------------------|---|
| <b>July 2009 – May 2012</b> | <b>Diploma Of Information Technology</b> <ul style="list-style-type: none"><li>• Gujarat Technological University</li><li>• 6.68 CGPA</li></ul> |
| <b>June 2012 – May 2015</b> | <b>Degree Of Information Technology</b> <ul style="list-style-type: none"><li>• Gujarat Technological University</li><li>• 7.44 CGPA</li></ul>  |

## Work Experience

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|-----------------------------|---|
| <b>Oct 2020 – Sep 2022</b>  | <b>Lister Technologies PVT. LTD</b><br>Salesforce Consultant<br><br><b>Responsibilities</b> <ul style="list-style-type: none"><li>• Service Cloud Development</li><li>• Case Management / Case Assignment Rules</li><li>• E support Portal for customer to raise case and track the case status</li><li>• Created Lightning Web Components, Apex Class, Trigger, Batch classes.</li><li>• Salesforce to NetSuite API Integration</li><li>• Salesforce CPQ.</li><li>• Responsible for gathering requirement, client demo and deliveries.</li></ul> |
| <b>June 2019 – Sep 2020</b> | <b>SalesforceAdvisers</b><br>Senior Salesforce Developer<br><br><b>Responsibilities</b> <ul style="list-style-type: none"><li>• Requirement gathering from the client / Understanding Business Requirements.</li><li>• Setup Community.</li><li>• Created lightning aura components.</li><li>• Integrate the third-party application with Salesforce using Rest API (Worldpay, eFax and etc.)</li><li>• Client Demo.</li></ul>  |

## Personal Details

### Address

Ahmedabad, Gujarat - India

### Phone

+91 7383099533

### Email

Jakin.crm@gmail.com

## Skills

- Lightning Web Components
- Salesforce Development (Lightning component, Apex, Apex Trigger, Batch Apex, Apex Scheduler, Visualforce page, Visualforce component)
- Salesforce Admin Tools( Process Builder, Workflow, Flow, Approval Process, Validation Rule, Profile, Permission Set, Roles, Sharing rules, Translation and Many More)
- Integration Using Rest API
- JQuery
- Javascript
- HTML
- CSS
- Bootstrap

## Software

- VS Code, Eclipse
- Apache Ant
- Git, SVN Repository, Jira, Assembla
- Ms Office (Word, Excel, Power Point)
- Google Suite (Drive, Calender, Doc, Sheet, Slide)

**Jan 2018 – May 2019**

**Riskonnnect Services Pvt, Ltd.**

Salesforce Developer

### Responsibilities

- Understanding Business Requirements.
- Involved in development using Lightning Components, Apex, VF, Triggers, and deployment using change sets and workbench.
- Writing the design documents with the possible solutions.
- Technical discussion within the team to get the optimal solution.
- Coding the task which includes front-end framework and back-end database.
- Converted existing vf pages to lightning Aura Component.

**Jun 2016 – Dec 2017**

**Optimize IT Systems Pvt. Ltd.**

Junior Salesforce Developer

### Responsibilities

- Understanding Business Requirements.
- Updating the existing Visual-force Page, Apex class, Batch Class, Anonymous Script, and Test Classes based on requirements.
- Bug fixing, Update Configuration (Custom setting , Custom Label, Profile, Permission and etc).

**Feb 2016 – May 2016**

**Finlite technologies pvt. Ltd**

Junior Salesforce Developer

### Responsibilities

- Experienced with Visual force Components, VF Pages, Apex Class, Inline Editing, and Apex Triggers.
- Done integration of Groupmatics API with Salesforce.