Jim Christie

www.jimchristie.me 573-880-5464 jim.e.christie@gmail.com

EXPERIENCE

Pearson Online & Blended Learning — Agile Facilitator

- Designed and implemented a remote Scrum training program
- Facilitate dependency coordination between teams
- Worked with RTEs to redesign PI Planning boards

Shelter Insurance — Agile Coach and Trainer

- Led the establishment of an Agile training program
- Served as Program Manager for a large initiative
- Coached several teams through chartering periods
- Mentored new Scrum Masters
- Coached new Product Owners

Shelter Insurance — Scrum Master

- Worked with the team's Product Owner to improve forecasting
- Collaborated with the team and stakeholders to implement a continuous delivery process
- Led the Scrum Master Community of Practice

Shelter Insurance — Software Developer

- Launched a successful web application for customer purchase and account management
- Designed and implemented an integration testing service used by the team
- Architected and developed an internal API mocking service

979 Design Studio — Aqile Coach & Linux Admin

- Researched, selected, and implemented a workflow tracking tool used by the entire company
- Worked with remote teams to establish documentation practices
- Built and maintained all Linux servers for the company

Daniel Boone Regional Library — IT Senior Associate

- Proposed, designed, and built an inexpensive and user friendly system for displaying meeting room reservations
- Implemented security protocols on all library machines

Daniel Boone Regional Library — Web Associate

- Conceptualized, designed, and launched a web application tool for program registration
- Identified several areas of improvement to the public website

Daniel Boone Regional Library — Public Services Senior Associate

- Developed and maintained website for staff social events
- Taught technology classes
- Trained new staff

August 2016 - June 2017

January 2020 - Present

June 2017 - December 2019

June 2015 - August 2016

March 2015 - June 2015

December 2015 - December 2016

August 2013 - June 2015

May 2010 - Feb 2015

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SKILLS

- **1 Year** Scaled Agile Framework · Lean UX · Azure DevOps
- **2 Years** Program Management · Value Stream Mapping · GROW Coaching Model
- **3 Years** Training from the Back of the Room · Gitlab Pipeline · Jekyll · Netlify
- **4 Years** Kanban · Extreme Programming · Servant Leadership · Design Sprints · DevOps Continuous Integration/Continuous Delivery
- **5+ Years** Scrum · HTML5 · CSS3 · Git · JavaScript · Angular · PHP · PHPUnit · Karma · Jasmine Webdriver · Linux · MySQL · Vagrant · Wordpress · Drupal · Craft CMS

CERTIFICATIONS

Professional Scrum Master II – September, 2020 Certified SAFe Agilist – August, 2020 Certified Scrum Professional – ScrumMaster – January, 2019 Certified Agile Leadership I – November, 2018 Advanced Certified ScrumMaster – January, 2018 PMI Agile Certified Practitioner – April, 2017 Certified Scrum Product Owner – June, 2016 Certified ScrumMaster – June, 2016

VOLUNTEER

Mid-Mo Agile Users Principal Organizer January 2018 - Present Stack Exchange Community Moderator Mar 2014 - Present

EDUCATION

University of Missouri Bachelor of Arts, Interdisciplinary Studies 2014