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| **Bhagwan Das**  **Address:** 5/14 Shivaji Nagar Sector 11, Gurgaon, Haryana  **Cell: +91-**8010830503/+91-8076840520  **Email:** Das.Bhagwan@gmail.com | ITIL V3 Foundation 3 Days Virtual Live Training in Christchurch Tickets,  Mon, Apr 26, 2021 at 9:00 AM | Eventbrite |

# PROFESSIONAL EXPERIANCE SUMMARY

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| **EMPLOYMENT HISTORY**  **IBM India Ltd** Feb-2015 - till today  Pos. – DevOps Cloud and .Net Architect  Role – Technical Architect  **Tata Consultancy Services** June-2012 - Feb-2015  Pos. –IT Analyst  Role – Net Tech Lead  **Infosys Pvt Ltd** Nov-2011 - June- 2012  Pos. – Technology Analyst  Role – Senior Developer  **HCL Technology Pvt Ltd** April-2010 - Oct- 2011  Pos. – Technology Analyst  Role – Senior Developer  **ISOFT R&D Pvt Ltd** March-2008 - March- 2010  Pos. – Technology Analyst  Role – Senior Developer  **A1technology Pvt Ltd** Feb-2007 - Feb- 2008  Pos. – Software Developer  Role – Developer  **EDUCATION**   * **MCA (Master of Computer Application)** from U.P. Technical University Lucknow in 2005.   **CERTIFICATION**   * **AZ-303 Microsoft Azure Architect Technologies** * AZ-900 Microsoft Azure Fundamentals * 70-487 Developing Microsoft Azure and Web Services * ITIL Foundation V3 * 70-486 Developing ASP.NET MVC Web Applications * 70-480 Programming in HTML5 with JavaScript and CSS3 * 70-761 Querying Data with Transact-SQL * 70-762 Developing SQL Databases * 70-461 Querying Microsoft SQL Server 2012/2014 * 70-462 Administering Microsoft SQL Server 2012/2014 Databases * 70- 740 Installation, Storage and Compute with Windows Server 2016   **TECHNICIAL SKILLS** | |
| **Core Technologies & Frameworks** | C, C#.Net, VB.Net, ADO.NET,  ASP.NET, HTML, Java Script,  .Net Framework 4.5/4.0/3.5/3.0/2.0, XML |
| **Cloud Technologies** | Azure Cloud, Azure DevOps, Azure Kubernetes Services(AKS), azure app services, Azure active directory. |
| **Databases** | Azure SQL Server, SQL Server, MySQL, Oracle |

* **14**+ Years of experience in designing, developing, maintaining, modifying, Deploying , supporting and Architecture Designing of software applications in banking, insurance, health care, Retail, Travel and telecom domains. Experienced in building applications using **Azure PaaS, Azure DevOps, Azure Cloud Automation, GIT Repo, Microservice architecture, Docker, Containerization, MVC, Web API, Visual Studio 2017/2015/2013/2005/2003, Asp.net, jQuery, JavaScript, Ajax, VB.Net, C#, WCF/ Web Services, SQL SERVER, SQL Server Reporting Services (SSRS) 2005/2008**, **LINQ, ADO.NET, TFS, Azure Kubernetes Service, PowerShell.** along with skilled **DevOps** Engineer with hands on experience supporting, automating, and deployments in **MS-Azure**, leveraging configuration management, **CI/CD pipelines**, and DevOps processes.
* Experienced in IIS Easy Migration tool (IEMT) which helps migration from one **Microsoft IIS Server to Other IIS server** with all applications and **IIS configuration**.
* Immense experience in both **Micro Services and Monolithic architectures** on various domain -Insurance and Banking.
  + Experienced in integrating **Jenkins** with **Microsoft Azure** and

**DevOps Azure** to automate various services and Applications.

* + Experienced in installation of **IIS using PowerShell script**, **IIS Configuration**, maintaining user accounts, Performance tuning, troubleshooting at various levels.
* Developed and implemented complex Internet and Intranet applications on multiple platforms
* Very good experience working in Cloud Platform majorly in Azure in all the services (IAAS, PAAS, SAAS) with development of the Server less applications on Cloud Platform in AZURE.
* Exposure in Cloud services i.e. VM creation, VPN setup, Application Deployment, Docker Deployment, VDI creations, DB setup (RDBMS), Storage (S3, Azure Blob, tables etc.), Website creation, Application Insight etc.

