# **Ritesh Srivastava**

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# Summary

- Software Engineer having 7.6 years of experience in Core Java, Spring MVC and Salesforce commerce cloud (Demandware).
- Experience in Administration, Configuration, and Customization of Salesforce SFRA applications.
- Worked on Salesforce SFRA for complex Product Modelling including Configuration Rules, Product Rules, Price Books, Content slot and Content Assets.
- Worked with Agile Methodology for Software Development Process.
- Currently working as Lead Engineer at Born Group.

# Experience

# **Born Group**

Lead Engineer September 2022- Present

- Joined Born Group in September as Lead Engineer.
- Working with one of the luxury Jewellery Client.
- Leading the team of 5 members of development team.
- Worked on payment integration (checkout.com) for UAE and KSA sites.
- Worked on fraud check.
- Worked on 3<sup>rd</sup> party Commerce API along with setting up services and Jobs.
- Worked on fluent integration.
- Worked on account profile customization.
- Analysing SFRA code and providing solution to customers
- Worked on content asset, content slot , jobs setup.

# **Epam Systems**

#### Senior Software Engineer

May 2022 - September 2022

- Joined Epam Systems in May as Senior Software Engineer.
- Worked on Content Management System, PSP.
- Worked on PDP and PLP customization.
- Worked on account profile customization.
- Worked on content asset, content slot, jobs setup.
- Worked on product compare plugin on PDP and PLP.
- Have taken 2 sessions on SFCC for cross training.

# Senior Consultant Capgemini

May 2021 - May 2022 (1 year)

- Working as Developer Lead in Capgemini.
- Delivered 2 projects within 6 months of time.

- Handled and successfully delivered multiple GO live projects on multiple locales.
- Created the site and maintained all the documents for projects.
- Prepare all the TSD documents for the sites that is necessary.
- Setup the code base from scratch for multiple sites.
- Created and configured all the jobs and services needed for 3rd party connection.
- Implemented and configured all the Business Manager setting for the site.
- Replicated the site to Production including all the site preferences price books, payment methods and shipping methods.
- Implemented and worked upon various third parties services like One Trust(Cookies Policy), Ingenico payment method, Gravotech and Bazaarvoice.
- Worked on complex implementation like multiple gift wrap, oneTrust, engraving etc.

#### Developer Support Engineer

#### Salesforce

Jan 2020 - May 2021 (1 year 5 months)

- Providing Developer as well as product support of SFCC to Customer.
- Identifying bug on default SFRA code and report to Engineering team.
- Analysing SFRA code and providing solution to customers.
- Good Knowledge of OCAPI and Salesforce Commerce API and their implementation.
- Expertise in Business Manager ,Configuring and creating preferences, promotions and Job schedulers ,Workflows ,Replications ,Importing & Exporting ,Search ,and Product & Catalogs.
- Good knowledge on Integration Framework, Service Framework and custom Business Manager Modules.
- Strong debugging and problems solving skills with excellent understanding of system development methodologies, techniques and tools.
- Strong knowledge on SFCC Cartridges with developing SFRA, Pipelines, Controllers, ISMLs and Scripts.
- Handled multiple Sev1 issues with various customers.
- Provided training to new joiners who joined the company recently.

# SFCC Developer

#### Accenture

Nov 2018 - Jan 2020 (1 year 3 months)

Involved in requirement gatherings.

- Understanding the user-stories, designing the module and building the same in the project.
- Giving demos to the client and accommodating the changes from their feedback.
- Analysing and understanding the change requests & enhancements, its impact and building them in the CRM system.
- Created custom Objects and worked on Standard Objects.
- Drafting technical design documents and other documentations.
- Worked on SFRA as well as on Site genesis.
- Bug fixing, Monthly Production Release and Build Deploy, Site monitoring, Guiding subordinates and new people on the technology.

#### Java Software Engineer

Accenture Oct 2015 - Oct 2018 (3 years 1 month)

- My Role in the project is to completing product development as per requirements, schedules & activities; contributing to team meetings, handling troubleshooting, development & production problems across multiple environment / operating platforms.
- Developed, Support and maintenance of a Disease Management System (deployed as a web portal) using Spring MVC to be used by employees, project managers team.
- Communicating with external web services using Spring MVC.

# Education

B.Tech, Information Technology 2011 - 2015

# **Licenses & Certifications**

Headless API First - Salesforce 1360808

Demandware - B2C Salesforce Commerce Cloud Developer - Salesforce 21489229

# Skills

Core Java • SQL • Spring MVC • Hibernate • HTML • Salesforce Commerce Cloud (SFCC)