Souvik Dinda

CONSULTANT

PROFILE

A SALESFORCE CERTIFIED APPLICATION ARCHITECT WITH 4+ YEARS OF EXPERIENCE IN SALESFORCE DEVELOPMENT AND 2+ YEARS OF EXPERIENCE IN JAVA.

PERSONAL DETAILS

Birth date
16/01/1993

Nationality
Indian

Hyderabad

CONTACT

souvikdinda@ymail.com

7218319353

https://www.linkedin.com/in/souvik-dinda-ba7b5b125

PROFESSIONAL EXPERIENCE

Consultant

DELOITTE CONSULTING PVT. LTD.   04 June 2018 - Present

1. Currently leading a team of 5 members and responsible for delivery of requirements as per Sprint (3 weeks).
2. Data Model and Solution designing, effort estimation, UAT Support and Go-live deployment.
3. As a part of audit, I need to maintain all the release docs and Sprint planning/estimations.
4. End -to-end knowledge of all the functionalities in CRM and the dependent system like Mulesoft, Heroku, SAP and Marketing Cloud from business perspective.
5. End-to-end implementation of OAuth 2.0, External Data Source, Embedded Chat, Surveys and Lightening Components.

Analyst Programmer

CERILLION TECHNOLOGIES PVT. LTD.   04 Spet 2017 - 23 May 2018

1. To have complete knowledge of Cenllion products with client specifications.
2. To be responsible for end to end development starting from requirement gathering to delivery.
3. Scrum meetings.
4. Resolve production as well as testing defects within stipulated time.
5. Code review.

Systems Engineer

TATA CONSULTANCY SERVICES LTD.   13 Oct 2014 - 24 Aug 2017

1. To develop any new change in application as per the design and requirements.
2. To look after the production issues and resolve it within the mentioned SLA.
3. To support User Acceptance Testing whenever required.
4. Handle Customer Management, Mediation, Promotion and Provisioning modules.

EDUCATION

B.Tech in Telecommunication (92.78%)
SRM UNIVERSITY, CHENNAI   Aug 2010 - May 2014

Higher Secondary Certificate (85.60%)
CENTER POINT SCHOOL, NAGPUR   July 2008 - May 2010
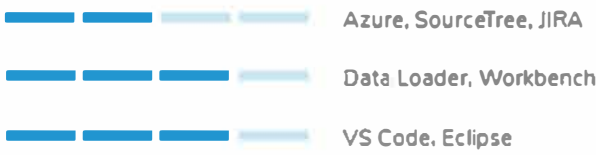
Secondary School Certificate (84.20%)
CENTER POINT SCHOOL, NAGPUR   Aug 2007 - May 2008

DATABASE AND APPLICATION SERVER

- SQL Developer
- MySQL
- JBoss, Websphere

TOOLS

- Azure, SourceTree, JIRA
- Data Loader, Workbench
- VS Code, Eclipse

TECHINCAL SKILLS

- Sales/Service Cloud
- Process Builder, Workflow, Trigger
- Email-to-Case, Auto Response, Sharing settings, Role and Profiles
- External Data Source, OAuth 2.0, Platform Events
- Apex, Aura Lightning Components, Embedded Chat
- SQL, SOQL
- Core Java, Struts 1.3, HTML, CSS, Javascript
- MVC, Servlets, SOAP Webservices, Hibernate

CERTIFICATIONS

- SALESFORCE CERTIFIED APPLICATION ARCHITECT : 15081
- SALESFORCE CERTIFIED PLATFORM APP BUILDER : 21326556
- SALESFORCE CERTIFIED DEVELOPMENT LIFECYCLE AND DEPLOYMENT DESIGNER : 20925858
- SALESFORCE CERTIFIED DATA ARCHITECTURE AND MANAGEMENT DESIGNER : 20724084
- SALESFORCE CERTIFIED SHARING AND VISIBILITY DESIGNER : 20631346
- SALESFORCE PLATFORM DEVELOPER-I : 20204215