-Experience in deploying applications in **webserver** (IIS), application server and database server.

* Ability to facilitate sessions with cross-functional work teams to define and fine-tune IT related project initiatives including but not limited too; Project Program Process Engineering
* Strong interviewing, facilitation, problem resolution, consensus building, and negotiating skills

-Working knowledge of source code and configuration management solutions (**VSS, Git, TFS** etc.).

* Proposed technical feasibility solutions for new functional designs and suggested options for performance improvement of technical objects.

-Expertise in database programming involving **Dynamic Stored Procedures, Stored Procedures, functions, Views, Triggers using T- SQL in SQL Server 2005/2008/2010/2014** .

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| **Content Management and Build Tool** | Team Site, SVN, GITLABS,  Perforce, TFS, VSS, Maven,  Docker, Microsoft VSTS  Azure Kubernetes Services |  | -Worked for renowned clients like **Nasco , Citigroup, CenturyLink, Hilton, Nielsen, WESTPAC Bank and Bank of America**.  -Extensively worked on **Jenkins** for **continuous integration** and **continuous deployment** and for End-to-End automation for all build and deployments.   * Good experience on Agile methodology (JIRA) with administrator and Scrum Master role and team handling. * Consolidation of the application data, infrastructure data and any other relevant data provided by customers/tools during the Cloud discovery and assessment project. * Experience in multiple projects end to end for cloud migration planning, assessment and craft phase. |
| **Servers** | IIS 7.0/8.0/10.0, Windows Server  2012/2016 |
| **TOOLs & IDEs** | TFS, Visual Studio,  Spring Tool Suit (STS), Jira, Azure  Board |
| **Management Skills** | Agile, Waterfall, DevOps Process Leadership skills |

**WORK EXPERIENCE**

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| **Project Name** | **BeneFACT and NPE CLIENT – Nasco, Healthcare, USA** |
| **Description** | **NASCO**:-National Account Service Co LLC is located in Atlanta, GA, United States and founded on 1987. The Company offers payment management, system delivery, business optimization solutions, membership enrollment, and other related services. NASCO provides information technology solutions designed to ensure that Plan members’ insurance claims are paid accurately and efficiently.  **1. BeneFACT**: - BeneFACT is a suite of applications used to support Group Implementation functions through the use of Products created from a library of templates containing variables.  **2. NPE (Nasco Payment Engine/Capitation): -**NPE refers to a form of healthcare payment system. NPE has implemented complex payment algorithm for the generating Payment. Outcome of the NPE application is the “Outbound Files”, which restrain details of Payments for providers, vendors. NPE application provides the ability to scrutinize, analyze the generated payments through the dashboards. |
| **Role** | .Net Application Developer & Azure Cloud/Middleware Technical Architect & Technical lead. |
| **Key Responsibility** | Responsible for moving the .Net applications from on-premises to Cloud Environment.   * Prepared PowerShell script for automatic IIS installation and another configuration of IIS. * Written complex T-SQL queries for the configuration of the environment to run successfully .Net application on various server (AppTier, SSC WebServer, iWork Server).   Mentored the AppOps team, DevOps team and other teams about the IIS and Windows behavior for the automatic deployment in different environment.   * Docker Container and Kubernetes Deployment Setup * Used IEMT tool for migration the IIS application from one IIS server to another IIS server. * Work very closely with Application and management team. * Involved various sessions for providing our expertise input for the successfully implementation of Continuous Deployment on Azure Cloud. * Involved in setting up JIRA as defect tracking system and configured various workflows, customizations and plugins for the JIRA bug/issue tracker. * Involved in designing and implementing infrastructure as code and CI/CD pipeline for deployments of large- scale web applications. |
| **Environment & Skills** | Net Framework 4.0, Visual Studio 2019, TFS, IIS 10.0, IEMT, UCD, MS-Azure-DevOps, GIT, Ansible Tower, .Net Core 4.0 |

