Saicharan Sreeram

*Email id:*Charansaicharan71@gmail.com
Contact: +91-9502615292
LinkedIn: https://www.linkedin.com/in/sai-charan-6a366510a

Summary

2+ years of IT experience with expertise in **Banking (CRM)** As an **Analyst and** Salesforce Administrator with one year Salesforce experience and management skills seeking positions in Salesforce platform with your organization to utilize acquired human resources and customer service skills.

Experience

Wipro Technologies	April 2019 – Present (Chennai)
	Role: Project Engineer

Project Details - (I&A)

- Working closely with the clients and Implementing end to end given scope and implementing into the production within time
- Ability to analyze the client requirement.
- Responsible for ingesting data in mainframes.
- Good communication skills and knowledge in Excel part.
- Responsible for the Testing part also using Selenium.

Skills

Banking : One year experience as an Analyst having good knowledge on Payments and cards.

- Completing the tasks and Achieving the KPI's and SLA's
- Project Management (CRM) named as PODIO
- Ability to understand delegated objectives
- Experience in SQL Concepts
- Risk management and Soft skills
- Project management Skills and Banking Testing
- It also covers analytical, communication and Creativity skill as well

Cloud: Salesforce Admin and Basics in Lightning
- **One year** experience as a Administration and Developer in Salesforce.com. Has good knowledge of the Technical and Functional aspects of Salesforce.com, on demand CRM package.
- **Workflows Implementation with Objects, Custom Apps, Layouts, Tabs, Validation Rules,**
- **Workflow and Approval processes, Sharing Rules.**
- Ability to learn and adapt to new technologies quickly.
- Worked on the designing of custom objects, custom fields, role based page layouts, custom Tabs, custom reports, report folders, report extractions to various formats, design of Visual Force Pages, Dashboards and various other components as per the client and application requirements.

- Good experience in implementing Object Oriented Programming concepts in Software Development.

Academic Credentials

- Bachelor of Engineering (2015 – 2019)   -SATHYBAMA UNIVERSITY, CHENNAI – Awarded First Class with Distinction in B.E.
- Board of intermediate (2013-2015)   - NARAYANA JUNIOR COLLEGE, GUDUR
- Senior Secondary education (2012-2013)   -RATNAM HIGH SCHOOL, GUDUR

Certifications

Trailhead Profile: https://trailblazer.me/id/ssreeram4

Working effectively on Trailhead and successfully completed 35 badges tasks and named as mountaineer and Completed Process App Builder Certification
Udemy Course completion on salesforce admin and lightning concepts

Personal information

Gender: Male
Date of Birth: 04 June 1998
Languages: English, Telugu, Tamil. Hindi
Marital Status: Single
Nationality: Indian

Declaration

I hereby declare that all the details furnished above are true to the best of my knowledge and belief.

Place: Chennai