Shirisha Gummadavelli

sirisha18aug@gmail.com

+91-9553363085

**Professional Summary: -**

* Working as **Application Development Senior Analyst** at **Accenture** with 5.3 years of experience.
* Sound knowledge and hands-on experience in **Salesforce.**
* Excellent code review and code debugging skills, Efficient analytical, problem‐solving and decision‐making skills.
* Proficient in developing Aura Components and experience in using Apex Classes, Triggers, lightning components, Force.com IDE, SOQL and SOSL.
* Proficient in SFDC Administrative tasks like creating profiles, Roles, Users , Page Layouts, Workflows, Approvals, Validation Rules , Reports and Dashboards.
* Expertise with relational database languages (SOQL).
* Extensive understanding of OO design, data modeling.
* Good knowledge in LWC.
* Worked in **DevOps** Methodology.
* Extensive understanding of HTML, CSS and JavaScript.
* Knowledge in development of REST Web Services.
* Worked on sandbox Refresh activities and Deployments.
* Experience in Data exporting and importing using Data Loader and Workbench.

**Work Experience:-**

* Capgemini India Pvt Ltd (Consultant) Feb 2016 – May 2020
* Accenture (Application Development Senior Analyst) May 2020 – Present

**Achievements:-**

* Received **Raising Star** Award for the good performance in the span of first 3 months.
* Recongized by the client 2 times for the best performance.

**Technical Skill:-**

* **Salesforce** : Apex, Triggers, Lightning, Admin, LWC
* **WebDevelopment** : HTML, JavaScript
* **Tools** : Eclipe IDE, VS code
* **Database** : SOQL, SQL Server

**Certifications:**

* Salesforce Platform Developer 1
* Salesforce Administrator ADM201

**Project Summary:-**

 **Project 1:**

|  |  |
| --- | --- |
| **Project Title** | Thames Water |
| **Description** | Thames Water is a large private utility company responsible for the public water supply and waste water treatment. As part of the implementation we built an application which used by their Service Agents to interact with customers and resolving customer issues. |
| **Technologies** | Salesforce Apex, Lightning |
| **Domain** | Service cloud. |
| **Duration** | From(September/2020) |  | Till Date |
| **Roles** | Administrator/Developer |
| **Responsibilities:-*** Analysing all the requirements for the project.
* Discussing the proposed system with BA and onsite coordinator.
* Provided estimations for the User stories.
* Developed Aura, LWC components and Apex Classes, Triggers and Test Classes.
* Used SOQL & SOSL for data manipulation needs of the application using platform database objects.
* Performed end to end unit testing of the components before deployment.
* Involved in deployments.
 |

 **Project 2:**

|  |  |
| --- | --- |
| **Project Title** | Diebold Nixdorf |
| **Description** | Diebold Nixdorf offers world-leading banking solutions and retail technology systems that help banks, credit unions.As part of their transformation program, we are providing sales platforms where their sales agents interact with Banks and Retails for making deals confirmed with opportunities.  |
| **Technologies** | Salesforce Apex, Lightning |
| **Domain** | Banking |
| **Duration** | From(June/2020) |  | To(September/2020) |
| **Roles** | Administrator/Developer |
| **Responsibilities:-*** Analysing all the requirements for the project
* Discussing the proposed system with BA and onsite coordinator.
* Provided solutions to the requests which raised by clients.
* Developed Aura components, Apex Classes, Triggers and Test Classes
* Customizing records types, fields, tabs, column field and setup configuration.
* Used SOQL & SOSL for data manipulation needs of the application using platform database objects.
* Performed end to end unit testing of the components before deployment.
* Involved in deployments.
 |

**Project 3:**

|  |  |
| --- | --- |
| **Project Title** | Ally Servicing CRM Sustain| Ally Financials, US |
| **Description** | Ally is a banking project, which is used to provide the assistance to the banking customers. |
| **Technologies** | Salesforce Apex, lightning |
| **Domain** | Banking |
| **Duration** | From(June/2018) |  | To(May/2020) |
| **Roles** | Administrator/Developer |
| **Responsibilities:*** Analysing all the requirements for the project
* Discussing the proposed system with BA and onsite coordinator.
* Provided solutions to the requests which raised by clients.
* Developed Aura components, Apex Classes, Triggers and Test Classes.
* Customizing records types, fields, tabs, column field and setup configuration.
* Used SOQL & SOSL for data manipulation needs of the application using platform database objects.
* Performed end to end unit testing of the components before deployment.
 |

 **Project 4:**

|  |  |
| --- | --- |
| **Project Title** | Close to You-2 | Axa Assistance, Spain |
| **Description** | CTY is used by AXA internal users mostly by call centre assistant to provide the travel and health assistance to the customers of AXA and AXA clients. |
| **Technologies** | Salesforce  |
| **Domain** | Insurance |
| **Duration** | From(JUNE/2017) |  | To(May/2020) |
| **Roles** | Administrator/Developer |
| **Responsibilities:*** Analysing all the requirements for the project
* Discussing the proposed system with BA and onsite coordinator.
* Provided solutions to the requests which raised by clients.
* Customizing records types, fields, tabs, column field and setup configuration.
* Used SOQL & SOSL for data manipulation needs of the application using platform database objects.
* Developed Aura components ,Apex Classes and Triggers.
* Performed end to end unit testing of the components before deployment.
 |

**Project 5:**

|  |  |
| --- | --- |
| **Project Title** | Liberty |
| **Description** | This project deals with insurance policy quote creation and corresponding finance related monetory transactions. |
| **Domain** | Insurance |
| **Duration** | From(FEB/2016) |  | To(May/2017) |
| **Roles** | Developer |
| **Responsibilities:*** Written sql scripts for data correction issues.
* Created users in Active Directory.
* Generated monthly reports related to the application.
 |

**Educational Background: -**

|  |  |  |  |
| --- | --- | --- | --- |
| **Qualification** | **Institute’s Name** | **Passing Year** | **Performance** |
| B. Tech(ECE) | Aryabhata Institute of Technology & Science  | 2015 | 83.67%  |
| Intermediate | Sri Chaitanya Junior College | 2011 | 96.1% |
| S.S.C  | Z.P.H.S | 2009  | 89%  |

**Declaration: -**

I hereby declare that the above said information is true to the best of my knowledge and belief.

Place: -Hyderabad Shirisha Gummadavelli