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| **Project Name** | **GFTS Strategy solar (S2): CLIENT - Citigroup (USA)** |
| **Description** | Financial services in the US to bring together banking, insurance, and investments under umbrella. I am supporting multiple dot net apps like CWS, RnR, and CLA. It has 4 modules  **1. Work plan: -** The Citi user creates a work plan mentioning all the details like timings, location, schedules etc. Then plan goes to manager for approval, once manager approves it goes to HR manager for final approval.  **2. Manager/HR Inbox**: - If the logged in user is manager or HR manager, he will get this inbox and the applications of his direct repartees.  **3. Reports: -** This section is having some pre-defined set of reports which can be filtered on population and the date range.  **4 admin: -**The main feature of admin section is creating report population. A population can be created by adding a country or a department or adding an employee. Admin can also run sql job |
| **Role** | .Net Project Lead & Sr. Software Developer |

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| **Key Responsibility** | * Set-up Architecture governance, function, methodology, and deliverables * Design and Development of the Applications (Micro Services) with setup of IAAS, PAAS and SAAS Services in cloud (Azure) * Reduced business team coordination effort and dependency on multiple external parties * Potential cost savings from service synergies in L2 application monitoring (eg SSN) and engagement with external agencies for report development (eg Qlikview) * Free up project team and senior Horizon Power resources from support functions for higher value activities * Work very closely with Application and management team. * Work on the Solutions, estimations and timelines for the new customers of the UCAST. * Preparing IT infrastructure roadmap, strategies and aligning with business and functional process. |
| **Environment & Skills** | Net Framework 4.0, Visual Studio 2012, TFS, MVC, C#, ASP.Net, SQL server, WCF, WebAPI, HTML, JQuery/JavaScript, Stubs, Razor engine. MS-Azure, CI/CD in Jenkins, Selenium Unit Test. |

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| **Project Name** | **IAMS-DOTNET CLIENT – Century Link (USA))** |
| **Description** | IAMS (Infrastructure Application & Middleware Support) comprises of a mature, stacked application. QIAMS comprises set of more than 59(Dotnet apps) Enterprise applications that are to be monitored on 24x7 basics. Provide support for more than 23 Dotnet applications which reside in Windows 2008 and IIS 7.5. Monitor all applications through logs, SiteScope, CLT, Sentry & console. Investigate & evaluate. These standardized environments provide shared services and standardized processes for all applications across CenturyLink. Currently the environment hosts applications many of which are very critical to the CenturyLink business. |
| **Role** | Technical Team Lead |
| **Key Responsibility** | * Set-up Architecture governance, function, methodology, and deliverables * Design and Development of the Applications * Public Cloud Solution Requirements analysis * Designing Architecture for customer Application & Website on AZURE * Migrated application to Cloud Environment. * Responsible for leading a project team in delivering solution to our customer in the Banking sector. * Work very closely with Application and management team. |
| **Environment & Skills** | Net Framework 4.0, Visual Studio 2012, TFS, MVC, C#, HTML, jQuery/JavaScript, Stubs, Razor engine. |

