Hashmeet Kaur Matharu

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Skills

- Python | MySQL | Artificial Intelligence AI | Data Analysis | Rest APIs | CosmosDB Rest APIs | Machine Learning Azure Cognitive Services | Azure Cognitive Search | Building AI models | Natural Language Processing (NLP)
 Computer Vision | Azure Cosmos DB | Microsoft Bot Framework | Image Processing
- Azure SQL Data Warehouse | Azure Synapse Analytics | Power BI | Data Storage | Azure Administrator | Azure Data Factory
- Salesforce | Objects | Class | App Logic | Database | Data Management
- Soft Skills: Programming skills | Analytical skills | Business intelligence | Communication skills | Collaboration skills

Experience _

Infosys | System Engineer | Nagpur, Maharashtra, India | 15th July-2019 - Current

- Managed and maintained Azure cloud environments, including virtual machines, storage accounts, and networking
 configurations. Implemented and monitored Azure resource governance and security best practices to ensure data
 confidentiality, integrity, and availability.
- Designed and implemented Azure virtual networks, subnets, and network security groups to secure network traffic.
 Provisioned and managed Azure IaaS and PaaS services, including Azure App Services, Azure SQL Database, and Azure Functions. Implemented Azure Active Directory for user management, role-based access control (RBAC), and Azure AD Connect for directory synchronization.
- Utilized Azure Monitor and Log Analytics to monitor and troubleshoot system and application performance. Deployed and managed Azure Virtual Machines, including availability sets, virtual machine scale sets, and high availability configurations. Implemented backup and disaster recovery strategies using Azure Backup and Azure Site Recovery.
- Implemented Azure DevOps for continuous integration and continuous deployment (CI/CD) pipelines.
 Collaborated with cross-functional teams to design and implement scalable and cost-effective cloud solutions.
 Provided technical guidance and support to development teams for deploying and managing applications in Azure.
- Worked closely with security teams to ensure compliance with industry standards and regulatory requirements.
 Utilized PowerShell and Azure CLI for scripting and automation tasks.
- Participated in the evaluation and adoption of new Azure features and services to optimize cloud infrastructure and application performance.
- Also have Proven experience in a fast-paced, enterprise product support environment. Resolved customer service issues and skillfully managed complex customer service problems, managed customers' expectations and experience in a way that resulted in high customer satisfaction with 24-hour SLA maintained. Reviewed and acknowledged Salesforce support cases for technical and troubleshooting queries via email and chat assistance.

Global Education Ltd. | Marketing Intern | Nagpur, Maharashtra, India | Apr 2017 - Jul 2019

- Made outbound calls to potential clients or customers to introduce the company's products or services and generated interest.
- Collaborated with the sales team to develop sales strategies and achieve sales targets. Increased sales revenue by 30% in three months.
- Followed up with leads and nurtured relationships with potential customers to convert them into paying clients.

Education

MCA (Master of Computer Application) | VMV Commerce JMT Arts & DIP Science College | 2020-2022 BSc-IT Bachelor of Science in Information Technology | Sadabai Raisoni Women's College Nagpur, SNDT University, Mumbai 2016 –2019

Projects

- **HEALING HANDS DEMO WEBSITE:** Healing Hands is a demo website which consists of providing solutions to individuals facing spiritual, physical, health, and mental problems.
- Created an Algorithm that performs the **Detection of Transformed Data Leaks using an Enhanced Hybrid Algorithm.**
- Conducted a PowerPoint Presentation and Seminar to create awareness regarding **Phishing Techniques**.

Certifications

- AZ-900: Microsoft Certified Azure Fundamentals
- AZ-104 Microsoft Certified: Azure Administrator Associate
- AI-900: Microsoft Certified Azure Fundamentals
- AI-102 Microsoft Certified: Azure AI Engineer Associate
- DP-900 Microsoft Certified: Azure Data Fundamentals
- PL-300 Microsoft Certified: Power BI Data Analyst Associate
- AZ-204 Microsoft Certified: Azure Developer Associate

• SC-300 : Microsoft Certified: Identity and Access Administrator Associate

Achievements

- Applauded for achieving 1st Position in 2023 within Vidarbha region at RTMNU for MCA(Master of Computer Application)
- Achieved Certificate of Event Coordinator and Anchor of Freshers Events 2017.
- Achieved Certificate of Technical Events such as Code-Relay, and Googling (Techno-Filia) in 2017.
- Certificate of Group Discussion (Techno-Filia): (02/2014), Certificate of Appreciation for Gurmat Camp 2013.
- 2014: Was awarded and felicitated by Sikh Welfare Forum for securing 87 % in the 10th Standard.