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| **Project Name** | **Hilton Quality Assurance & Guest Assistance CLIENT – Hilton (USA)** |
| **Description** | Hilton Worldwide (formerly, Hilton Hotels Corporation) is an American global hospitality company. It is owned by the Blackstone Group, an American private equity firm. Hilton brands encompass 4,112 hotels with over 680,117 rooms in 91 countries. The Project involves enhancing and maintaining Quality Assurance and Guest Assistance  Applications for Hilton’s owned, managed and franchised hotels. The aforementioned applications allow the auditors from Hilton to audit the facilities to ensure that brand standards are met and create waivers after the audit is conducted and track them to see if those are approved or not. Guest Assistance application is used to create the complaints based on user input from different sources  And third-party vendors and track them as well. These applications allow Hilton to ensure brand standards compliance and thus customer satisfaction. Based on client’s requirement me and my team are responsible for enhance these all application. |
| **Role** | Senior Software Engineer, Individual Contributor (Development and Support) |
| **Key Responsibility** | * Set-up Architecture governance, function, methodology, and deliverables. * Work with Business Analyst in translating business requirements into Functional Requirements Document and to Detailed Design Documents. * Lead analysis sessions gather requirements and write specification and functional design documents for enhancements and customization; Analyze product impact. * Coded modules using WCF, Kendo UI, jQuery. * Coordinate and communicate tasks with developers and mentor the junior developer. * Ensure that development is performed as per requirements * Work with QA to create test scripts and scenarios for enhancements and customizations to the core product. |

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|  | - Communicate activities/progress to project managers, business development, business analysts and clients. |
| **Environment & Skills** | Net Framework 4.0, Visual Studio 2012, TFS, MVC, MVVM, C#, HTML, jQuery/JavaScript, Kendo UI, Knockout JS, LinqPad, OData Service, JSON. |

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| **Project Name** | **CAPTRACKS CLIENT – Quest Diagnostics (USA)** |
| **Description** | Quest Diagnostics is the world's leading provider of diagnostic testing, information and services that, doctors and patients need, to make better healthcare decisions. It offers the broadest access to diagnostic testing services through its network of laboratories and patient service centers and provides interpretive consultation through its extensive medical and scientific staff. CAPTRACKS is a tool to balance or reconcile the account receivable details from the banks. It has Access as front-end and oracle 11g as back-end. CAPTRACKS tracks incoming deposits and their corresponding batch activity. It is a centralized database, used by a number of applications. CAPTRACKS include QBS, AUM, CAM, DLO, MAL, NRSC, WAL, and WDL and WHC. CAPTRACKS tracks all the deposits for QBS and NON QBS Sites by ensuring that they have been recorded.  **Methods of the Payments mode:** Mail Lockboxes, Phone Call Center, Internet, In Person (PSC)  **Partner Banks** PNC bank, Bank of America, Fifth Third bank, JPMChase, M & T Bank, Wells Fargo |
| **Role** | Technical Analyst/Programmer |
| **Key Responsibility** | * Involved in requirement gathering from clients. * Involved in preparing Unit test plans and System Test plans * Coded modules using C#, WCF, Entity Framework. * Unit test of developed services using MOLES. * Coded and utilized the web services in developing the project. |
| **Environment & Skills** | C#, WCF services, Entity Framework, LINQ & Lambda Expression, MOLES Unit Testing, Code Coverage and Oracle, Net Framework 4.0, Visual Studio 2010, TFS. |

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| **Project Name** | **EDGE CLIENT - PPG Industry (USA)** |
| **Description** | Enhanced Data Generation & Exchange (EDGE) application are to acquire record, maintain, analyze and distribute laboratory results related to PPG tank samples and operating data. The EDGE application provides an interface to new or existing automated Lab applications to manage the sample testing in the lab.  **Launch books** are the documents prepared by PPG to share with its field associates and customers. It contains detailed information about the new product to be implemented at customer tank. This includes  information such as changes, processes, product data sheet, parameter sheet, product comparison sheet in case of a conversion, and turn over calculation and graph, conversion specifications, make-up info Sheet.  **Content Page** This is an administrative screen to set up a new launch book or to update an existing launch book by providing basic setup data required by the final exported EXCEL version of the launch book. Using the data provided in the setup page, administrator can define dynamic content in rich text format and attach the content as a tab in the final EXCEL version of the launch book. There should be grid loaded with unused, inherited and with new content. User can preview/use content from grid. |
| **Role** | Individual Contributor (Development and Support) & Associate Technical Manager |
| **Key Responsibility** | * Involved in requirement gathering from clients. * Prepared requirements documents. * Involved in preparing Unit test plans and System Test plans * Coded modules using C#, WCF, Entity Framework. * Designed and developed interfaces to legacy systems * Provided technical and investigative support for functional users on interfaces, defects, change requests, debugging issues, testing, service pack upgrades and adhoc report requirements * Continued support for production issues as third level production support specialist. * Performance tuning, SQL query enhancements, code enhancements to achieve performance targets. |
| **Environment & Skills** | Net Framework 4.0, Visual Studio 2010, TFS, WCF, C#, Asp.Net, SQL Developer, Visual studio Unit Testing, WPF. |

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| **Project Name** | **CRX Norm CLIENT - Nielsen (Malaysia, Hong Kong)** |
| **Description** | The CRX Norm application will be used by researchers and users to input their Norms data and allows the generation of reports and charts. This normative database contains valuable information that can enable users to serve their clients better and provide a competitive advantage over  Their competitors. This application will be cost-effective and scalable. There are 4 modules in this application.  1. Master Maintenance Module:-All users can add / edit / delete the Study form records and show all the records in the list view page. This contains more than 20 pages. Like country, Brands, Category, Measure.  2. Data Entry Module:-.all data which we are filling from the Master Maintenance Module will be appearing in this module.  3. Administration Module: - This is the place where Administrator adds / edit/ deactivate user account, role access right and module permission setting.  4. Report Module: - this is the place where DBA / Regional Champions / Global Champions process their report. Each report generation access rights are restricted by roles and region setting. |
| **Role** | Individual Contributor (Development and Support) & Associate Technical Manager |
| **Key Responsibility** | * Interacting with the Clients to get the requirements and analyzing the requirements. * Prepared Technical documentation * Participated in various team meetings to facilitate the reports development * System Testing, fixed issue and done enhancement * Coding, Analysis, Issue Fixing. * Involved for creating architecture of entire solution. * Involved in the phase of project estimation, budgeting and resource mapping |
| **Environment & Skills** | ASP.NET, C#, IIS, HTML and MS-SQL Server 2008, WCF |

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| **Project Name** | **Information Resource Centre CLIENT - Bank of America (USA)** |
| **Description** | Bank of America is one of the world's largest financial institutions, serving individual consumers, small and middle market businesses and large corporations with a full range of banking, investing, asset management and other financial and risk-management products and services This software contains Privacy related, Access related, general database issue related information of the Bank of America Employee and contractor. There are 5 modules in this software.  1. Warehouse: -It contains the access category request and month end registration. 2. Bulletins: - It gives the history of database that when the particular database has down. User can raise request for downtime of the particular database.  3. TheW: - It contains the home page and admin related items.  4. FAQ:-It contains all documents related to the project 5.Privacy:-Bank can hide some information of the Teradata table/Coolum. So viewing that data we need to raise request and that request is taking care by privacy team. |
| **Role** | Sen Software Engineer |
| **Key Responsibility** | * Written comprehensive .net code for the modules * Participated in various team meetings to facilitate the code development * Fixing the issues (bugs) that are raised by system. * Involved in Analysis design and unit testing phases, Preparation of unit test cases. * Involved for creating architecture of entire solution. * Involved in the phase of project estimation, budgeting and resource mapping * Interacted heavily with the client and onshore team for issue clarifications. |
| **Environment & Skills** | ASP.NET, C#, IIS, HTML and MS-SQL Server 2008, Teradata |

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| **Project Name** | **BTFG CLIENT - BT Financial Group (WESTPAC Bank, Austrailia)** |
| **Description** | BT Financial Group is one of Australia’s leading wealth management organizations. It offers investment, superannuation and retirement income products, investment administration services, financial advice, private banking and insurance solutions across some of Australia's most trusted and respected financial services brands. |
| **Role** | Individual Contributor (Development and Support) & Associate Technical Manager |
| **Key Responsibility** | * Developed various prototypes for the user interfaces in ASP.NET, C# * Written comprehensive .net code for the modules * Participated in various team meetings to facilitate the code development * Written various stored procedures to update and retrieve data in the database. * Fixing the issues (bugs) that are raised by system. * Involved in Analysis design and unit testing phases, * Interacted heavily with the QA team for issue clarifications. * Involved in the phase of project estimation, budgeting and resource mapping |
| **Environment & Skills** | Net Framework 4.0, Visual Studio 2010, TFS, WCF, C#, Asp.Net, SQL Developer, Visual studio Unit Testing, WPF. |

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| **Project Name** | **Skandia Proposition CLIENT - Skandia Investment solutions, UK (Old Mutual Group)** |
| **Description** | Skandia Proposition (Web): Skandia is one of the world’s leading independent providers of quality solutions for long-term savings. They offer products and services such as fund selection, concept development, and market support & service. It’s is basically an insurance project. The proposition (Web) project is a multitier SOA project which interacts with Siebel client and Business works. Responsibilities include transforming XML data from Siebel into HTML pages in web. |
| **Role** | Individual Contributor (Development and Support) & Associate Technical Manager |
| **Key Responsibility** | * Coding the assigned module(s) based on the High level and low level documents (HLD, LLD) and FSD (Functional Specification Document) * Fixing the issues (bugs) that are raised by system testing and user acceptance testing teams at various stages and tracking them to closure. * Creating / Modifying Oracle packages and stored procedures * CMMi Process documentation * Involved in Analysis design construction and unit testing phases, Preparation of unit test cases. |
| **Environment & Skills** | Net Framework 4.0, Visual Studio 2010, TFS, WCF, C#, Asp.Net, SQL Developer, Visual studio Unit Testing, WPF. |

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| **Project Name** | **Healthcare Management System CLIENT - National Health Services, UK** |
| **Description** | This healthcare management system is the largest .net healthcare product called as “Lorenzo Regional Care” This product helps in maintaining the hospital activities completely starting from patient registration, patient inquiries to patient Discharge for inpatients and for outpatients. Lorenzo Health project aids the doctor/surgeon treating the patient. The previous medications of the patients, diseases, allergies, x-rays and similar reports etc. are brought to the doctor's view during treatment and helps the doctors to make prescriptions accordingly. |
| **Role** | Individual Contributor (Development and Support) & Associate Technical Manager |
| **Key Responsibility** | * Developed various prototypes for the user interfaces in ASP.NET, C# * Written comprehensive .net code for the modules * Participated in various team meetings to facilitate the code development * Participated in various training programs to facilitate the performance of the product * Written various stored procedures to update and retrieve data in the database. * Written code for Unit Testing the Product’s modules. * Interacted heavily with the QA team for issue clarifications. * Discussed with Product Management team in various meetings to enhance the product standards and make changes in code in case of any functional deficiency |
| **Environment & Skills** | ASP.NET, C#, IIS, HTML, JavaScript and MS-SQL Server 2005 |

**Personnel Details**

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| **Date of Birth** | 20th July 1982 |
| **Nationality** | Indian |
| **Passport** | Z4474129 |

**Achievements**

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| Participated in “Akhil Bharti Sanskrit Gyan Pariksha” in Kanpur. and got 66% marks, reward and Certificate |
| Participated in “Bharti Sikshan Mandal, Kanpur” and got third rank & Certificate in G.K |

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**Date: Signature**

**(Bhagwan Das)**